

*Kilmory, Lochgilphead, PA31 8RT
Tel: 01546 602127 Fax: 01546 604444
DX 599700 LOCHGILPHEAD
e.mail –douglas.hendry@argyll-bute.gov.uk*

5 August 2015

A meeting of the **MID ARGYLL, KINTYRE AND THE ISLANDS COMMUNITY PLANNING GROUP** will be held in the **CUSTOMER SERVICE POINT, BOWMORE, ISLAY WITH VC FACILITY AVAILABLE IN THE HOUSING MEETING ROOM, KILMORY, LOCHGILPHEAD AND AT THE CUSTOMER SERVICE POINT ON THE ISLE OF COLONSAY** on **WEDNESDAY, 12 AUGUST 2015** at **10:00 AM**.

Douglas Hendry
Executive Director - Customer Services

AGENDA

- 1. WELCOME AND APOLOGIES**
- 2. DECLARATIONS OF INTEREST**
- 3. MINUTES**
 - (a) Mid Argyll, Kintyre and the Islands Community Planning Group held on 13 May 2015 (Pages 1 - 6)
 - (b) Mid Argyll Partnership (MAP) held on 29 July 2015
For noting (Pages 7 - 16)
 - (c) Kintyre Initiative Partnership (KIP) held on 26 June 2015
For noting (Pages 17 - 24)
 - (d) Ferry Sub-group held on 26 June 2015
For noting (Pages 25 - 26)
- 4. ISLAND COMMUNITIES**
Report by Area Governance Manager (Pages 27 - 28)
- 5. STANDING ITEM: MANAGEMENT COMMITTEE UPDATE**

Report by Area Governance Manager (Pages 29 - 34)

6. OUTCOME 1: THE ECONOMY IS DIVERSE AND THRIVING

- (a) Progress of Delivery of SOA Outcome 1
Update Report by Highlands and the Islands Enterprise (HIE) (Pages 35 - 40)
- (b) MACC Base - Development Update
Presentation by MACC Manager (Pages 41 - 46)
- (c) Rural Entrepreneurship
Presentation by Islay Energy Trust (Pages 47 - 56)

7. OUTCOME 5: PEOPLE LIVE ACTIVE, HEALTHIER AND INDEPENDENT LIVES

- (a) Health and Social Care Integration
Report by Head of Strategic Planning and Performance (Pages 57 - 64)
- (b) Health Improvement Team
Annual Report
(Pages 65 - 68)
- (c) ACHA - Annual Update
Update by Area Manager, ACHA (Pages 69 - 90)
- (d) Housing Update on the Delivery Plan
Update by Housing Services Manager (Pages 91 - 94)
- (e) Patient Transport Policy
Report by Clinical Service Manager, NHS Highland (Pages 95 - 110)

8. OUTCOME 3: EDUCATION, SKILLS AND TRAINING MAXIMISES OPPORTUNITIES FOR ALL

- (a) Education Quality and Standards Report
Report by Head of Education (Pages 111 - 152)

9. OUTCOME 4: CHILDREN AND YOUNG PEOPLE HAVE THE BEST POSSIBLE START

- (a) Integrated Children's Services Plan
Report by Head of Education (Pages 153 - 158)

10. THIRD SECTOR UPDATE

Report by the, Third Sector Interface (Pages 159 - 162)

11. CAMPBELTOWN SAILING CLUB REQUEST FOR INCLUSION IN SOA



argyll and bute
communityplanningpartnership

Report by Area Governance Manager (Pages 163 - 166)

12. UPDATE REPORT ON CPG CHAIR AND VICE CHAIR

Report by Area Governance Manager (Pages 167 - 168)

**13. DATE OF NEXT MEETING - WEDNESDAY 11 NOVEMBER 2015 AT 10.00AM
WITHIN THE COUNCIL CHAMBERS, KILMORY**

Discussion facilitated by the Area Governance Manager on items for inclusion on the Agenda for the next meeting.

Outcomes to be discussed:-

Outcome 2 - We have infrastructure that supports growth

Outcome 6 - People live in safer and stronger communities
(Pages 169 - 172)

Shirley MacLeod, Area Governance Manager

Contact: Lynsey Innis, Senior Area Committee Assistant
Telephone: 01546 604338

This page is intentionally left blank

**MINUTES of MEETING of MID ARGYLL, KINTYRE AND THE ISLANDS COMMUNITY
PLANNING GROUP held in the ROOM 2 WITHIN THE COMMUNITY CENTRE, STEWART
ROAD, CAMPBELTOWN, PA28 6AT
on WEDNESDAY, 13 MAY 2015**

Present: Councillor Rory Colville (Chair)
Councillor Robin Currie (By Lync) Councillor Donald MacMillan
Councillor Sandy Taylor

Attending: Shirley MacLeod, Area Governance Manager, Argyll and Bute
Council
Jeannie Holles, Adult Learning Manager, Argyll and Bute Council
Cathy Cameron, Depute Head Teacher, Campbeltown Grammar
School
Stephen Whiston, Programme Lead for Integration, NHS
Group Manager, Andy McClure, Scottish Fire and Rescue
Inspector Julie McLeish, Police Scotland
Sergeant Ewan Wilson, Police Scotland
Margaret Wallace of Third Sector Interface
Alison Hay, Mid Argyll Chamber of Commerce (by Lync)

1. WELCOME AND APOLOGIES

The Chair welcomed everyone to the meeting.

Apologies for absence were intimated by:-

Councillor Anne Horn
Lorraine Paterson
Mary Wilson
Kate Fraser
Elaine Appleby
Antonia Baird
Carol Keeley
Steve Byrne
Iain Ritchie

2. DECLARATIONS OF INTEREST

No declarations were made.

During discussion of item 7 (The Kintyre Local Partnership Scheme)
Councillor Colville recognised that he had an interest in the item under
discussion. At that point in the meeting he declared a non-financial
interest by reason that he is the Chair of the South Kintyre Development
Trust (SKDT).

3. MINUTES

(a) MID ARGYLL, KINTYRE AND THE ISLANDS COMMUNITY PLANNING GROUP MEETING HELD ON 4 MARCH 2015

The Minute of the meeting of the Mid Argyll, Kintyre and the Islands Community Planning Group held on 4 March 2015 was approved as a true record, subject to the following amendments:-

In attendance, Iain Ritchie was recorded as being from North Kintyre Community Council. It was agreed that this should be altered to read North Knapdale Community Council.

Item 7(d) Community Transport

The group agreed to insert the following sentence at the end of the item "in Campbeltown it was noted that the Community Council had worked to change the scheme with charges thereafter being dropped."

(b) MID ARGYLL PARTNERSHIP (MAP) MEETING HELD ON 11 MARCH 2015

The group agreed to note the Minute of the meeting of the Mid Argyll Partnership (MAP) held on 11 March 2015.

(c) KINTYRE INITIATIVE PARTNERSHIP (KIP) MEETING HELD ON 27 MARCH 2015

The group agreed to note the Minute of the Kintyre Initiative Partnership (KIP) held on 27 March 2015.

(d) FERRY SUB-GROUP MEETING HELD ON 27 APRIL 2015

The group agreed to note the Minute of the Ferry Sub-Group meeting held on 27 April 2015.

The Chair ruled, and the Partnership agreed, that agenda item 9 (Standing Item: Health and Social Care Integration) be dealt with following agenda item 3, due to business commitments of the Programme Lead for Integration.

4. STANDING ITEM: HEALTH AND SOCIAL CARE INTEGRATION (OUTCOME 5: PEOPLE LIVE ACTIVE, HEALTHIER AND INDEPENDENT LIVES)

The group gave consideration to a progress report on the action undertaken to establish the Argyll and Bute Health and Social Care Partnership (HSCP) since its last meeting. The report outlined the integration scheme, which was completed and submitted to the Scottish Government in March 2015, and will be formally constituted by 26 June 2015; the interim arrangements until April 2016, by which time operational and budgetary responsibilities will be legally transferred; the responsibilities of the Argyll and Bute Integration Joint Board; the contribution to objectives; the governance implications and engagement and communication.

Discussion took place in relation to the delivery of front line services and

the financial challenges faced by the Integration Board. The Area Governance Manager confirmed that the item would be on all future agendas as the CPP Management Committee recognised the importance of ensuring that communities were given as much information as possible.

Decision:

The group agreed to note the contents of the report.

(Ref: Report by Programme Lead Integration, dated 13 May 2015, submitted.)

5. MEMBERSHIP OF THE AREA COMMUNITY PLANNING GROUP

The group considered a report giving an update on the progress of the agreed changes to the membership for the Area CPG. The report detailed the most up to date list of members, the ongoing review of membership and the voting powers of each organisation represented on the CPG.

Decision:

The group agreed to note the contents of the report.

(Ref: Report by Head of Community and Culture, dated 13 May 2015, submitted.)

6. STANDING ITEM: MANAGEMENT COMMITTEE UPDATE

The group considered a report outlining the response by the CPP Management Committee to key matters highlighted by the Area CPG's at their meetings in March 2015. The report provided further information on how Area CPG's could be involved in consultations and how they can be supported to communicate the SOA:Local coming to meetings in August.

Decision:

1. The group agreed to note the contents of the report; and
2. Requested that the Area Governance Manager, take further comment to the CPP Management Committee meeting on 17 June 2015.

(Ref: Report by Community Planning Manager, dated 13 May 2015, submitted.)

Having declared an interest, Councillor Colville left the room and took no part in discussions of the following item. In the absence of the Vice Chair, Partners agreed that Councillor MacMillan assume the role of Chair in Councillor Colville's absence.

7. THE KINTYRE LOCAL PARTNERSHIP SCHEME

The group considered a report which outlined a project being run by the South Kintyre Development Trust, which the Kintyre Initiative Partnership had unanimously voted, should be included within the appendix of the SOA:Local for MAKI. Discussion took place in relation to the flowchart which helped ascertain whether the project fitted the relevant criteria. Members noted that the project did fit the criteria and the funding implications were clarified by the Area Governance Manager.

Decision:

1. The group agreed that the project be supported by MAKI ACPG for inclusion within the Community Led Initiatives appendix to the SOA:Local;
2. That the project seeks support from the relevant outcome Lead for the SOA; and
3. With the approval from both, the project is included in Community Led Initiatives appendix to the SOA:Local.

(Ref: Report by Area Governance Manager, dated 13 May 2015, submitted.)

Councillor Colville re-entered the meeting and resumed his role as Chair.

8. OUTCOME 3: EDUCATION, SKILLS AND TRAINING MAXIMISES OPPORTUNITIES FOR ALL

(a) COMMUNITY LEARNING AND DEVELOPMENT (CLD) PARTNERSHIP

The group considered a report outlining the responsibilities laid on the CPP by the Strategic Guidance for Community Planning Partnerships; Community Learning and Development (CLD) (2012), and the associated legislation laid on the Education Authority. The report also highlighted the progress of work carried out in response to these responsibilities by the Argyll and Bute Strategic CLD Partnership, with particular reference to the innovative web-based CLD Plan format that has been adopted.

The Adult Learning Manager advised the group that they were invited to provide feedback regarding the developing strategic CLD Plan, its fitness for purpose and any known key gaps in the community learning provision relating to the MAKI area. Ms Holles advised that this was a live document and that feedback could be provided at any time by accessing the website, www.cldplanning.com.

Decision:

1. The group agreed to note the contents of the report; and
2. Requested that the Adult Learning Manager attend the group on an annual basis to provide regular updates.

(Ref: Report by Executive Director of Community Services, dated 13 May 2015, submitted.)

(b) **COMMUNITY BENEFITS**

The group considered a report providing an update on the progress made to date with Community Benefit Clauses (CBCs) within contracts relevant to the MAKI area. The group noted that the use of Community Benefit Clauses in appropriate tenders provides a method of including social, environmental and economic matters in contracts for the supply of goods, services or works that do not conventionally have these requirements as defined or measured outcomes.

Decision:

The group agreed to note the contents of the report.

(Ref: Report by Executive Director of Customer Services, dated 13 May 2015, submitted.)

(c) **RAISING ATTAINMENT AND ACHIEVEMENT**

The group considered a report outlining the focuses on supporting children and young people to be ambitious and realise their full potential, ensuring that education, skills training and volunteering opportunities are better aligned to economic development opportunities both within Argyll and Bute and nationally.

Discussion took place in respect of wider achievements and senior phases with Mrs Cameron advising that attainment would be captured at all levels.

Decision:

1. The group agreed to note the continuing progress made in relation to the Education aspects of Outcome 3 in the MAKI Localised Delivery Plan; and
2. Noted the commitment of staff and the success and achievements of children and young people.

(Ref: Report by Executive Director of Community Services, dated 13 May 2015, submitted.)

Councillor Currie and Alison Hay left the meeting at 11.55am.

9. OUTCOME 4: CHILDREN AND YOUNG PEOPLE HAVE THE BEST POSSIBLE START

(a) INTEGRATED CHILDREN'S SERVICE PLAN

The Area Governance Manager advised the group that a report on the work around the Integrated Children's Services Plan will be submitted to the Area CPG meeting in August.

10. DATE OF NEXT MEETING - WEDNESDAY 12TH AUGUST 2015 AT 10.00AM IN THE CUSTOMER SERVICE POINT, BOWMORE, ISLE OF ISLAY

The Area Governance Manager advised that at the next meeting of the group, discussion on Outcomes 1: The economy is diverse and thriving and Outcome 5: People live active, healthier and independent lives would be had. She invited Partners to submit areas for discussion under these outcomes.

The Chair, Councillor Colville suggested that an item on the engagement of young persons transitioning between education and employment be brought and also suggested that the Council's Policy Leads be contacted with a view to generating agenda items under the relevant outcomes.

Councillor Colville announced that he was tendering his resignation as Chair of the group. The Governance Manager advised that the election of Chair would therefore be included as an item on the agenda for the next meeting.

Discussion was had in relation to increasing the number of partners attending meetings, with the geography of MAKI being cited as a factor. The Area Governance Manager advised that it was hoped that having a more focused agenda would help. Margaret Wallace of the Third Sector Interface advised that she would look to re-establish the third sector forum meetings before the next meeting. It was hoped that this may assist to generate interest in forthcoming agenda items. Further discussion took place with Partners indicating that it would be beneficial to have more involvement from Community Councils. The Area Governance Manager advised that the Community Council Liaison Officer would be looking into this and also the potential to form caucuses of Community Councils in local areas, and also across Argyll and Bute. It was noted that in other areas Community Councils are playing a strategic role in local Community Planning Groups, with Community Councillors now chairing the groups in both Bute and Cowal and also Oban, Lorn and the Isles.

Partners noted that the next meeting of the Mid Argyll, Kintyre and the Islands CPG will take place on Wednesday 12 August 2015 at 10.00am, within the Customer Service Point, Bowmore, Isle of Islay.

**MINUTES of MEETING of MID ARGYLL PARTNERSHIP held in the COUNCIL CHAMBERS,
KILMORY, LOCHGILPHEAD
on WEDNESDAY, 29 JULY 2015**

Present:

Councillor Sandy Taylor (Chair)

Councillor Robin Currie
Councillor Donald MacMillanCouncillor Ann Horn
Councillor Douglas Philand**Attending:**

Shirley MacLeod, Area Governance Manager
Jane Fowler, Head of Improvement and HR, Argyll and Bute
Council
Antonia Baird, Community Development Officer, Argyll and Bute
Council
Sergeant David Ferguson, Police Scotland
Edward Loughton, Ardrishaig Community Council
Mary McCallum Sullivan, Ardrishaig Community Council
Adrian Davis, Inveraray Community Council
Betty Rhodick, Lochgilphead Community Council
Andy Bunton, Lochgilphead Community Council
Jim Malcolm, Dunadd Community Council
Maggie McLaren – DOCHAS Centre
Lynda Syed, Argyll Voluntary Action
Mary Smyth, Craignish Community Council
David Kent, South Knapdale Community Council
Rod Buchanan, ACHA

The Chair ruled and the Partnership agreed to take item 4, Election of Chair and Vice Chair, after item 10, Any other business.

1. WELCOME AND APOLOGIES

The Chair welcomed everyone to the meeting and introductions were made.

Apologies of absence were intimated on behalf of:

Kate MacAulay, NHS
Benedict Tustin, SEPA
Jim Frame, SEPA

2. MINUTE OF MEETING HELD ON 29 APRIL 2015

The Minute of the Mid Argyll Partnership meeting held on 29 April 2015 was approved as a correct record.

3. MATTERS ARISING

The Chair advised that the feedback which had been received under Outcome 3, Education, Skills and Training Maximises Opportunities for All, at the previous meeting had been picked up at the ACPG and a discussion had been held regarding the opportunities available for school leavers. The Chair advised that he was confident that this topic would be picked up at a future date.

4. ELECTION OF CHAIR AND VICE CHAIR

The Chair invited nominations for the role of Chair. Councillor Horn proposed Councillor Sandy Taylor be appointed as Chair, this was seconded by Betty Rhodick.

As there were no other nominations, this became the decision of the Partnership.

The Chair invited nominations for the role of Vice Chair. Betty Rhodick proposed Andy Bunton be appointed as Vice Chair, this was seconded by Lynda Syed.

As there were no other nominations, this became the decision of the partnership.

Decision

To appoint Councillor Sandy Taylor to the role of Chair and Andy Bunton to the role of Vice Chair.

5. COUNCIL CONSULTATIONS AND WEBSITE POLICY UPDATE

The Head of Improvement and HR for the Council, presented a report which outlines the different approaches used by the Council when undertaking Public Consultations and highlights the steps being taken to build on the effectiveness of consultation exercises following a request received from the Mid Argyll Partnership.

The Head of Improvement and HR, Ms Fowler advised the partnership that the Council has undertaken a number of different approaches when conducting consultation and this can often depend on the type of consultation. She advised that there are statutory consultations that are required to be carried out in a specific way as well as best practice guidelines which the Council adheres to where possible. Ms Fowler advised the partnership that the Council try and use online methods for consultation as much as possible as research has showed that this is the best method to gain feedback from the public as they are able to do it themselves at a time which is suitable to them, however the Council does recognise that we do have an aging population within Argyll and Bute and not everyone within Argyll and Bute has access to or is able to use the internet. In order to address this, Ms Fowler advised that the Council uses Local Media and places hard copies of the consultations in buildings which are easily accessible to the public, such as libraries. The Head of Improvement and HR also advised that the Council has in place a Citizens Panel, they are used for feedback on general issues as well as specific issues.

The Head of Improvement and HR provided the Partnership with some examples of how public consultation can be used to change proposals and strategies to take into consideration the feedback received.

The Chair advised that as a Council, we view Community Councils as a major partner and advised that they play a major part in feeding back the views of the community to the Council, however noted that some public consultations are complex and hard to understand. The Chair advised it had been brought to his attention that Community Councils occasionally find the consultations complex and confusing and are therefore not always able to provide the feedback in which they would like.

Edward Laughton advised that often emails are missed and it can be difficult to find the consultation on the Council website, he advised that face to face contact with officers is always a preferred method and asked Ms Fowler if it would be possible to have Officers of the Council to attend Community Council meetings and explain the consultations. Mr Laughton also highlighted that it may be beneficial if Elected Members could come to Community Council meetings with items that they are looking for feedback on from the Community not just attend in order to solve the problems of the Community Council. Ms Fowler advised that ideally this would happen and Officers would visit Community Councils she advised that unfortunately this is not logistically possible due to the size of Argyll and Bute as well as the number of consultations that are run. Ms Fowler emphasised that although the Council is unable to provide Officers to attend Community Council meetings, the Council does have an obligation through best practice guidelines to ensure that consultations are accessible to the community. Ms Fowler advised that the Council could provide briefings for Elected Members on the public consultations that are ongoing, and then the Elected Member would be able to provide some information regarding the Consultation on behalf of the Council, they would also be able to provide the contact details of an Officer which the Community Council could contact if they were to require some further information. The Chair advised that this would be useful to Elected Members.

Betty Rhodick suggested that a “pop up” could be added onto the Council Website in order to draw the general public's attention to Public Consultations. The Partnership undertook a discussion on this and the accessibility of the Public Consultations page on the Council's website in general.

Jim Malcolm asked Ms Fowler if a demographic imbalance was an issue when gaining feedback from public consultations. Mr Malcolm highlighted an issue with young people who may not be adequately represented when a large amount of consultation is done through community groups. Ms Fowler advised that the Council do take this into consideration. She advised that the demographic is a major factor in considering the method to use in terms of public consultation. Ms Fowler advised that the Citizens Panel mirrors the population of Argyll and Bute Council, which does have an aging population therefore can be used as a check. Ms Fowler advised that when feedback on a consultation does require input specifically from young people they use the youth service and education to engage specifically with a younger demographic.

Lynda Syed advised that as a community group, when you provide a contribution to a consultation, you never learn what happens to this feedback or find out the views of others. The Partnership held a discussion on benefits of gaining feedback following public consultations. Ms Fowler noted the views of the Partnership.

Councillor Horn asked Ms Fowler if the process they use to engage with third sector partnerships given their lack of resources and other constraints in which they face.

Ms Fowler advised that the Council relies on the Third Sector Partnership to engage with Third sector groups within Argyll and Bute.

Rod Buchanan asked Ms Fowler how the Council recruits Young People onto the Citizens Panel as he advised that ACHA often has trouble gaining the views of young people. Ms Fowler advised that the Citizens Panel is outsourced to an external company however the Youth Service and Education Service are used to help engage with Young People, Ms Fowler advised Mr Buchanan that she could provide him with contact details for the Youth Service and Education departments of the Council which would be able to assist ACHA in engaging with young people.

The Area Governance Manager advised that the Area Governance Officer in her role as Community Council Liaison Officer forwards on to Community Councils any consultations she is made aware of. The Area Governance Manager agreed to discuss with the Head of Improvement and HR a more effective method of flagging public consultations to Community Councils.

(Reference: Report by Executive Director – Customer Services, dated 29 July 2015, submitted)

6. OUTCOME 1: THE ECONOMY IS DIVERSE AND THRIVING

The Chair advised that unfortunately there had been no Officers available to provide information on this item and due to the workshop that the Partnership had previously had, suggested that we defer this item until the next meeting of the Partnership at which time we can invite an Officer along to discuss this item and how it fits into the SOA. The Chair advised that by the next meeting the ACPG would have met as well as the CPP Management Committee and therefore the Area Governance Manager would be in a better position to report back to the Partnership.

Edward Laughton advised that Ardrishaig, along with other communities had developed Community Trusts which are there to drive forward ideas and to put them into place by secure funding and backing. Mr Laughton suggested that it might be beneficial if we could invite representatives of these trust to the next meeting of the Partnership to be involved in the discussions particularly under this item. The Partnership agreed that it would be beneficial to invite representations from these trusts. The Area Governance Manager agreed that she would take this action forward and would ask the Members of the Partnerships for recommendations as to who should be invited to the next meeting.

Decision

The Partnership agreed to defer the discussion of this item until the next meeting and agreed that Community Trusts should be invited.

7. OUTCOME 5: PEOPLE LIVE ACTIVE, HEALTHIER AND INDEPENDENT LIVES

(a) ARGYLL AND BUTE HEALTH AND SOCIAL CARE PARTNERSHIP OUTLINE STRATEGIC PLAN

Councillor Dougie Philand provided an outline of the Argyll and Bute Health and Social Care Partnership.

Councillor Philand advised that the legislation that brings health and social care together is under the Public Bodies Joint Working Scotland Act. He advised under the legislation there were two models to choose from and reported that Argyll and Bute had decided to adopt a body corporate model. Councillor Philand advised that the model follows a shadow board system which has been established and will go live in April 2016. He reported that the Joint Integration Board was required to create a scheme of delegations which was approved by the Scottish Government in June 2015. He advised that on the board, there are 8 voting members, four from NHS and four from the Council who are Councillor Horn, Councillor Devon, Councillor Robertson and himself. He advised that other officers and community representatives sit on the board however do not have voting rights, he advised however that the hope is that all members of the board will make the decisions and not just the voting members. Councillor Philand advised that a strategic plan for the next three years is required to be in place under the legislation before the board becomes operational in April 2016. Councillor Philand advised that it is the view of the board to involve the public from an early stage and therefore they have issued the consultation, which was included as part of the Agenda pack for this meeting. He advised that the feedback received from this consultation will be used to form the strategy document which will then go out for further consultation before it is agreed.

The Partnership held a discussion on the update provided on the Health and Social Care Integration and the benefits it may bring to the area and the services which are available to local people.

The Partnership discussed the importance of early intervention in health care and hoped that the new way of working would allow for that. The Partnership particularly discussed how encouraging the community to become more active in all stages of life is a key part to early intervention. The Partnership held a discussion on ways in which encouraging active lifestyles within the area could be achieved.

The Chair thanked Councillor Philand for his update and asked the Partnership to use this opportunity to get their views across. A query was raised as to when the deadline for consultation was, Councillor Philand advised that there was no date as such however they are looking to begin writing the strategy as soon as possible and therefore the sooner the better.

(b) FUNDING OPPORTUNITIES FOR RURAL AREAS

The Community Development Officer for Argyll and Bute Council advised the Partnership that she was here to specifically discuss health and wellbeing grants. Ms Baird advised that Health and Wellbeing grants are given to communities to allow them to provide an opportunity to make the community more active. She advised that within Mid Argyll there is approximately £7377 to be given out and groups can apply for this grant. The Community Development Officer provided the Partnership of some previous examples in which the grants have helped in Mid Argyll, which included the Rowing Club in Ardrishaig and Blarbuie Woodlands in Lochgilphead.

(c) DOCHAS CENTRE UPDATE REPORT

Maggie McLaren provided an update on the work of the DOCHAS Centre, in particular the work they do in their Circle of Friends Programme. She advised that the centre had been successful in securing funding and was using this funding to provide a befrienders service to the area. She advised that the funding received was used to train up volunteers and to pay for travel. Ms McLaren reported that although they only cover areas within the postcode PA30-31 this is still a large area and travel is a large expense. She reported to the Partnership that they currently have ten matches with three volunteers waiting for PVG checks to be returned, however advised that they have always had more referrals than volunteers. As a solution to this, early on, they agreed to run a bi-monthly event where people can come along and socialise with other people. She reported that the scheme had been successful in securing additional funding and therefore have recruited a co-ordinator who can ensure the scheme runs successfully. Ms McLaren reported that they had received a few referrals from Tarbert however at present did not have any volunteers for Tarbert, however advised that they currently run similar bi-monthly events and noted that they have a similar set up in Islay.

Ms McLaren advised the Partnership of some of the other services which are offer by the DOCHAS centre in Lochgilphead and provided in Mid Argyll, particularly the free Counselling service which is funded by MacMillan. She advised that they offer the only free Counselling Service within the area and they offer home visits where they can support people who are unable to attend the centre. Ms McLaren reported that they had recently purchased iPads which, using facetime, can be used to provide Counselling for people in rural areas. Ms McLaren advised that the DOCHAS Centre works well with all of their partners and hopes that the Partnership now has a better understanding of the work in which they carry out.

(d) MEN'S SHED

Lynda Syed from Argyll Voluntary Action provided an update on the Men's Shed project. Ms Syed provided some background information regarding the Men's Shed Movement, and explained to the Partnership what it is. Ms Syed advised that within the area they have been seeking to see if there would be interest in setting one up. Ms Syed advised that they have held several pop up workshops and have developed an interest which has resulted in a mailing list being created with over thirty people from a wide range of different backgrounds however it has proven problematic to find a suitable time for anybody interested to get together.

Ms Syed advised that they are currently looking to secure a venue and currently have two options in mind. Ms Syed explained the venues and their locations to the partnership. She advised that as well as trying to secure a venue, they are working towards carrying out a needs analysis for the project. Ms Syed reported that the Councils Community Development Officer is currently designing the survey and Ms Syed asked the representatives on the Partnership if they would consider inviting them along to their groups to gather their views.

The Partnership held a discussion on the idea and the proposed locations for

the project. Edward Laughton advised that in Ardrishaig there are several empty buildings that could be suitable for this project, which are all owned by Scottish Canals, however he has been unable to get plans from Scottish Canals as to what their plans are for the buildings. Councillor Currie advised that at a recent Mid Argyll Kintyre and the Islands Meeting and they gave a report as to what their plans were for the area and suggested they could be invited along to a future Partnership. The Mid Argyll Partnership agreed that they would invite Scottish Canals along to the next meeting to give an update on their development plans within Mid Argyll under Outcome 1, The Economy is Diverse and Thriving.

Decision

The Partnership noted that the Area Governance Manager would invite Scottish Canals along to the next meeting to discuss progress on their plans for Mid Argyll under Outcome 1, The Economy is Diverse and Thriving.

8. COMMUNITY

Councillor Horn advised that Tarbert had a run of very successful festivals so far this year and it was hoped that it would continue with Tarbert Fair which was being held this weekend.

Edward Laughton advised that Ardrishaig had a very successful Gala Day at the weekend and had been very lucky with the good weather. Mr Laughton advised that he was hopeful that the Committee would continue their hard work next year and the community will need to show their appreciation to ensure they do not quit.

Rod Buchanan advised that ACHA are currently carrying out work on flats on Lochnell Street, Lochgilphead. He reported that the work would include the re-pointing of the exterior of the building and it is hoped that this will help to tidy up the street. He advised that similar work would also be carried out on Church Terrace in Tarbert.

Sergeant David Ferguson reported that following the implementation of the new drink driving limits last year, drink driving across the whole of Scotland looks to have been reduced by around 25-50% which is a brilliant result. He advised that although this is a positive step forward, Police Scotland are continuing to work to reduce this further. Sergeant David Ferguson advised that Police Scotland are continuing to work hard to reduce the number of rogue workmen who have been targeting the elderly within the area. He advised that Police Scotland are working closely with the Council's Trading Standards Team and the Citizens Advice Bureau but reported that unfortunately an elderly local woman recently lost a large amount of money to the rogue tradesmen. He advised that Police Scotland would be happy to come to any local groups to discuss the risks directly with the local community so that hopefully they can be more aware and hopefully not put themselves at risk. He advised that the positive news is that any rogue traders which have been caught in the area to date, have been from out with the area however he advised that this shows how far they are willing to come. Sergeant David Ferguson advised the Partnership that the Police really rely on intelligence from the public to catch rogue tradesmen and stated that he hopes the community can work together to try and prevent anyone

else being hurt by these criminals.

Betty Rhodick provided an update on the Lochgilphead Armed Forces Day. She asked the Partnership to remember that although this event is held in Lochgilphead, it is the Armed Forces Day for the whole of Argyll and Bute. Ms Rhodick advised that the following comments had been left on the Argyll and Sutherland Highlanders Veterans Message Board following the event:

“I have attended a large armed forces day in Edinburgh, we marched up the Royal Mile to our inspection point then were dismissed and told to make our way to Princes Street Gardens where we would get a cup of tea, well that was the servicemen the dignitaries went off for a civic reception. My first armed forces day parade in Stirling was uneventful, the next was at Bridge of Alan, where a couple of us gate crashed the officers tent, we left gracefully when spotted. The third and what will be my last Stirling Parade saw us queue up to pay £4 for a pint, £4 for a nip, £4 for a very small portion of chips. No doubt Stirling council will have profited from this, you never know it might even have covered the dignitaries wee after parade do.

Lochgilphead you put them to shame, a simple parade, followed by an in inspection, dismissed to partake in the hospitality provided, first drink free and remainder at normal bar prices. Well done Betty and Geordie Rhodick, I will see you next year. I was totally gobsmacked how the majority of shop windows were displaying service memorabilia, photographs of the local servicemen, the recruiting posters were that auld they were recruiting for the Argylls. Once again, well done Lochgilphead.”

Ms Rhodick noted that this post proved how successful the day was and advised the Partnership that she was very disappointed that a week before the Parade, Scottish Water began work on the front green, and Argyll and Bute Council dug up the bottom of Argyll Street. She noted that this had caused the organising Committee a great deal of stress, and advised that we need to communicate better to ensure that if a parade or event is planned in the community, work is not carried out which could jeopardise this event.

Andy Bunton advised that Lochgilphead had benefited from a very successful visit from the Vikings despite the event being organised at very short notice. He reported that it was a success and was glad to see the primary classes that were able to attend and benefit from the visit. He advised that he is looking forward to seeing them back again next year. Mr Bunton reported that Lochgilphead Community Council were really pleased to see that a number of shops had tidied themselves up and asked the Partnership if there was anything the Council could do to force the other premises in the street to carry out some work to the external of the buildings. The Chair advised that he, along with Councillor MacMillan and Philand, had raised this issue with the planning department before and unfortunately, at this stage enforcement action can not be taken. Mr Bunton advised that Lochgilphead Community Council were planning on putting a notice in the local paper congratulating the businesses who have carried out work to the exterior of their buildings in a hope to shaming some of the ones in a poor state to take action.

Jim Malcolm advised that Dunadd Community Council had carried out community engagement to identify the most important issues to the community. He advised that broadband had been the top. He advised that he had reported this issue to BT and

advised that the community feel strongly about improving the broadband. He advised that he did not get a response however he has found out that BT are making improvements to the broadband in the Dunadd area. Mr Malcolm advised his fellow Community Councillors to find out what your community wants, do a bit of background research and take this knowledge to BT and you will get results.

9. THEMES FOR NEXT MEETING

The Partnership noted that the themes for the next meeting would be:-

Outcome 2: We have infrastructure that supports growth.

Outcome 6: People live in safer and stronger communities.

The Chair advised that members of the Partnership should look at these outcomes prior to the next meeting and think about how they impact their community. He advised that we can then use the Partnership to bring together common issues and then carry these issues forward to the ACGP. The Area Governance Manager circulated a copy of the Single Outcome Agreement for Mid Argyll to allow members the opportunity to identify issues and bring them forward to the next meeting.

10. ANY OTHER BUSINESS

There was no other business discussed.

11. DATE OF NEXT MEETING

The Partnership noted that the next meeting of the Partnership would take place on Wednesday 28 October 2015 at 10am within the Council Chambers, Kilmory, Lochgilphead.

This page is intentionally left blank

**MINUTES of MEETING of KINTYRE INITIATIVE PARTNERSHIP held in the ROOM 2, THE
COMMUNITY CENTRE, CAMPBELTOWN
on FRIDAY, 26 JUNE 2015**

Present: Councillor Rory Colville (Chair)

Councillor Robin Currie Councillor John Armour
Councillor Anne Horn (from item 6
onwards)

Attending: Melissa Stewart, Area Governance Officer, Argyll and Bute Council
Antonia Baird, Community Dev. Officer, Argyll and Bute Council
Donald Melville, Business Advisor, Argyll and Bute Council
Susan Paterson, KFCC, KPPF and Shopper-Aide
Margaret Wallace, Argyll Voluntary Action
Dhonna McCallum, Argyll College
Margaret Pratt, West Kintyre Community Council
Ed Tyler, Beinn Guilean Community Woodland Group
Campbell Fox, Campbeltown Sailing Club

1. APOLOGIES

Apologies were received from:

Jamie McGrigor MSP
Michael Russell MSP
Harvard Davis, Campbeltown Community Business Ltd
Jane Mayo, Campbeltown Community Business Ltd
Grenville Johnston, HIAL
Darlene Russell, Argyll College

The Chair offered congratulations to Brendan O'Hara on his recent election as Argyll and Bute's MP and asked that he be invited to all future meetings of the Kintyre Initiative Partnership.

2. MINUTE OF THE KINTYRE INITIATIVE PARTNERSHIP - 27 MARCH 2015

The Minutes of the previous Kintyre Initiative Partnership held on 27th March 2015 were approved as a correct record subject to:-

The amendment on page 8, item 10, Shopper-Aide are only looking for funding for some parts of the project and Dunaverty Hall is currently still being renovated and is not reopened.

The amendment on page 6 to reflect that Business Gateway do give advice to businesses who have a turnover of less than £70k per annum.

3. MINUTE OF THE CAMPBELTOWN FERRY SUB GROUP - 27 APRIL 2015

The Minutes of the previous Campbeltown Ferry Sub Group held on 27th April 2015 were noted.

Councillor John Armour noted his disappointment in the turn out at that last Campbeltown Ferry Sub Group meeting with their being no representative from Transport Scotland and Calmac.

4. MATTERS ARISING

Councillor Armour advised that he attended a consultation held by Calmac recently which was poorly attended with only 10 people turning up. He felt that if this consultation was better advertised, there would have been a higher turn out.

5. CONSIDERATION OF ITEMS FOR INCLUSION IN SINGLE OUTCOME AGREEMENT LOCAL

(a) BEINN GHUILEAN COMMUNITY WOODLAND

Ed Tyler from Beinn Ghulean Community Woodland Group gave an update to the group, advising that the group was formed 6 months ago and meet once a month. He advised they are an informal group which doesn't have a constitution but in effort to be considered for the Single Outcome Agreement process, they will be looking at ways to become constituted which will also have the benefit of allowing them to apply for funding. Ed spoke about the acquisition process and support for the project advising that the Group has a Facebook page and there have been numerous articles in the Campbeltown Courier advertising their meetings to get as many people involved as possible.

Ed confirmed that the woodland is well used, that there is a 10 year concept plan and is suitable for mountain biking, wood fuel and timber projects. He outlined the health and wellbeing benefits associated with the project. Ed then requested support to take forward a community ballot.

Decision

The Partnership:

1. Noted the information provided; and
2. Agreed that the Community Development Officer would liaise with the Community Woodland Group to discuss taking the project forward to enable it to be considered for inclusion into the SOA local and to give advice about community engagement in respect of the community ballot.

(b) **CAMPBELTOWN SAILING CLUB**

Campbell Fox from Campbeltown Sailing Club gave a presentation to the Group.

He spoke about the levels of membership and how this has been broadened to encourage more people into the water, their development plan, their affiliation with the Royal Yachting and Sailing Club, links to Dalintober pier and beach, training and the evolution of the Kintyre Seaports concept. He confirmed they have no budget at the moment but have received a lot of support from local businesses and that the group had applied for lottery funding which would be used to get professional help to help push the project forward.

Decision

The Partnership:

1. Noted the information provided;
2. Agreed to recommend to the Mid Argyll, Kintyre and the Islands Community Planning Group in August that this project be included in the SOA (Local); and
3. Agreed to keep Campbeltown Sailing Club as an agenda item at each Kintyre Initiative Partnership meeting.

6. KINTYRE AREA DEVELOPMENT GROUP

The Community Development Officer gave an update about the Kintyre Area Development Group which had not met since June 2011. She advised the Group that at an Extraordinary General Meeting (EGM) of the Kintyre Area Development Group it was agreed to wind up the group and disperse the remaining funds.

It was confirmed that as the direct source of the funds could not be ascertained and there was no guidance in their Remit and Guidelines, apart from seeking the approval of the Area Committee, it was deemed most appropriate to disburse the remaining funds to an organisation that matches, as far as possible, the remit and geographical area of the Kintyre ADG.

The Community Development Officer had undertaken a survey asking organisations questions to ascertain their capacity to receive the funds and 4 groups were identified from this. Using the distribution list for the ADG as the electorate, a vote took place to establish which of the 4 groups would receive the funds.

Decision

The Group noted that South Kintyre Development Trust (SKDT) was the preferred recipient and that the Mid Argyll, Kintyre and the Islands Area Committee would be asked to agree the transfer of funds to SKDT at their next meeting.

Councillor Anne Horn joined the meeting at this point.

7. DISCUSSION RE OUTCOMES 1 AND 5

The Group had a discussion on outcomes 1 and 5 of the Single Outcome Agreement which are the outcomes being discussed at the Mid Argyll, Kintyre and the Islands Community Planning Group in August. The Area Governance Officer asked the Group to identify whether there are any agenda items, issues or queries to be taken forward.

Donald Melville suggested that the Beinn Guillean Community Woodland Group should link in with Highlands and the Islands Enterprise. He also suggested that items 1.1.2, 1.1.4 and 1.1.7 of outcome 1 that are all marked as “ongoing” be brought up at the August CPG meeting by way of a report on activities by HIE.

Susan Paterson suggested that the provision of Addiction Recovery Services should be under outcome 5 and not outcome 1.

Councillor Anne Horn raised a concern about the Council's VC equipment. She feels it is a very unreliable system and feels that more partners would attend the meetings if they had a chance to VC. She commented that it wasn't unknown for people to have to abandon meetings because of failures and asked that a report be presented to the next meeting advising what action is being taken. There was also an issue raised that if meetings overrun, people using the council service points have been asked to leave the building during the middle of a VC run meeting.

The Chair suggested that someone come to the next Mid Argyll, Kintyre and the Islands Community Planning Group to discuss VC facilities.

Susan Paterson asked that an update on introduction of the Third Sector Interface come to the next CPG meeting in August under outcome 5. She considered that there was a lack of awareness of who or where local groups fed into.

8. UNSECURED POST OFFICE COUNTER SERVICES IN WEST KINTYRE

Margaret Pratt from West Kintyre Community Council raised a concern to the Group on a possible future issue which they are facing in Clachan and other rural areas in Kintyre. She advised that the Post Office Services at Clachan have changed hands and the hours have dropped from 22 to 4 per week. She confirmed that there is no current Post Master appointed at Clachan but they are currently advertising the post as a salaried position.

Margaret advised that Glenbarr Stores and Tayinloan Store are both currently on the market which would leave west Kintyre without a life line service. She feels this is the right time to flag this issue up from the

Community Council and would welcome any suggestions to help this situation as if all stores close, the nearest post office service is 40 miles away, in Tarbert or Campbeltown.

Decision

The Group:

1. Agreed to write to Post Office Counters about this issue;
2. Agreed to write to the Health Service to check that prescriptions are still being delivered to patients by Royal Mail; and
3. Agreed to raise this at the next Mid Argyll, Kintyre and the Islands Community Planning Group.

9. PARTNER UPDATES

(a) HIGHLANDS AND ISLANDS ENTERPRISE (HIE)

The Area Governance Officer indicated that HIE no longer want to attend the Kintyre Initiative Partnership meetings given then have undertaken to engage with the Mid Argyll, Kintyre and the Islands Community Planning Group. The Chair suggested that they still send a written report to each meeting to update the Group on specific activities.

(b) BUSINESS GATEWAY

The partnership considered a status report from Donald Melville of Business Gateway, updating them on the action/project summary for March to May 2015. He advised that Business Gateway press releases have been featured in the sponsored business pages of the Campbeltown Courier in April (Jinty and Baa Needlecraft), March (Kintyre Eggs and Public Sector Procurement assistance), May (Best of the West Festival). He advised he ran 'Meet the Advisor' sessions in Campbeltown on 18th March, 30th April, 8th May, 12th May and 27th May and in Islay over two day sessions on 21st May and 22nd May. He confirmed that Barbara Halliday, Business Advisor has also been in the area supporting several Growth clients.

Donald gave an update to the partnership on the financial quarter 4 impact results for businesses in the Kintyre area.

The Group noted the information provided.

(c) THE PICTURE HOUSE

There was no update from the Picture House so therefore this item was deferred to the September meeting.

(d) SOUTH KINTYRE DEVELOPMENT TRUST (SKDT)

There was no update from South Kintyre Development Trust so

therefore this item was deferred to the September meeting.

(e) ARGYLL COLLEGE

The Group considered a report from Argyll College advising that all their full-time courses have now finished with the exception of the Access to Health and Social Care course which will finish at the end of July.

Argyll College are currently accepting applications for full-time courses starting in September 2015. This can be found on their website at www.argyll.uhi.ac.uk

It was noted that in partnership with Campbeltown Grammar, Argyll College have interviewed a number of pupils for Skills for Work courses which will be starting in August 2015, these courses are Skills for Work Construction, 2 x Skills for Work Engineering and Skills for Work Rural Skills.

The Group were advised that the college continues to work closely with local organisations including Woodlands Resource Centre, Argyll and Bute Council, Skills Direct Scotland etc and that the college will also be working closely with local employers to provide bespoke training for their staff.

The Group noted the information provided.

(f) KINTYRE WAY

There was no update from Kintyre Way so therefore this item was deferred to the September meeting.

(g) ARGYLL VOLUNTARY ACTION (AVA)

Margaret Wallace from Argyll Voluntary Action gave an update to the group. She advised that they are providing ongoing support to Kintyre Seniors' Forum whose numbers continue to grow.

Margaret confirmed that Age Scotland has appointed Ian McVicar to offer community development support to establish Men's Sheds as a community asset.

She advised that Argyll Voluntary Action are closely supporting Kintyre Link Club and Kintyre Food Bank, where we endeavour to refer clients to agencies who are able to provide advice.

The Group noted the information provided.

(h) TOWN CENTRE REGENERATION

There was no update from Town Centre Regeneration so therefore this item was deferred to the September meeting.

10. APPOINTMENT OF CHAIR AND VICE-CHAIR

It was agreed that Councillor Colville would continue to be the Chair of this partnership until the next meeting on 25th September as the future of the group was currently uncertain.

11. FUTURE OF KINTYRE INITIATIVE PARTNERSHIP

The Group had a discussion on the future of this meeting. They felt that since various improvements have been made to Campbeltown, the focus on economic development was perhaps not necessary and with no major issues ongoing, MP/MSPs perhaps feel there is no longer a need to attend. The group also discussed the links to the Area Community Planning Group questioning the necessity for this with the Chair commenting that support was available from the Council while this Group was linking to the SOA but that this may not be the case if the links to the ACPG were severed. They also discussed setting up a Chamber of Commerce, which Councillor Armour advised was underway. While attendance had dropped off at recent meetings, the general feeling was that the Group wanted to and felt it important to continue but some more thought required to be given to future focus.

It was suggested that members of the Group review the distribution list with comments being fed into Danielle Finlay (Danielle.finlay@argyll-bute.gov.uk) and an email be sent to all members of the group asking for suggestions as to improvements that could be made to the format of the meeting which might encourage them to participate. This feedback would be discussed at the meeting on 25th September 2015 when a decision about the future of the Group would be made.

12. AOCB

The Group agreed to include the Community Empowerment Bill and Community Engagement as agenda items at the September meeting.

Susan Paterson updated the Group on the Elderberry Club which has started up in Kintyre through Shopper-Aide which is held twice a week between 12-4pm for older people.

Councillor Anne Horn advised that the Viking Festival is on in Tarbert over the weekend.

13. DATE OF NEXT MEETING

The next meeting of the Kintyre Initiative Partnership will be held on Friday 25th September 2015 at 10am in the Community Centre, Campbeltown.

This page is intentionally left blank

**MINUTES of MEETING of CAMPBELTOWN FERRY SUB-GROUP held in the ROOM 2,
KINTYRE COMMUNITY EDUCATION CENTRE, STEWART ROAD, CAMPBELTOWN, PA28
6AT
on FRIDAY, 26 JUNE 2015**

Present: Councillor Anne Horn (Chair)

Councillor John Armour

Attending: Melissa Stewart, Area Governance Officer
James Lafferty, Project Officer
Ewen MacDonald, Explore Campbeltown
Allan Baker, Campbeltown Community Council
Kevin Lewis, Machrihanish Dunes

1. WELCOME AND APOLOGIES

The Chair welcomed everyone to the meeting.

Apologies were intimated from:-

Claire Simmers, Highlands and the Islands Enterprise
Simon Richmond, CalMac

2. MINUTE OF PREVIOUS MEETING - 27 APRIL 2015

The Minute of the Campbeltown Ferry Sub-group meeting held on 27 April 2015 was approved as a true record.

Matters Arising

Councillor Armour noted his disappointment at the lack of attendance at the last meeting where there was no one present from CalMac or Transport Scotland. The Area Governance Officer suggested that there might be difficulties with CalMac's participation on the Group due to the ferry services tender being out at present.

Councillor Armour advised he emailed Simon Richmond from CalMac stating that he had noticed the scheduled sailing to Campbeltown from Ardrossan for Friday 27th and Saturday 26th June had been cancelled because of strike action but that he failed to understand why the Thursday 24th June sailing has also been cancelled. He advised he asked CalMac for an explanation to why these sailings had been cancelled. John confirmed that he had received a response advising him that there is an overtime ban on the Wednesday and Thursday night in addition to the strike action planned for the Friday and as a result they had to adjust the number of sailings.

The Group agreed to write to CalMac again for their non-attendance at today's meeting as Councillor Armour had assurance that someone would

be in attendance.

3. APPOINTMENT OF VICE CHAIR

Members of the Group were asked to nominate and agree a Vice Chair for the group.

Decision

It was agreed not to nominate a Vice Chair to the group and that if Councillor Horn was ever unavailable to attend the meeting, a Chair could be appointed on the day of the meeting.

4. LETTER ISSUED TO TRANSPORT SCOTLAND IN RESPECT OF CAMPBELTOWN - ARDROSSAN SERVICE

Members of the group considered the letter, which had been issued to Cheryl Murrie, Ferries Policy Officer, Transport Scotland and copied to the Chief Executive of Transport Scotland.

Decision

The Group agreed that the Area Governance Officer write a further letter referring to the previous letter and ask for a response as a matter of urgency and to seek assurance that the ferry will be continued on a permanent basis, with a dedicated vessel.

5. FUTURE MEETING DATES

In view of the fact that the Transport Minister had intimated he could not attend this meeting, the Group agreed to invite the Transport Minister to identify some dates which may be suitable for the meeting. Prior to that, a further meeting of the Campbeltown Ferry Sub Group would be convened to prepare for the meeting with the Minister.

Argyll and Bute Community Planning Partnership**MAKI Area Community Planning Group****12 August 2015**

Agenda Item

Community Engagement in the MAKI CPG area.

1. Purpose

Following a discussion which took place at the MAKI Area Committee meeting held in June, this report seeks to outline the mechanisms for community input to the Area Community Planning Group across the MAKI area. It also asks the Area CPG to give consideration to whether the current mechanisms are working well and discuss the options for ensuring that all communities in the MAKI area have the opportunity to feed into the Community Planning process.

2. Recommendations

The Area Community Planning Group is asked to note the contents of the report and to have discussion on the future engagement mechanisms for communities in the MAKI area.

3. Background

The Council's MAKI Area Committee held its most recent meeting in early June 2015 on the Isle of Jura. The meeting was attended by some of the local community and during the discussions, Members of the Area Committee asked about the mechanisms that are in place for island communities to have their voice heard as part of the community planning process and specifically how these communities can feed their views into the MAKI Area CPG. They also asked for clarification on how groups who have specific community projects can have these recognised for possible inclusion into the SOA local documents.

4. Detail

The MAKI CPG meets 4 times a year, with meetings held at various venues across the MAKI area, including one meeting per year in an island location. Community engagement in the MAKI area is also undertaken through the Mid Argyll Partnership (MAP) meetings, which cover the Mid Argyll area and through the Kintyre Initiative Partnership (KIP) meetings which cover the Kintyre area. Both of these groups are core partners on the MAKI CPG and the Chair of these groups attends the CPG meetings. Meetings of MAP and KIP have also been rescheduled to allow for better alignment of their agendas to feed in to the CPG meetings. Historically, there has not been a similar type group for the island communities in the MAKI area.

The input of the local community is a key factor in the delivery of community planning, and as such it is important that all of our communities feel that they have a voice and are able to make a valuable contribution to the process. Recently, however, there has not been the same level of engagement with community planning from our local community representatives (primarily the local Community Councils), in fact at the last MAKI CPG there were no Community Councils in attendance. While at the meetings of MAP and KIP the community representation is also a cause for concern.

5. Conclusions

Engagement with local communities is a key driver for the community planning process and as such it is important that appropriate mechanisms are in place to support this. The Area CPG is asked to review the current mechanisms to support this process and consider how island communities can be better engaged.

6. SOA Outcomes

This report links to the administrative arrangements for area community planning.

For further information, please contact Shirley Macleod, Area Governance Manager, (01369) 707134.

**Argyll and Bute Community Planning
Partnership**

**Mid Argyll, Kintyre and the Islands
Area Community Planning Group**

12 August 2015

Agenda Item [for office use]



CPP Management Committee – update from meeting 17 June 2015

1. Purpose

1.1 The purpose of this paper is to inform members of the Area Community Planning Group of the discussion at the CPP's Management Committee on 17th June and to respond to matters raised at Area Committee Planning Group meetings in 2015 in particular how best area groups can be involved in consultations.

2. Recommendations

2.1 Area Community Planning Group members are recommended to:

- Note the highlights of the CPP Management Committee meeting and distribute these further to community contacts and other local organisations.
- Note the response set out in section 4 and request that the Area Governance Manager, Shirley MacLeod, take any further comment to the CPP's Management Committee meeting on 30 September 2015.

3. Community Planning

3.1 Area Community Planning Groups are a key function of community planning in Argyll and Bute.

3.2 At its meeting on 17 June the CPP Management Committee considered feedback from the Area Community Planning Groups. A response to key issues is detailed in section 4 in this report. Highlights of the full CPP Management Committee meeting are attached in Appendix 1 and are for information and wider distribution.

4. Key Issues

4.1 Health and Social Care Integration

- A commitment was given to ensure that officers knowledgeable in Health and Social Care Integration will be

present at future Area Community Planning Group meetings when required to present updates.

4.2 Public attendance at Community Planning Management Committee meetings.

- It was agreed that Management Committee meetings are public meetings and members of the public are welcome to attend in an observatory capacity.
- This is reiterated on the attached CPP Management Committee highlights sheet.
- Area Community Planning Group members are encouraged to share the attached highlights within their organisations and communities.

4.3 Consultations

Area Community Planning Groups asked the CPP how best they can be involved in consultations. A large volume of consultations take place throughout the year. These stem from different organisations and can have different response timescales ranging from weeks to months. This presents challenges to tracking the release of consultations and enabling engagement. The following are proposed for consideration:

- The CPP encourages its partner organisations to attend Area Community Planning Groups to discuss any consultations they may be undertaking.
- The CPP provides information on a frequent basis to area community planning groups on consultations.
- Where the CPP is forming a view on a consultation, and this falls at a time between set meetings, that the CPP engages with the chairs of the four Area Community Planning Groups for input.
- Area Community Planning Groups contact the CPP via cpp.admin@argyll-bute.gov.uk to highlight consultations of interest.

5. Conclusions

5.1 This paper provides a response by the CPP Management Committee to key matters highlighted by Area Community Planning Groups. Members of the ACPG are asked to note the response to

issues raised and provide feedback to the Area Governance Manager. Highlights of the Management Committee meeting on 17 June are attached for information and wider distribution.

6. SOA Outcomes

6.1 This paper is related to all outcomes within the SOA.

Name of Lead Officer

Rona Gold, Community Planning Manager, Argyll and Bute Council
Tel: 01436 658 862

For further information please contact:

Shirley MacLeod, Area Governance Manager, Argyll and Bute Council
Tel: 01369 707 134



These are the highlights from the Argyll and Bute Community Planning Partnership (CPP) Management Committee meeting on the 17th June 2015. These are for information purposes for Area Community Planning Groups and partner organisations to distribute freely.

- The CPP Management Committee agreed that Management Committee meetings were public meetings and members of the public would be welcome to attend in an observatory capacity should they wish to.
- The process for reviewing the delivery plans of the Single Outcome Agreement (SOA) was agreed and will take place between September 2015 and January 2016. It was agreed that the community is a valued and a key partner in the delivery of the SOA and that further discussions would take place on how best to involve the Area Community Planning Groups in this process.
- The CPP Full Partnership meeting will be held on the 25th August 2015 at Machrihanish Airbase. Break-out sessions will include topics on Community Empowerment and Participatory Budgeting and speakers will look at broadband, prevention and the Economic Forum. Marco Biagi MSP, Minister for Local Government and Community Empowerment will deliver a key note speech.
- Progress on Outcome 3: ‘Education, skills and training maximises opportunities for all’, was positive with highlights including all ten secondary schools working in partnership with Argyll College, the launch of the Foundation apprenticeships programme and the delivery of basic computing skills courses to adult learners in 24 localities across Argyll and Bute .
- Progress on Outcome 4: ‘Children and young people have the best possible start’, was positive. It was confirmed that Christina West would be the Outcome Lead for Outcome 4 in the interim following Pat Tyrrell’s promotion outwith the area.
- John Kelly from EKOS and Ishabel Bremner from Argyll and Bute Council presented the findings of the Compelling Argyll and Bute study. The study engaged with community groups, organisations and over 400 businesses across Argyll and Bute. Findings revealed key constraints prohibiting growth across the area. A working group is taking these findings forward.
- Aileen Goodall, Lead Officer – Opportunities for All, from Argyll and Bute Council gave a presentation on the destination returns of school leavers from the 1st August 2013 to 31st July 2014. 91.5% of school leavers from this period were in a sustained positive destination. It was noted that school leavers who left at the end of S4 or in the winter of S5 were more likely to be unemployed. Plans to address this include flexible learning plans and the roll-out of the eXite programme across Argyll and Bute.
- The CPP Management Committee approved and supported the draft strategic Community Learning and Development 3 year plan which was developed by Argyll and Bute Council and

partners including Skills Development Scotland, Argyll College, Argyll Voluntary Action and JobCentre Plus. This plan will be available online from September 2015.

If you have any queries on these highlights please contact: cppadmin@argyll-bute.gov.uk

The full minute of Argyll and Bute CPP Management Committee meetings can be found on the website:

<http://www.argyll-bute.gov.uk/council-and-government/community-planning-partnership>

This page is intentionally left blank

**Area Community Planning Group-
MAKI****Date: 12 August 2015****Agenda Item: 6**

Outcome 1: The economy is diverse and thriving - Progress Report**1. Overall position**

The purpose of this report is to provide an update on progress at an overall strategic level for the period to end July 2015 on Outcome 1: The economy is diverse and thriving. Where appropriate some local context is also provided.

To ensure that all measures really add value to our understanding of the performance of the economy, work is ongoing to better define some measures within the SOA. We have commented below on those which provide us with the best indicators.

2. Successes and key achievements to date for Outcome 1

Overall performance is relatively strong reflecting improved the improved economic and business climate.

- Business Gateway has supported 28 new business starts in the first quarter. This is significantly ahead of the previous quarter (17) and ahead of the same period last year(22).
- The number of modern apprentices appears to be lower than expected at 11 but more work is being done to examine this figure and ensure that relevant opportunities are available locally.
- It is still too early for figures from the tourism related businesses to be available but early evidence indicates that last year's improvements are being sustained with a growth in numbers of overseas visitors

Accompanying this update report is a brief look at the investment being made by HIE across our region to support businesses, social enterprises, communities and infrastructure.

3. Risks

Whilst the overall picture is positive, there remain risks to overall progress:

- At the time of writing this report a key Dunoon based contractor Stewart McNee Ltd had entered into Administration and the effects of this on both the local economy and the workforce are being assessed. Public sector agencies are working together to provide support.
- We have increasing anecdotal evidence that challenges in attracting and retaining staff are constraining business growth in a number of areas. Lack of appropriate housing has been cited as a reason in a number of cases. A study led by Argyll and Bute Council with a number of CPP partners is underway to provide more data on the effect of a variety of factors including skills shortages on growth.

4. Opportunities

The Argyll & Bute Sustainable Economic Forum chaired by Nick Ferguson representing the private sector has now held two meetings and is focussing its attention on three topics which are of key importance within our local economy

- Food and Drink
- Tourism and
- Youth Employment and skills.

Partners are engaged in taking forward work on each of these topics.

HIE is currently leading on a 'Transport Connectivity and Economy' study in Argyll and Bute to explore the scale to which transport issues act as a brake on the economic performance of the area. This is a strategic study seeking to assess the impact of current transport connectivity on economic performance in the region, and to understand the extent to which more radical or transformational transport solutions to support regional growth may be required.

Master planning for the next phase of the Kilmory Industrial Estate is underway to ensure infrastructure is available for both local businesses and inward investors and the Machrihanish Airbase remains one of five locations in the UK that are being actively considered as a location for Spaceport UK

5. Summary

Over the first part of the year we have seen continued investment from indigenous businesses and interest from actual and potential inward investors, overall business confidence remains steady. Unemployment across Argyll and the Islands has continued to improve with claimant count rates in each Travel to Work Area falling over the past year as a result of a general improvement in economic and business conditions. The unemployment rate in the MAKI TTWA is down from 1.9% in June 2014 to 1.6% in 2015.

Outcome lead: Douglas Cowan, Area Manager, Highlands & Islands Enterprise

E-mail: douglas.cowan@hient.co.uk

Telephone number: 01546 605402

Appendix – Investing in Our Region

INVESTING IN OUR REGION

Argyll and the Islands Area Office: July 2015



Highlands and Islands Enterprise
Iomairt na Gàidhealtachd 's nan Eilean

INVESTING IN OUR REGION: ARGYLL AND THE ISLANDS

HIE invested £93 million in the region in the year to March 2015. This is expected to create or retain more than a thousand jobs, 144 of them in the Argyll and the Islands area, which includes Arran and Cumbrae. A summary of the organisation's year-end figures shows an increase in turnover amongst supported businesses and social enterprises in Argyll and the Islands of £6.1 million. As part of Scotland's Economic Strategy priority of internationalisation these investments anticipate International sales growth of £2.8 million.

A major highlight for Argyll and the Islands was the securing of the first two tenants for the European Marine Science Park and the official opening of the building in November by Fergus Ewing MSP Minister for Energy, Enterprise and Tourism.



Other positive developments as a result of HIE's investment include construction of new office space at Sandbank Business Park in Dunoon and the development of the gap site at Guildford Square in central Rothesay.

The current and projected population decline remains the main focus of the Argyll and Bute Community Planning Partnership and alongside the Argyll and Bute Economic Forum we continue to work with partners to address the key issues in support of economic growth. We have also been working with North Ayrshire Council and other partners to embed the new approach to business support in their area under "Team North Ayrshire".

Significant resources have been devoted to securing inward investors to Argyll and the Islands. In the past year discussions have commenced with organisations in the Food and Drink, Tourism, Life Sciences, Finance and Business Services, Aerospace and Textile sectors. We supported the Local Authority and the Machrihanish Airbase Community Company to prepare and respond to the consultation document 'Supporting Commercial Spaceplane Operations in the UK' issued by the Department of Transport. The Machrihanish Airbase remains one of five locations in the UK that are being actively considered as a location for Spaceport UK.

Investing In Business & Social Enterprise Growth

We are working with 80 businesses and social enterprises across Argyll and the Islands, with representation across all growth sectors. We have approved 31 cases that have led to £17.4 million of investment in the economy of Argyll and the Islands; facilitated by investment by HIE of £2.9 million. Progress has continued to be made in specific sectors such as life sciences, tourism, food and drink, energy and creative industries.



Activity in the Tourism and Food and Drink sectors remained strong with significant investments in:

- Portavadie Marina where our financial support of £0.9 million leveraged an £8 million project and has the potential to realise a further £30 million of investment over the longer term;
- Isle of Eriska Hotel which is beginning a

£1.4million expansion after securing a £217,500 investment from HIE, creating 15.5 full time equivalent jobs at the five-star resort.

- In all these cases investments have been targeted to deliver specific valuable outputs with a focus on internationalisation and innovation.

Argyll and the Islands has a strong creative, cultural and heritage offering and HIE's investments in:

- Rothesay Pavilion where we have invested £750,000 in an £8m project by Argyll and Bute Council to redevelop the historic building into a 21st century arts, sports and community venue;
- Dunoon Burgh Hall Trust which secured the £1.7 million funding package required to redevelop the Burgh Hall, after HIE confirmed a £300,000 investment. Work is underway to restore the main hall and the balcony and create full physical access for all. There will be a climate controlled gallery suite, workshop rooms, meeting rooms and a glass-roofed café.
- Campbeltown Picture House for a £2.8 million project to redevelop and transform one of Scotland's oldest cinemas into the principal cultural and arts centre for Kintyre with a £300,000 investment from HIE.
- Comar, the creative hub based on Mull, where we have invested £68,000, of £150,000 total project cost, in theatre and office space with the build in progress;
- Kilmartin Museum Trust, which is working towards a £6 million transformational redevelopment of the museum, was supported by HIE with £67,000 out of £167,000 of project management costs.

All these investments will contribute significantly towards the delivery of HIE's Ambitious for Culture Policy.

Investing in our Communities and Fragile Areas

Investments made in Argyll and the Islands social enterprises are anticipated to increase turnover in the area's social economy by £0.9 million; £390,000 of which will be generated by community-owned assets. HIE's administration of the Scottish Land Fund (SLF) continued to support community asset acquisition across Scotland, including £1.5m of forest purchases for South West Mull & Iona Development and Kilfinan Community Forest Company which will have a direct impact upon the delivery of community growth in these fragile areas. In the past year a further 17,833 acres of land came into community ownership through 14 acquisitions with £4.67 million SLF support.

HIE is working in partnership with SURF (Scotland's Independent Regeneration Network) to deliver the second phase of Alliance for Action work on Bute over an 18 month period from April 2015 to March 2016.

Argyll and the Islands' six account managed communities continue to gain confidence and move towards sustainability through a number of community asset purchases and significant levels of project activity.

Investing in Our Infrastructure



The first year of fibre broadband roll-out has seen around 200 km of subsea and land cabling laid across Argyll and the Islands. Points of Presence – opening easier access to business services – are now live in Campbeltown, Dunoon and Oban.

In Oban, we currently have 1,171 premises which can access next generation broadband through 7 live cabinets.

Customers in Dunoon and Helensburgh can now see commercial services coming through BT.

Argyll is also the location of an ambitious aggregation pilot being supported by Community Broadband Scotland, a Scottish Government project led by HIE. Seven communities are working together to develop community owned infrastructure capable of delivering over 24Mbps to 12 inhabited islands and nearly 3,000 people.

HIE 50th Anniversary

This year also marks the 50th anniversary of the establishment of HIE's predecessor, the Highlands and Islands Development Board (HIDB). What began as a 'social experiment' in 1965 has seen the region gain global recognition for ambitious and innovative businesses and resilient dynamic communities supported by developing infrastructure, transport links, services and increasing access to digital technology.

Against this backdrop, HIE published its operating plan for 2015-18 in March. Entitled 'Building our Future', this sets out plans for how the organisation will invest its annual budget of £97.7 million over the next three years. It includes increased efforts to support innovation, investment, internationalisation and inclusive growth, in line with Scotland's Economic Strategy.

1,000 acres of opportunity



MACC

**Machrihanish Airbase
Community Company**



**Claire McFadzean
Marketing Officer
claire@maccdl.co.uk**

Page 41
Agenda Item 6b

Overview



MACC Charity

- Steers future development of site
- Supports local groups/charities through use of land buildings:

1. Storage
2. Training
3. Events

- Charitable donations

MACC Developments

- Subsidiary responsible for lease of assets and day-to-day operations
- Property, land + infrastructure
- Around 50 private & commercial tenants
- Ranges from civil airport to onshore salmon producer
- 170+ employees on site and growing
- Investment in local supply chain

My Role – Marketing Officer

Brand strategy

- Reposition from airbase to community-owned business park
- Encompasses diversity and range of potential
- Begin roll out in near future
- Marketing brochure
- Use of new logo

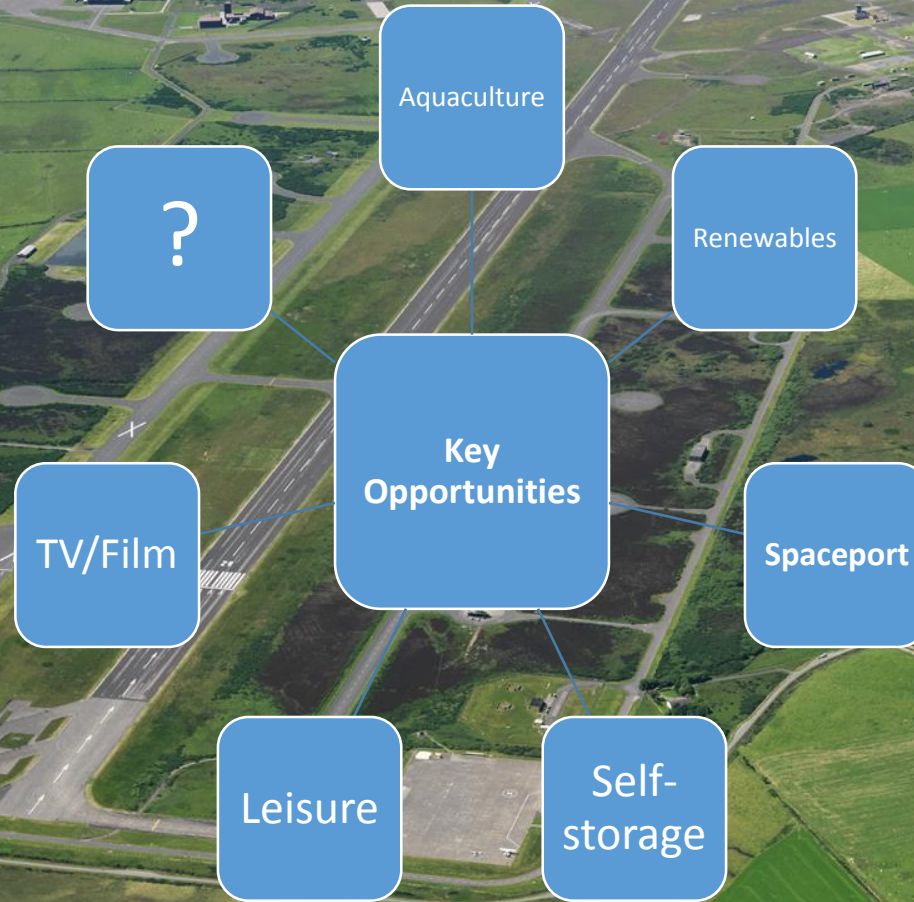
Business development

- Support business manager
- Identify attractive new markets
- Target potential investors



MACC
Business Park

The economy is diverse and thriving



People live active, healthier and independent lives



**SOS
FITNESS**





MACC
Business Park

Thank you!

Claire McFadzean
Marketing Officer

MACC Developments Ltd

T: 01586 551555

E: claire@maccdl.co.uk

ARGYLL & BUTE COMMUNITY PLANNING GROUP

12th August 2015

George Dean

Director, Islay Energy Trust and Islay Energy Community Benefit Society



Islay Energy Trust

- Incorporated 2005, registered as a charity 2007
- Emerged from the Islay Development Company
- Open to anyone over 17 years of age, living or owning property on Islay, Jura or Colonsay
- Community-owned charity, with now 340 members
- Aims: to develop and operate renewable energy projects for the benefit of the community, and to reduce the islands' carbon footprint



A Few Numbers

- Activity driven primarily by Board volunteers until 2009
- Up to March 2015, total spend on own operations of >£1.1m
- Annual average of 2.5 FTE's employed – staff costs of £0.6m over the period
- Local spend on facilities, consultants etc., of £0.3m
- Estimate of £0.4m additional spend on Islay by project developers
- This is a direct contribution to the island's economy



Project Areas

- Tidal stream
- Carbon saving/energy efficiency/biomass/solar
- Offshore wind
- Biofuels
- Onshore wind
- Hydro
- Regulations, plans and politics/lobbying



Onshore Wind – Islay Challenges

- HIAL airport
- Bird population
- Grid connection/strength
- SSSIs
- Visual Impacts
- A few farm-scale installations
- No shortage of wind!



The Castlehill Project

- £1.2m capex, Enercon E-33 turbine, grid upgrade at Crinan
- Funded by £535k from community shareholders, £750k loan from REIF/SIB
- Construction through 2014, handover in April 2015
- Project development by IET, ownership by Islay Energy Community Benefit Society
- IET provides all operational services (annual fee)
- IECBS covenants all surplus to IET (after shareholder interest and loan repayments)
- Starting in 2016, IET (as a charity) distributes funds to selected projects or groups (based on local research)



Just some of those involved...

- » Scottish Natural Heritage
- » Scottish Investment Bank
- » Community Energy Scotland
- » The Big Lottery Fund
- » Highlands and Islands Enterprise
- » Climate Challenge Fund
- » Highlands and Islands Airports
- » Diageo
- » Argyll & Bute Council
- » Co-Operative Development Scotland
- » IECBS investors
- » Laggan Estate
- » Dr Colin Anderson
- » Enercon
- » Green Cat Renewables
- » F MacGillivray
- » Land Use Consultants
- » RJ McLeod
- » W&M Currie
- » TA & WN Wood
- » I MacPherson
- » Scottish & Southern Energy
- » Prelec
- » Alex McIntosh
- » J&L Logan

Challenges and Lessons Learned

- Planning permission, airport, birds, delays
- Evaluation of potential organisational and financial structures
- Developing the prospectus and marketing the project
- Negotiation with landowner (SNH)
- Modelling and due diligence – 13 contracts and 3 variations
- Massive volunteer effort
- Community involvement (an election required for Board members!)



Next Steps

- Estimate of £60/£80k annual community benefit fund (doubling after loan repaid)
- Engage Grants Development Officer and establish a Grants Advisory Panel
- Publish process for applications / select some small revenue-generating projects
- Dream about the next big IET projecttidal array? another turbine?



Thank You!

Any Questions?



ARGYLL AND BUTE HEALTH AND SOCIAL CARE PARTNERSHIP – UPDATE JULY 2015

Report by Stephen Whiston Head of Strategic Planning and Performance

The Area Community Planning Group is asked to:

- **Note** Approval of the Argyll and Bute HSCP Integration Scheme.
- **Note** the interim arrangements to be implemented in both the council and NHS until April 2016
- **Note** the new management appointments, with effect from 1st July 2015
- **Note** the establishment of the Strategic Planning Group and progress towards a full Strategic Plan

1 Background and Summary

The purpose of this paper is to provide Area Community Planning Groups with a progress report on the action undertaken to establish the Argyll and Bute Health and Social Care partnership (HSCP) since its last meeting.

NHS Highland and Argyll Bute Council in April 2014 meeting endorsed the integration model as “Body Corporate” for the Argyll and Bute Health and Social Care partnership and confirmed the scope of service inclusion in June 2014.

2 Argyll and Bute HSCP Establishment Update

2.1 Integration Scheme

Argyll and Bute’s Integration Scheme was completed and submitted to the Scottish Government in March 2015, the Integration Scheme has been approved by the Cabinet Secretary and set before Parliament for the statutory 28 day period, concluding 27th June 2015.

Following this formal approval we are required to proceed with the formal constitution of our Integration Joint Board (IJB), at its first meeting in August 2015, section 2.3 details its membership.

The IJB will not have operational or governance responsibility for the HSCP services until April 2016.

2.2 Health and Social care Interim Operating Arrangements until April 2016

Following the issuing of Scottish Government guidance on the disestablishment of CHPs as at 31st March 2015, interim arrangements have been put in place until the resources can be legally delegated to the Argyll and Bute HSCP Integrated Joint Board (IJB). This is dependent upon the production and approval of the Argyll and Bute HSCP strategic plan (see section 2.5)

NHS Highland, having considered the risks, and to meet the clinical and care governance and financial accountability requirements, will put in place Argyll and Bute Health Governance Committee will be established as a new subcommittee of the Board.

The Argyll and Bute council has confirmed the transition arrangements will be through its existing Community Services Committee.

The end of these transition arrangements must be by the 31st March 2016 as dictated by statute or sooner once resources can be legally delegated to the Argyll and Bute HSCP Integrated Joint Board (IJB).

2.3 Argyll and Bute Integration Joint Board

The Argyll and Bute HSCP Integration Joint Board form August 2015 (once legally constituted) will assume responsibility for the following:

- Production of the Argyll and Bute HSCP Strategic Plan
- Oversight of the integration transition arrangements regarding:
 - Health and Care Governance (Quality and Safety)
 - Health and Social Care Workforce and partnership arrangements
 - Financial Governance
 - Organisational Development
 - Patient and Carer engagement and involvement arrangements

The IJB therefore has no responsibility at this time for day to day operational services.

Argyll and Bute Integration Joint Board required membership has been established as prescribed in the legislation as set out in the Public Bodies (Joint Working) (Scotland) Act 2014 which is as follows:

Designation	Source
Chief Officer Health and Social Care	Through appointment
Chief Social Work Officer	Through appointment
4x Board Members, NHS Highland	Agreed by NHS Highland Board
4 x Elected members, Argyll & Bute Council	Agreed by Argyll and Bute Council
Independent sector representative	Through Scottish Care or Community Care providers
Third sector representative	Through Third Sector Interface
Registered Nurse	Through appointment
Registered medical practitioner who is not a GP	Through appointment
Registered General Practitioner	Through appointment
Trades Union representatives to represent staff in each organisation	Through Partnership Forum
2 x Public Representatives	Through application and interview process
Carer Representative	Through application and interview process
Finance/ Section 95 Officer	Through appointment
Other members as agreed by the voting members of the IJB	Through application and interview process
In attendance:	
Integration Programme Lead	Through appointment
Minute taker	Through appointment
Other stakeholders/Officers co-opted	As required

A rigorous process for the selection of IJB has been applied and it is expected that successful applicants will be notified and take up their roles by the end of July 2015, with first formal meeting of the IJB taking place in August 2015.

2.4 Management appointments

With effect from 1st July 2015, the following management appointments have been made to support the Chief Officer:

Head of Adult Services – East: Allen Stevenson
Head of Adult Services – West: Lorraine Paterson
Head of Strategic Planning & Performance: Stephen Whiston
Head of Children & Families: To be appointed August 2015

Work is now progressing on the next tier of operational management with recruitment planned to be conclude by September 2015.

2.5 Strategic Plan 2016- 2019

The Strategic Plan will describe how Argyll and Bute Health and Social Care Partnership will make changes and improvements in the way it delivers health and social care over the next three years. It will explain what services we are responsible for, what our priorities are, why and how we decided them. It will show how we intend to make a difference by working closely with partners in and beyond Argyll and Bute.

It explains what is happening, including the legal requirement and the reasons why change is needed. As with all change some things will be kept and some things will be altered or stopped as we move forward. The Strategic Plan details the ambitions for Health and Care services making positive changes that improve quality of services, do away with waste, duplication and inefficient, top down systems. Co-production, collaboration which builds on existing commitment, experience and skills, best practices and services. The Strategic Plan will focus on what the public and users of services have said they value, and on the services that keep them safe and well.

However, the financial context is a difficult one, funding is tight and the HSCP will have to make tough choices on service investment and disinvestment. Argyll and Bute Council's overall savings targets will be around £9 million in both 2016/17 and 2017/18. NHS Highlands saving targets for Argyll and Bute are likely to be between 2-3% (£3.6- £5.4 million). Decisions on the level of funding allocated and savings the HSCP will have to make will be made by February 2016.

The HSCP aims to make these tough choices in consultation with localities, communities and stakeholders; they will be open and honest. As communities and stakeholder experiences and expertise will help to reshape public services

The Strategic Plan will therefore provide a "road map" for how health and social care services will be organised and provided in this area to meet our vision – "Helping the people in Argyll and Bute live longer, healthier, independent lives".

The HSCP has to formally to consult widely on its plan, however, the Strategic Planning Group (SPG) decided that the full draft Strategic Plan should be preceded by an information signposting leaflet (included in local papers, alongside virtual copies) and an Outline Strategic Plan – "A conversation with you", detailing the major themes in our strategic plan from the 2nd July 2015.

The intention is to raise awareness, involve members of the public, staff and stakeholders to gain early feedback to inform the final Strategic Plan.

Copies of the Outline Strategic Plan will be available in local surgeries, pharmacies, post offices and libraries and local third sector interface. Electronic copies will be available on the NHS Highland and Argyll & Bute Council websites and at www.healthytogetherargyllandbute.org.uk

The Outline Strategic plan poses a number of questions to help inform the feedback and these questions are found in the plan or via an online survey at <https://www.surveymonkey.com/r/OUTLINESTRATEGICPLAN>

The key milestones in the Strategic Planning process are detailed below:

Production of Strategic Plan- Indicative timetable;

Item	Task	Time Scale
1	Establish Strategic Planning Group- Membership, ToR, Governance	Jan/Feb 15
2	Prepare proposals about matters the strategic plan should contain	End of Mar 15
3	Consult the Strategic planning group on proposals	End of April 15
4	Produce first draft of plan for SPG consideration	End of June 15
5	Consult the Strategic planning group first draft	End of July 15
6	Prepare second draft of Strategic Plan	End of August 15
	Consult the Strategic Planning Group and wider stakeholders on Strategic plan (3 months)	End of November 15
7	Prepare final strategic plan	End of December 15
8	A&B HSCP approved by IJB and SGHD go live date agreed, delegated responsibility passed to IJB	Feb 2016
9	A&B HSCP Go Live	April 2016

The strategic planning group (Appendix 1 outlines its membership from the guidance) has been established, with the first meeting in March 2015 and monthly meetings planned thereafter. The group has the support of the Joint Improvement Team (JIT), with an identified JIT Associate working closely with the strategic planning group to provide advice and guidance.

The NHS Highland Board and Argyll and Bute Council as detailed in statute will be expected to provide a formal response to the full Strategic Plan as part of the consultation process.

2.6 Staff and Public Engagement

The series of public and staff engagement events held in December, January and February informed staff and the public about the Integration Scheme and elicited considerable feedback, much of which has informed the development of the strategic plan.

Supporting the Communications and Engagement process a dedicated Integration programme website has now been set up hosted by Argyll Voluntary Action and this can be found at <http://www.healthytogetherargyllandbute.org.uk/>

Monthly newsletters, with recent developments and updates are distributed to approximately 3,500 households in Argyll and Bute, as well as to a list of significant organisations.

The next formal process of engagement is centred as referenced above on the formal consultation process for the strategic plan.

3 Contribution to Objectives

This is a significant area of policy development for both the Council and NHS Highland as it is a legislative requirement which both partners will need to comply with fully.

4 Governance Implications

4.1 Corporate Governance

The new Partnership will be established by a statute agreement. In particular the governance and accountability arrangements will impact on the current arrangements and standing orders of both partners and is detailed in the Integration Scheme.

4.2 Financial

The revenue and capital budgets of the specified council and NHS services will form part of an integrated budget for the new Health and Social Care Partnership to manage.

4.3 Staff Governance

The body corporate model of integration being adopted will mean the majority of staff contract arrangements will be unaffected however there will be substantial changes to the operational and strategic management arrangements for all staff.

Staff are integral to the success of the new Health and Social Care partnership and significant effort is being made to ensure staff are fully involved and engaged in the process

There are implications for a variety of staff roles and responsibilities, notably management and support services. Some of this is a continuum of the work already underway but others are also opportunities as identified by the Christie report regarding rationalisation, redesign and review of service as a consequence of integration of health and social care. There are also opportunities for staff co-location and professional and team development.

Organisational Change Policy and a jointly agreed staff protocol will underpin the approach to be taken, supported by workforce planning and development strategies.

4.4 Planning for Fairness:

EQIA scoping exercise will be undertaken if required once the service model and its operational arrangements have been identified. Once again lessons learned from North Highland partnership process will be applied.

4.5 Risk

The process of integration introduces a large number of risks for the partners. The project is reviewing and updating its formal risk register taking account of:

- Governance
- Finance and Resources

- Performance Management and Quality
- Human Resources
- Integrated IT
- Engagement and Communications
- Organisational Development
- Equity
- Programme and timescale

4.6 Clinical and Care Governance

There are a number of implications including clarification over pathways, roles and accountabilities in the new organisation which will require to be detailed and implemented through the course of the integration programme.

Notwithstanding this the integration model will be required to be safe, effective and evidence-based. There will be a need to build significant clinical engagement and consensus across the localities in the partnership catchment area, through the Clinical and Care Governance Committee.

5 Engagement and Communication

This major service change will require the Partnership to put in place a comprehensive public involvement and engagement process in establishing the new arrangements for PFPI in the partnership.

The intention of the communication and engagement approach is to focus on Person Centred Care and outcomes demonstrating how services will improve by integration. This will be the core of both public and staff engagement and consultation.

A comprehensive communication and engagement plan has been developed and is being reviewed. It is a discrete project work stream with members drawn from staff, the public and management, supported by SGHD. Designated funding for communication and engagement has been identified. A full communication and engagement strategy will be in place by 1st April 2016.

Policy Leads Councillor Dougie Philand / Councillor Mary Jean Devon
Chief Officer Argyll and Bute HSCP Christina West
Executive Director Community Services Cleland Sneddon

For further information contact:

Stephen Whiston
Programme Lead Integration

stephen.whiston@nhs.net 01546-605639

Appendix 1 – Argyll and Bute HSCP Strategic Planning Group Prescribed Membership

Integration Authorities are obliged to establish a Strategic Planning Group for the area covered by their Integration Scheme for the purposes of preparing the strategic plan for that area. The group must involve members nominated by the Local Authority or the Health Board, or both. In effect, this provides for the partners who prepared the Integration Scheme, and are party to the integrated arrangements, to be involved in the development of the strategic plan.

In addition, the Integration Authority is required to involve a range of relevant stakeholders. These groups must include representatives of groups prescribed by the Scottish Ministers in regulations as having an interest.

The table below identifies the initial membership for the Strategic Planning Group.

Representative	Other
Chief Officer HSCP	1
At least 1 member of NHS Highland Board	1
At least 1 Elected member of Argyll and Bute Council	1
Health Professionals (GP, Consultant RGH & MH, AHP, Nurse)	10
Social Care Professionals	10
Users of Health and Social Care	2
Carers of users of Health and Social Care	2
Commercial providers of health care	0
Non-commercial providers of health care	1
Commercial providers of Social care	1
Non-commercial providers of Social care	1
Non-commercial providers of Social housing	1
Third sector bodies within the Local Authority carrying out activities related to health or social care	1
Locality Representatives *	4
Representative of NHSGG&C *	1
Total	39

*** Note**

The policy statement issued in December 2014 made provision for representatives for localities and neighbouring Boards to be represented. The views of localities must be taken into account with the Integration Authority required to identify the most appropriate person to represent each locality on the Strategic Planning Group. Local flexibility is allowed, so that an individual can represent more than one locality.

As NHS Highland main provider for secondary care services is NHSGG&C a representative is also identified for the group.

This page is intentionally left blank

Argyll and Bute Community Planning Partnership

Area Meetings
Date: August 2015



Title: Health Improvement Team Annual Report 2014-15

1. SUMMARY

1.1 The Health Improvement Team of NHS Highland, Argyll and Bute has published an annual report of activity during 2014 – 2015.

2. RECOMMENDATIONS

The Area Community Planning Groups are asked to:

- Note the contents of this paper and the supporting report
- Consider the role this group can play in promoting health and wellbeing
- Recognise areas of opportunity for partnership working

3. BACKGROUND

3.1 Health Improvement Team

The Health Improvement Team consists of 8 members of NHS staff based throughout Argyll and Bute. These staff all balance a workload made up of strategic priorities such as alcohol, tobacco, health inequalities, mental health, workplace health improvement and sexual health, alongside the requirement to support community led health improvement activity. A report has been prepared outlining the activity of the team during 2014-15. This will be published on line at www.healthyargyllandbute.co.uk

This paper will highlight key achievements for the Health Improvement Team during 2014-15.

It will also include details of the following previously notified agenda items for quarterly Area CPP meetings that have now been aligned to the outcomes themes for meetings:

- Keep Well
- Loneliness and isolation
- Choose Life

3.2 Preventative Approach

The aim of the Health Improvement Team is to take a preventative approach to health problems in order to improve the health of the population of Argyll and Bute. The reasons for this are 2-fold: to improve health outcomes and quality of life for people; and to reduce the reliance on health and care services.

The Christie Commission sets out the requirement for public services to make more investment in preventative measures:

'A cycle of deprivation and low aspiration has been allowed to persist because preventative measures have not been prioritised. It is estimated that as much as 40 per cent of all spending on public services is accounted for by interventions that could have been avoided by prioritising a preventative approach. Tackling these fundamental inequalities and focussing resources on preventative measures must be a key objective of public service reform.'

Future Delivery of Public Services Christie Commission June 2011

3.3 Health and Wellbeing Partnership and Joint Health Improvement Plan 2013-2016

The Health and Wellbeing Partnership is the CPP group overseeing a partnership approach to health improvement. This meets quarterly and membership comprises a range of partners/sectors. The activity of the partnership is directed by a CPP strategic document, the Joint Health Improvement Plan (JHIP), which sets out the following strategic priorities:

- Alcohol and drugs
- Early years
- Health inequalities
- Healthy weight
- Mental health
- Older people
- Teenage transition
- Tobacco

The JHIP covers the period to 2016 so the partnership is currently carrying out a review.

3.4 Health Inequalities

The Scottish Government has 9 national outcomes for health and wellbeing. These can be viewed here:

<http://www.gov.scot/Topics/Health/Policy/Adult-Health-SocialCare-Integration/Outcomes>

One of these national outcomes is to reduce health inequalities and we should ensure the gap between those who are advantaged and those who are disadvantaged is not increased by our health improvement activity. Inequalities are associated with a range of characteristics including: income, occupation, gender, race, age, disability, sexuality, religion, marital status or where someone lives eg access to services. In practice, this means identifying those most in need and targeting interventions appropriately.

4. MAIN BODY OF PAPER

4.1 Health Improvement Team Annual Report

The Health Improvement Team has had a busy year during 2014-15 and has again produced an annual report of activities and outputs. This is being reported both locally in Argyll and Bute and Highland wide via the Director of Public Health. Some of the highlights of this report include:

- Building capacity for health improvement with the Health and Wellbeing Networks and small grant fund.

- Supporting the activity of the Health and Wellbeing Partnership, key achievements include:
 - An external review of the grant fund conducted during the autumn of 2014.
 - Development of the CPP Physical Activity Statement launched in January 2015 and reported to the CPP in March.
- Empowering communities and promoting the principles of co-production. A conference was held in September 2015 attended by 80 people and a DVD of local examples of co-production was produced. This is available at: www.argyllandbutecommunity.tv
- Developing skills eg training in motivational interviewing, Mental Health First Aid, alcohol brief interventions etc.
- Hands on health promotion activity such as alcohol awareness at Tiree Music Festival; promoting principles of self management for long term health conditions with Boccia and Tai Chi; and promoting the Health and Wellbeing Networks at the Oban Rural Parliament.
- Delivering national programmes such as Choose Life and Healthy Working Lives.

4.2 Keep Well

Keep Well health checks have been running in Campbeltown and Dunoon targeting the main postcode town areas and further afield in Campbeltown. In Oban a different approach was used via a social enterprise (Lorn and Isles Healthy Options) targeting carers and those requiring financial support to access their service. All the services have been successful; however there have been challenges in reaching more vulnerable groups. The final two years of the project till March 2017 will revert back to the community development approaches used successfully in the first year. The Scottish Government have removed the HEAT target giving freedom to work at a grass route level that better suits local community needs. The Health and Wellbeing Network will be increasingly utilised to develop opportunities.

4.3 Loneliness and Isolation

Loneliness and social isolation pose significant risks to health, both in relation to premature mortality and in health outcomes. These risks are considered to be higher in Argyll and Bute due to the higher proportion of older people living in the area and our remote and rural geography. Work began in 2013 to raise awareness of the risks of loneliness and isolation to older people living in Argyll and Bute. This continued during 2014-15 with a seminar in July and a conference in December. Full details of these events can be found at:

<http://livingwellinargyllandbute.co.uk/social-isolation-and-loneliness/>

<http://healthyargyllandbute.co.uk/loneliness-and-isolation-2/>

This work took place under the banner of the community resilience

workstream of Reshaping Care for Older People and was led by a multi-agency working group.

4.4 Choose Life

Suicide and self harm prevention in Argyll and Bute is delivered by the Choose Life Team under a service level agreement with Argyll and Bute Council. This contract was successfully re-negotiated for a further year from April 2014 and in December 2014 it was agreed to extend till March 2016.

Achievements during 2014-15 include:

- Involvement in the Interagency Guidance for Young People at risk of Suicide or Self-harm to be launched Sept 2015.
- The training programme continued to be successful with high demand for all training and particularly the locally developed Bereavement by Suicide and Dealing with Self-Harm courses. Training was also delivered on Tiree.
- Research on the experience of teachers working with young people who self-harm and this information has been made available to Educational Psychology and other services working with young people to help inform their training and support of teaching and pastoral staff.
- The annual conference during suicide prevention week, September 2014 was attended by 75 people who spent the day exploring issues relating to distress and how to manage this for themselves and those they support.
- Suicide Prevention Week again was a significant event with 500 stress packs provided to workplaces across Argyll, over 300 posters distributed, and information packs sent to fire stations and GP practices.

5. CONCLUSION AND NEXT STEPS

5.1 There is a significant amount of health improving activity taking place throughout Argyll and Bute. This is most successful when initiatives are led by community members and there is active partnership working.

5.2 During 2015-16 priorities for the team include:

- Health asset mapping
- Social prescribing
- Promotion of physical activity
- Move More with Macmillan Cancer Support
- Loneliness and isolation
- Sustainability of suicide prevention work
- Community development via Health & Wellbeing Networks

For further information contact:

Email:
Telephone:

Alison McGrory
Health Improvement Principal
NHS Highland, Argyll and Bute
alison.mcgrory@nhs.net
07766 160 801

Argyll and Bute Community Planning Partnership**Mid Argyll, Kintyre & Islands Area
Community Planning Group****12th August 2015**

Argyll Community Housing Association – Annual Update

1. Purpose

1.1 The purpose of this report is to provide the Mid Argyll, Kintyre & the Islands Area Community Planning Group with Argyll Community Housing Associations (ACHA) Annual Update.

2. Recommendations

2.1 The Area CPG are asked to note the content of this report

3. Background

3.1 ACHA have given a commitment to attend and present an update to local CPG meetings on an annual basis.

4. Detail

4.1 The detail is contained within the attached Annual Update Presentation.

5. Conclusions

5.1 ACHA is continuing to meet its targets and priorities within local strategies.

6. SOA Outcomes

6.1 Reference to Outcomes 1, 2, 5 and 6

Name of Lead Officer

Yvonne Angus, Regional Manager, Argyll Community Housing Association

For further information please contact:

Yvonne Angus, Regional Manager, Argyll Community Housing Association
Tel 01546605810

Supplementary Papers

- Appendix 1 – ACHA's Annual Update to Mid Argyll, Kintyre & Islands Area CPG

This page is intentionally left blank

Putting Our Tenants and Our Communities First



**ACHA'S Annual Update to
Mid Argyll, Kintyre & the Islands
Area Community Planning Group**

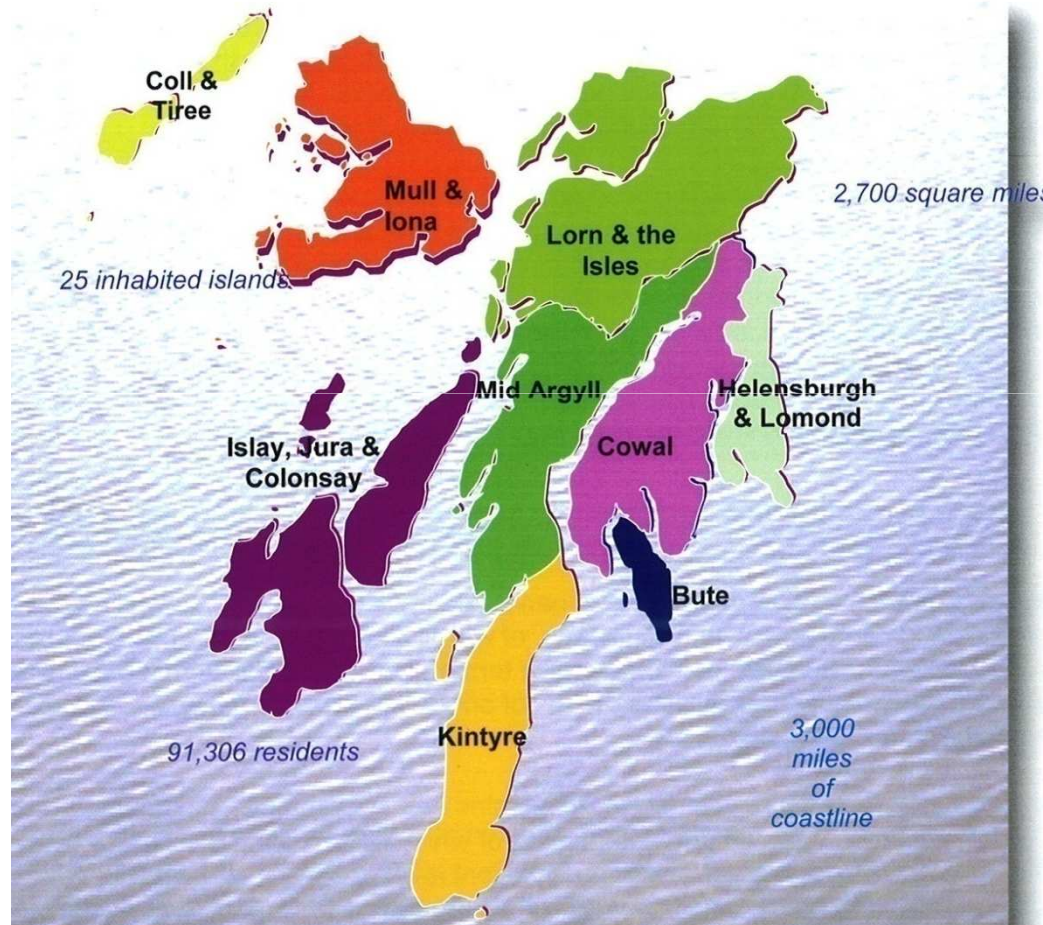
12th August 2015

Yvonne Angus

ACHA

Regional Manager

Stock Figures for Mid Argyll, Kintyre & the Islands



Mid Argyll – 596 Properties

Kintyre – 850 Properties

Islay – 326 Properties

Jura – 7 Properties

Colonsay – 2 Properties

Gigha – 1 Property

ACHA's Total Stock –

5,131 Properties

Figures at 31st March 2015

Putting Our Tenants and Our Communities First



Services ACHA provides in Mid Argyll, Kintyre & the Islands

- Repairs and maintenance
- Cyclical maintenance
- Allocations
- Estate management
- Welfare rights
- Arrears management and guidance
- Community grants

Putting Our Tenants and Our Communities First



Services ACHA provides in Mid Argyll, Kintyre & the Islands (continued)

- Capital investment
- New build housing
- Tenant participation
- Factoring
- Owner occupier engagement for grants
- Grounds maintenance

Investment in our homes

Area	Investment in our Stock (Figures up to 31 st March 2015)
Mid Argyll & Kintyre	£21.9 million
Islands	£12.3million
Argyll Wide	£89.4milion

Initiatives for 2015/2016 – Islands

- Roof and roughcast, and application of external insulated render has started on Islay for over 140 properties
- Similar upgrades are planned for 2016/17 with surveys being carried out for these this year.
- Small programme of completions for kitchen and bathroom renewal
- Heating, rewire, window and door completions in the remaining properties requiring it
- Investment for 2015/16 will be over £1million

Putting Our Tenants and Our Communities First



Initiatives for 2015/2016 -Islands (continued)

- ACHA's properties on Colonsay were fully refurbished in 2011.
- Upgrade of access road to them is planned if agreement reached
- Properties on Jura will be reviewed to establish measures required to meet the new Energy Efficiency Standard by 2020

Initiatives for 2015/2016 – Mid Argyll & Kintyre

- Roof and roughcast, and application of external insulated render – over 250 elements to be replaced
- External wall insulation to Solid Wall properties in Kintyre
- Heating, rewire, window and door completions in the remaining properties requiring it
- Small programme of completions for kitchen and bathroom renewal

Putting Our Tenants and Our Communities First



Initiatives for 2015/2016 – Mid Argyll & Kintyre (continued)

- Roof and Render replacement – 2 blocks in Tarbert (4 owners involved)
- CARS project in Inveraray – includes the upgrading of Relief Land and Arkland
- Investment for 2015/16 will be over £4.4million
- Incentives for Low Demand Properties

Examples of community work

- Welfare rights project being rolled out which will involve speaking to local community groups about the service
- New build development in Bowmore was named “Sealladh na Mara” by local school children
- Competition for local school children for the naming of Inveraray new build development – named “Tower View”

Putting Our Tenants and Our Communities First



Examples of community work (continued)

- Garden in Bloom competition
- Sunflower competition for local nurseries
- Community Action Fund donations – local charities can apply for up to £500
- Proposals to erect or replace fencing through ACHA's Estate Management Action Plan have been put forward for various addresses



ACHA's new build programme on Islay

Completed

- Highfield, Bowmore 3 units
- Church Way, Port Ellen, Islay 8 units

Onsite

- Sealladh na Mara, Bowmore 20 units

Proposed

- Sealladh na Mara, Bowmore Phase 2 10 units

New Build – Oakhill, Tarbert



The development at Oakhill was officially opened by Sandra MacKenzie on 30th January 2015.



Tower View, Inveraray

4 x 1-bedroom;

4 x 2-bedroom;

4 x 3-bedrooms

Due to be completed end
August/beginning
September



Tower View, Inveraray

4 x 1-bedroom;

4 x 2-bedroom;

4 x 3-bedrooms

Due to be completed end
August/beginning
September



Tayvallich



2 x 3 bedroom family homes
Due to be completed July 2016



Putting Our Tenants and Our Communities First



ACHA's priorities

- To modernise all our homes to meet the Scottish Housing Quality Standard
- To build new homes to meet housing need
- To provide services that are relevant to our tenants and others who use our services
- To improve services

Putting Our Tenants and Our Communities First



ACHA's priorities (continued)

- To improve tenant satisfaction
- To consult and use the findings to improve what we do
- Try to get it right first time
- To communicate properly and in a relevance to our tenants
- To develop active tenant participation and involvement

Putting Tenants First



Questions?

This page is intentionally left blank

ARGYLL AND BUTE COUNCIL

MAKI Area Community Planning Group

Community and Culture

12 August 2015

**SOA Outcome 5: People live active, healthier and independent lives.
SOA Code 5.1.6 Progress Update**

1.0 EXECUTIVE SUMMARY

1.1 This report is to update the MAKI Area Community Planning Group on local progress with the SOA outcome 5 Delivery Action Plan 5.1.6:

“Maintain a new build social housing programme including housing for varying needs to enable people to live more independently.”

1.2 RECOMMENDATION

Progress with the delivery of the affordable housing supply programme in Mid Argyll, Kintyre and the Islands is noted.

ARGYLL AND BUTE COUNCIL

MAKI Area Community Planning Group

Community and Culture

12 August 2015

**SOA Outcome 5: People live active, healthier and independent lives.
SOA Code 5.1.6 Progress Update – Housing**

2.0 INTRODUCTION

2.1 This report is to update the MAKI Area Community Planning Group on local progress with the SOA outcome 5 Delivery Action Plan 5.1.6:

“Maintain a new build social housing programme including housing for varying needs to enable people to live more independently.”

3.0 RECOMMENDATIONS

3.1 Progress with the delivery of the affordable housing supply programme in Mid Argyll, Kintyre and the Islands is noted.

4.0 DETAIL

4.1 Affordable housing is funded by a combination of grant funding from the Scottish Government and Argyll and Bute Council and private finance raised by the developing Housing Association (RSL). Development activity is therefore restricted by the amount of funding available. In order to secure grant funding there is a requirement to evidence housing need in an area.

4.2 Good progress has been made on the proposals contained within the MAKI development plan. 46 units have been completed in the first 8 months of 2015. A further 30 will go on site this year and there are proposals for other sites within MAKI for the duration of the current Strategic Housing Investment Plan (SHIP).2015-2020. Detailed updates are recorded in Table 1. below.

Table 1.

Activity on the Ground	Progress update
12 units for social rent at Inveraray.	Scheduled for completion August 2015 – 3 special needs units.
8 units for social rent in Tarbert (& assessing need for additional phase beyond this).	Completed January 2015. Provision for an additional phase has been incorporated within the 2015-2020 forward plans but will be dependent on evidence at the time.
6 units for social rent at Ardfern.	Completed April 2015
18 units for social rent at Imeraval, Islay.	Scheduled for a site start in 2015. Decrofting regulations have delayed the commencement of this project but it is scheduled for completion in 2016/17.
2 units for social rent in Tayvallich.	Due on site end of summer 2015
20 units first phase Shoreline Bowmore	Due for completion August 2015
A second phase of the development at Bowmore with 10 social rented units.	Scheduled to commence on site August 2015
Progress a new build unit on Gigha	Funding secured from the Council and Scottish Government to assist with a new build property on Gigha but GHT have decided not to proceed with this development at this time.
Port Charlotte, Islay. Carradale;	6 units scheduled to commence 2017/18 Provision for 2 units made within the SHIP to commence 2017/18 but a suitable site and developer still to be identified
Jura;	Provision for 2 units made within the SHIP to commence 2017/18 but a suitable site and developer still to be identified
Lochgilphead;	Provision for 10 units made within the SHIP to commence 2019/20. A suitable site is to be identified.
Colonsay	Provision for 2 units made within the SHIP to commence 2019/20. A suitable site is to be identified.

- 4.3 It is important to note that the SHIP is the overarching strategic plan for the area's affordable housing development. Arising from the strategic plan, annual strategic local programme agreements, are signed off by the government and the council. There are a large number of factors which can delay and impact on housing developments and consequently it is possible for some developments to be advanced and others set back within the overall programme. Imeraval is a good example of a development which was originally intended to start in 2014 and has been delayed for over twelve months. Consequently the proposals for future years noted in the above update may be subject to change.

6.0 IMPLICATIONS

- 6.1 Policy: Implementation of the Strategic Housing Investment Plan is consistent with current Council policy
- 6.2 Financial: Grant funding to support the developments is provided by the Scottish Government and the Council.
- 6.3 Legal: Development proposals are subject to legal agreements with the government and RSL's.
- 6.4 HR: None
- 6.5 Equalities: Proposals are consistent with aims and objectives set out in the local housing strategy which has been subject to an Equality Impact Assessment.
- 6.6 Risk: Risk assessment is an integral part of each development.
- 6.7 Customer Service: The increased affordable housing provision will provide increased access to a range of suitable, affordable housing options.

**Executive Director of Community and Culture
Policy Lead Cllr Robin Currie**

6 July 2015

For further information contact: Moira MacVicar Housing Services Manager.
01631 572184

Policy of Financial Assistance to Support Travel to and from Hospital

Finance Department

Warning – Document uncontrolled when printed

Policy Reference:	Date of Issue: May 2015
Prepared by:	Date of Review: Nov 2015
Lead Reviewer:	Version: 1
Authorised by:	Date: 22 May 2015
EQIA:	Date EQIA:

Distribution

Method

CD Rom E-mail Paper Intranet

Warning – Document uncontrolled when printed

Version: 1	Date of Issue:
Page: 1 of 16	Date of Review:

Contents

Section	Title
1	Introduction
2	Principles
3	Who can claim expenses
4	What Expenses Can Be Claimed
	4.1 Transport
	4.2 Accommodation
	4.3 Maternity Patients
	4.4 Taxi Fares
	4.5 Long-term Treatment
	4.6 Continuous Treatment
5.	What expenses cannot be claimed
6.	6.1 Claim Forms
	6.2 Proof of Entitlement
	6.3 Suspected Fraudulent Claims
	6.4 Advances
	6.5 Retrospective Claims
7	Missed Appointments
8.	Queries or Complaints

Appendices

Appendix 1	Qualifying Income-based Benefits
Appendix 2	Rates of Reimbursement and Deduction
Appendix 3	Contact Details
Appendix 4	Ferry Travel
Appendix 5	Escort Definition
Appendix 6	Continuous Treatment
Appendix 7	Escalation Chart

Policy of financial assistance to support travel to and from hospital

1. Introduction

1.1 Some patients and their carers/escorts attending hospital for an inpatient stay, outpatient appointment or daycase are entitled to help with the cost of travel to attend hospital. This policy sets out NHS Highland's responsibilities in relation to providing financial assistance for patients travelling to and from hospital. It is based on Scottish Government guidance contained in MEL 1996 (70) "Patients' Travelling Expenses Schemes".

1.2 The policy is for use by those who may be involved in authorising, and/or administering patient travel, patients, their carer/escorts, GPs and staff of NHS Highland.

1.3 There are two schemes in operation in NHS Scotland to assist patients with travel costs associated with these attendances:

a. Patient Travel Scheme - all NHS Scotland patients are entitled to help with travel costs if they are in receipt of certain income based benefits. This assistance is not dependent on distance travelled. The benefits which currently apply can be found in Appendix 1

b. Highlands and Islands Patient Travel Scheme - This scheme recognises that patients who are resident in the Highlands and Islands may be required to travel significant distances to attend hospital appointments given the geography of the area. Under this scheme all patients from the former Highlands and Islands Development Board areas are entitled to financial assistance with their travel costs if they live more than 30 miles from the hospital they are attending.

All other residents in NHS Highland not included in 1 or 2 above must pay their own travel expenses to get to hospital.

1.4 Patients who have NHS Ambulance Service transport arranged, private patients, or patients visiting primary care services such as their GP, dentist or pharmacist are not entitled to financial assistance.

1.5 Acting outside these guidelines is considered to be Ultra Vires

2. Principles

The following principles will be applied when reimbursing travel expenses claims. The rates of reimbursement can be found in Appendix 2

- a. The Patient travel schemes are not designed to fully reimburse patients for the full cost of travelling to attend an appointment but to provide a contribution towards the cost.
- b. Patients qualifying for financial assistance towards travel expenses under the Highlands and Islands Travel Scheme (i.e. as per section 1.3b above) are required to pay the first £10 of any claim. This will be deducted from the claim received.
- c. Patients and their carers/escorts (hereafter referred to as escorts) are expected to use the most cost effective means of transport suitable to their needs, taking into account the overall cost of the trip.

- d. Relatives who accompany a patient on an air ambulance and do not fit the definition of an escort (see appendix 5), will be responsible for their own accommodation and return journey. Travel on the air ambulance does not make an individual an escort.
- e. Flights will only be authorised by the patient's GP or hospital consultant if the patient's health condition or disability warrants this or the overall cost of the trip is less than if bus, ferry, car, train and necessary overnight accommodation is used.
- f. Final judgement as to the cheapest and reasonable means rests with NHS Highland. It is the patient's responsibility to check in advance of travel if they are in any doubt.
- g. NHS Highland has the facility to book air, rail and ferry travel. See Appendix 3 for contact details. However should a patient wish to arrange their travel and claim back the cost, this is also acceptable.
- h. Should a patient use their own car mileage expenses can be reclaimed.
- i. Travel for private treatment is not refunded
- j. Only journeys actually completed should be claimed. Claiming journeys that have not been made is fraud, and action will be taken against anyone submitting fraudulent claims.
- k. Patients and escorts are encouraged to stay with family and friends where possible.

3. Who can claim expenses

The following people may be able to claim reimbursement of travel expenses:

- a. Patients who are permanent residents of the NHS Highland area.
- b. Authorised escorts - These are suitable adults who do not suffer from a medical condition that will restrict their ability to support the patient during their travel between the home address and hospital. Escort must be able to drive, if the method of transport is by car. Further guidance on eligibility of escorts is provided in appendix

Students studying and living outside the NHS Highland area are **not** eligible to claim expenses from NHS Highland as they are considered to be ordinarily resident at the location of the academic institution and not at their parents' address.

There is no provision within NHS Highland for reimbursement of visiting expenses. However those in receipt of income based benefits may be able to obtain some help with visiting costs. Enquiries should be directed to your local DWP office.

4. What Expenses Can Be Claimed

4.1 Transport

4.1.1 Patients travelling by car - Patients travelling by car are entitled to be reimbursed for fuel expenses at the prevailing mileage rate subject to the following:

- a. Only fuel expenses where a patient is in the vehicle is refundable, unless an authorised escort is travelling home following the patient's admission or travelling to hospital to collect the patient on discharge.
- b. Should two patients who live at the same address have appointments on the same day in hospital, generally only one car journey will be refunded but exceptional circumstances will be considered. Where exceptional circumstances exist the patients must obtain approval from the patient travel administrator before the date of the appointments.

4.1.2 Patients travelling by Public Transport - Standard class bus and train fares can be reclaimed upon production of receipts.

4.1.3 Ferries - Patients who live on an Island and are required to travel to hospital by ferry should refer to appendix 5 for specific arrangements as this depends on the island of residence.

Patients will be expected to travel as a foot passenger unless:

- a. The GP authorises a vehicle to be included in the booking if the patient requires this for medical reasons.
- b. A car is essential for the completion of the journey due to the distance to hospital.

4.1.4 Patients transported to hospital by air ambulance – these patients will be entitled to have their return journey funded, subject to fulfilment of the other requirements of the scheme.

4.2 Accommodation

4.2.1 Patients and approved escorts will be entitled to have overnight stay costs refunded at the current rate per person per night, as detailed in Appendix 2, if the stay is unavoidable due to the time of the appointment, admission, or discharge.

4.2.2 Escorts who are authorised to travel to hospital with the patient must return home at the earliest opportunity, where possible undertaking the journey in one day. If they choose to stay they must do so at their own expense.

4.2.3 Escorts who are required to accompany a patient to and from hospital may either return home and travel back to the hospital on the patient's discharge, or remain near the hospital where the patient has been admitted (provided the cost of accommodation does not exceed that of the second return journey which would otherwise have been required)

4.2.4 Escorts accompanying children **under** 16 years will normally be provided with hospital accommodation free of charge. If this is not available, accommodation will be funded in accordance with the prevailing reimbursement rates.

4.2.5 Patients and escorts are encouraged to stay with family and friends where possible. Overnight expenses when staying with family and friends will be reimbursed at the family and friends overnight stay rate detailed in appendix 2.

4.2.6 The decision regarding reimbursement of overnight expenses rests with the Patient Travel Administrator who processes the form, taking into account the above rules.

4.3 Maternity Patients

4.3.1 Maternity patients who are medically required to stay close to hospital from 38 weeks until birth, will be entitled to reimbursement of accommodation costs as per the overnight accommodation rates.

4.3.2 If the consultant or GP authorises an escort the two round trips can also be claimed, one to take patient to hospital and one to collect on the patients discharge. Alternatively bed and breakfast expenses can be claimed for the escort whilst the patient awaits delivery up to a maximum of the cost of the return journey that would have been claimed had the escort not remained near the hospital.

4.3.3 The Highlands & Islands Patient Travel Scheme is unable to reimburse the travel and accommodation costs of partners who wish to be present at the birth of their child.

4.4 Taxi Fares

Due to the high cost of taxis all alternatives should be investigated – travel by taxi should be seen as the last resort. NHS Highland will consider reimbursement of taxi costs in certain circumstances, for example:

- a. There is no public transport available
- b. Time restraints prevent the use of public transport
- c. It has been approved by the patient's clinician due to mobility issues.

All taxi journeys must be approved prior to the taxi journey being undertaken either by:

- a. the patient travel administrator, or,
- b. for patients flying from Islay, Tiree and Campbeltown, the officer booking/authorising the flight.

4.5 Long-term treatment

Return travel will be paid for patients on long term treatment (more than two weeks) within and out-with the Highlands, who are able to be discharged from hospital at weekends.

4.6 Continuous Treatment

Patients claiming travel expenses under the Highlands and Islands travel scheme will not be required to pay the first £10 towards the cost of each return journey if they are undergoing Continuous Treatment. Continuous treatment only applies where patients are required to attend as an outpatient for a course of intensive treatment over a short period of time, i.e. more than one attendance per week for a course of treatment, e.g. a course of chemotherapy or radiotherapy or attendance for regular renal dialysis. Further information on what qualifies as continuous treatment and the procedure for claiming under this provision can be found in Appendix 6

5. What expenses cannot be claimed

The following cannot be claimed:

- a. Loss of earnings
- b. Meals and refreshments

- c. Travel costs of patients who have become ill while abroad or away from their home address
- d. Parking fines
- e. Childcare Costs
- f. Car Hire

6. Making a Claim

6.1 Claim forms – these are available from hospital wards, clinics and cash offices. The form should be completed by the patient or escort and signed and certified as detailed on the back of the form. This includes certification of attendance on the dates shown on the form. The forms should then be handed into the relevant cash office for reimbursement or posted to

Patient Travel Administrator (North Highland)
NHS Highland
Assynt House
Beechwood Park
Inverness
IV2 3BW

Patient Travel Administrator (Argyll and Bute)
Aros
Blarbuie Road
Lochgilphead
PA31 8LB

6.2 Proof of Entitlement - In all cases where full expenses are claimed, the patient or the patient's parent will be asked to provide proof of entitlement before their expenses are reimbursed. The proof of entitlement must be dated within the previous 12 months. If the patient is unable to provide proof of entitlement to full expenses the patient contribution will be deducted from the claim. This will be refunded once proof has been provided of entitlement to full help with travel costs.

6.3 Suspected Fraudulent Claims

In cases where it appears that a patient has deliberately applied for assistance with travel costs to which they are not entitled the matter will be referred to Counter Fraud Services. Cashiers may refuse to pay expenses in cash if they suspect a claim is fraudulent until further checks have been completed. This will result in delays in patients receiving their expenses

6.4 Advances

Patients who are unable to pay the initial cost of their travel should contact their local patient travel administrator (see appendix 3) to request an advance of travelling expenses. Completed expense forms and receipts must be returned promptly to the patient travel administrator after attendance.

6.5 Retrospective Claims

Claims must be submitted within three months of attendance at hospital. Claims outside this time will not be considered for reimbursement except in very exceptional circumstances.

7 Missed Appointments

Patients should leave their home in sufficient time to ensure they arrive at the hospital in time for their appointment. If the patient arrives late, and cannot be seen they will not be entitled to reclaim their travel costs.

Any patient who has had travel tickets arranged for them by NHS Highland and is unable to attend their appointment should contact their Patient Travel office immediately. If it appears the appointment has been missed without good reason NHS Highland will invoice the patient, escort or guardian for any costs incurred

8. Queries or Complaints

In the event of a query, this should be directed to the Cashier at the hospital where the claim is being made or to the relevant Patient Travel Office detailed in the useful contacts section. If necessary, should the patient not be satisfied with the decision, the query will be escalated according to Appendix 7

Appendix 1 - Qualifying Income-based Benefits

Any patient in receipt of one of the following benefits is entitled to full help with their travel costs, irrespective of the 30 mile rule:

- Income Support
- Income Related Job Seekers Allowance
- Pension Credit Guarantee Credit
- Working Tax Credit with a Disability Element included
- NHS Tax Credit Exemption Certificate
- HC2 Certificate
- Universal Credit

Appendix 2 - Rates of Reimbursement and Deduction

Patient Contribution	£10
Mileage Rate	13 pence per mile*
Overnight bed and breakfast rate	Up to a maximum of £35 per person per night
Overnight friends and family rate	£10 per night

*The rate of reimbursement is based on the HMRC fuel advisory rate for a petrol engine 1400cc to 2000cc. The reimbursement rate for each financial year will be determined by the advisory fuel rate from 1 March. The rates can go down as well as up.

Appendix 3 – Contact Details

Patient Travel Department

NHS Highland can book air, ferry and rail travel. All your specific travel needs should be discussed with NHS Highland's Patient Travel Department – please see contact details below. It would be appreciated if you could make your travel needs known to us in advance as the transport provider staff cannot anticipate or deal with problems if they have not been informed.

NHS Highland covers the council areas of Argyll & Bute and Highland. To book transport or for further information on your travel requirements, please contact your local Patient Travel Department on the telephone number below.

Argyll & Bute Council Area Contact Details

Patient Travel Administrator (Argyll and Bute)

Aros

Blarbuie Road

Lochgilphead

PA31 8LB

For queries 01546 605653

To make a flight booking or obtain a ferry warrant

Campbeltown: 01586 552105

Islay and Jura: 01496 301031

Tiree: 01879 220323

Highland Council Area Contact Details

Patient Travel Administrator (North Highland)

NHS Highland

Assynt House

Beechwood Park

Inverness

IV2 3BW

For bookings and queries: 01463 704902

Appendix 4 – Ferry Travel

Patients who live on the Islands of Gigha, Mull, Colonsay, Lismore, Coll & Tiree should contact their GP practice and a travel warrant for ferry travel will be issued

Patients who live on Islay and Jura should contact the Travel Co-Ordinator on 01496 301031 to make their ferry bookings

Patients who live on any other Island should make their own arrangements and reclaim the cost through the usual procedure.

Appendix 5 - Escort Definition

What is an escort?

An escort paid for by the Highlands and Islands Travel Scheme is for a patient who needs assistance to ensure the safe completion of the journey to or from hospital.

Who can be an escort?

Any person that the patient wishes to nominate to travel with them on their journey. This can be a family member, carer or friend. Escorts must be aged 16 years or older.

Can a patient have more than one escort?

This scheme reimburses the costs of only one escort per patient, unless the patient's medical condition requires a second escort for the safe completion of the journey. A second escort will not be authorised to provide emotional support to either the patient or escort.

Should you wish an additional parent/relative/friend to travel with you, or you do not qualify for an escort under this Scheme, this will be at your own expense. However there may be financial assistance available through the Scottish Welfare Fund. Please contact your local authority for further information.

What is the role of the GP or hospital consultant?

Your family doctor (GP) or hospital Consultant will usually be the person referring you/family member/relative to hospital. They will decide whether or not an escort is necessary.

When can a patient be accompanied by an escort?

A patient under 16 years will automatically qualify for an escort. In all other cases the criterion for authorising an escort is that it should be medically necessary for the patient to be escorted.

You will be entitled to an escort if you have severe mobility restrictions; severe visual or hearing impairment; learning or behavioural difficulties and mental incapacity; if you are not normally independent; and where assistance during the journey is needed beyond the usual help that the airlines and public transport providers can provide.

There are 3 elements to be taken into account when deciding whether or not an escort can be supported through the Highlands and Islands Travel Scheme:

1. Is it necessary that you be accompanied on the journey?

There has to be a necessity to be accompanied by an escort, not that it is desirable to be accompanied.

2. Is the necessity of a medical nature?

Social or emotional grounds are not sufficient to be supported through the Highlands and Islands Travel Scheme.

3. Is the medical necessity only for the safe completion of the journey?

If you are medically fit to complete the journey unescorted, an escort will not be authorised in order to allow a relative, partner or friend to be present during treatment or other forms of hospital management.

It is not possible through this Scheme to fund an escort's travel for such reasons as to allow partners to be present at the birth of their children or to allow relatives to be present during serious surgical procedures.

If a patient has previously had an escort, will an escort always be approved?

No, each individual case has to be dealt with on its own merit and in accordance with the criteria above.

If you have an escort on one return journey this will not necessarily lead to the automatic authorisation of an escort in subsequent journeys where your physical or mental condition may have changed.

What about fear of flying?

Fear of flying is not in itself a reason for asking for an escort. The airline companies are accustomed and experienced in dealing with passengers who have anxieties or fears around flying, and they will deal with this as required.

Appendix 6 - Continuous Treatment

Introduction

When a patient is undergoing Continuous Treatment whereby they are required to attend as an outpatient for a course of intensive treatment over a short period of time, i.e. more than one attendance per week for treatment for the same condition, e.g. a course of chemotherapy or radiotherapy or attendance for regular renal dialysis.

In these circumstances the deduction of £10 from each return journey claimed will not apply.

Definition

Continuous Treatment is defined as one course of intensive treatment over a short period of time, i.e. more than one treatment per week for example a course of chemotherapy or radiotherapy. Rather than being admitted to hospital, the patient is treated on an outpatient basis.

NB Due to the large geographical area that NHS Highland covers it may be practical for some patients to be treated on an inpatient basis during the week and then to travel to their home address for the weekend. These journeys would be classed as Continuous Treatment for the course of their intensive treatment only.

Procedure

Where the above has been established, staff only should clearly mark “continuous treatment” when authorising a travel claim form. Patients should submit these on a regular daily or weekly basis to the cashier for payment. It must be remembered that claims over 3 months old will not be paid. Finance staff may contact wards to confirm that they have certified that the claimant is, in fact, receiving continuous treatment. Please ensure that the staff member authorising the claim has clearly printed their name on the form.

Example

A renal patient can claim travel expenses under Continuous Treatment for attending dialysis appointments three times a week. Any other travel for scans, x rays etc would not constitute Continuous Treatment and a claim could be made under the normal patient travel scheme. Therefore any additional appointments before, during or after the actual course of intensive treatment cannot be claimed under Continuous Treatment. A claim could be made only under the Highlands and Islands Patient Travel Scheme for these additional appointments.

Requirements of Staff

Medical, Nursing and Reception staff are asked to ensure that the above rules are followed and not to assign “continuous treatment” to a claim form inappropriately.

Requirements of Patients

Patients are asked to note the above regulations and not to expect or request additional expenses where the requirements are not fulfilled.

For further information or advice please call Raigmore Cash Office on 01463 705401 or the Patient Travel Department on 01463 704902 (Inverness) or 01546 605653 (Lochgilphead)

Appendix 7

COMPLAINT ESCALATION CHART

Local Patient Travel Officers/Hospital Cashier



Patient Travel Administrator



Director of Finance



Complaints Department

ARGYLL AND BUTE COUNCIL

MID ARGYLL, KINTYRE & ISLAY
COMMUNITY PLANNING GROUP

COMMUNITY SERVICES: EDUCATION

12 AUGUST 2015

EDUCATION STANDARDS AND QUALITY REPORT 2013/14

1.0 EXECUTIVE SUMMARY

- 1.1 The Community Services Committee at its meeting on 4 June 2015 endorsed the Education Services Standards & Quality Report for session 2013/2014.

The purpose of this report is to provide Community Planning Group on the progress being made within Education in Argyll and Bute. The report is presented in a revised format based around the principle high level questions as outlined within Quality Management in Education (QMIE), the self- evaluation framework used by the Education function of the Local Authority.

The report presents the major achievements made within Education in Argyll and Bute across the session 2013/14 and includes the SQA examination results for pupils who sat examinations in May/June 2014.

The full report will be available to view on Argyll & Bute Council website <http://www.argyll-bute.gov.uk/education-and-learning/education-performance-and-standards>

2.0 RECOMMENDATIONS

- 2.1 It is recommended that the Community Planning Group:
- note the continuing progress made in relation to Education within Argyll and Bute, and
 - note the commitment of staff and the success and achievements of our children and young people.

ARGYLL AND BUTE COUNCIL

MID ARGYLL, KINTYRE & ISLAY
COMMUNITY PLANNING GROUP

COMMUNITY SERVICES: EDUCATION

12 AUGUST 2015

EDUCATION STANDARDS AND QUALITY REPORT 2013/14

3.0 EXECUTIVE SUMMARY

- 3.1 The Community Services Committee at its meeting on 4 June 2015 endorsed the Education Services Standards & Quality Report for session 2013/2014.

The purpose of this report is to provide Community Planning Group on the progress being made within Education in Argyll and Bute. The report is presented in a revised format based around the principle high level questions as outlined within Quality Management in Education (QMIE), the self- evaluation framework used by the Education function of the Local Authority.

The report presents the major achievements made within Education in Argyll and Bute across the session 2013/14 and includes the SQA examination results for pupils who sat examinations in May/June 2014.

The full report will be available to view on Argyll & Bute Council website <http://www.argyll-bute.gov.uk/education-and-learning/education-performance-and-standards>

4.0 RECOMMENDATIONS

- 4.1 It is recommended that the Community Planning Group:
- note the continuing progress made in relation to Education within Argyll and Bute, and
 - note the commitment of staff and the success and achievements of our children and young people.

5.0 DETAIL

5.1 The Education Service reports on its quality and standards on an annual basis. The report appended to this document details progress made across the service in relation to the actions outlined in the Education Action Plan for 2013/14.

5.2 Particular successes highlighted within the appended report include:

- Positive results overall in the new National 4 and National 5 awards;
- Delivery of a greater range of wider achievement qualifications across our schools including:
 - Award Scheme Development Accreditation Network;
 - British Safety Council Basic Food Hygiene Certificate;
 - Duke of Edinburgh;
 - John Muir Award, and
 - The Saltire Award scheme.

- An overall increase of 2.4% in young people entering a positive and sustained destination post school;
- Finalists in the Scottish Education Awards. One in the category of Education Supporter of the Year and two in Enterprise and Employability Across Learning;
- Every child and young person in Argyll and Bute has a Named Person;
- Successful partnership working with Education Scotland to train 43 Local Area Assessment and Moderation facilitators to support schools with developments in this area;
- A highly successful and well received Raising Attainment Conference held in Oban in March;
- Use of the Sharing Argyll Learning Initiatives, online resource, to promote quality Professional Learning Opportunities for all staff including our valued supply teachers;
- Very well received Curriculum Design days delivered to support primary establishments to implement their revised curriculum plans;
- The literacy practitioners forum has created a Literacy Action Plan;
- In Kintyre there has been a successful pilot of “Numeracy Bags”;
- An increase in the number of Teacher Learning Community Coordinators which has led to an increase in the number of Teacher Learning Communities which have been highly successful in supporting teachers to develop formative assessment approaches;
- The development of a new Health and Wellbeing Implementation guide for schools to support with Health and Wellbeing, Responsibility of all;
- Development and launch of a new Authority Anti-Bullying Policy based on the Scottish Government endorsed “Respect Me” approach;
- Increased training in Learning Technologies and in particular the use of i-pads leading to increased use of the technology to transform learning

and teaching approaches;

- There has been a significant reduction in the number of children placed in establishments out-with the authority;
- Introduction of a new Teacher Professional Development and Review policy meeting the requirements of the General Teaching Council for Scotland Professional Update scheme, and
- A very successful conference for Newly Appointed Head Teachers.

5.3 What are we going to do next?

- As part of the Authority approach to securing improvement for all learners the Education Service will continue to work with individual schools through a comprehensive programme of support and challenge. Key approaches include:
 - an expectation that all Head Teachers will submit their initial analysis of their school's results to the Education Service following the initial release of results by the SQA in August;
 - members of the Education Team undertake a comprehensive review of the attainment sets for schools, including discreet subject areas, identification of key trends: positive and negative, three year averages and subject trends, and
 - meaningful discussion of the outcome of statistical analysis of school reports between the Authority and individual schools.
- Central staff and schools will further develop and promote *Skills for Work* and Partner Achievement Qualification opportunities thereby extending partnership working and wider achievement qualifications;
- Continue to work with young people and partner stakeholders to further increase the percentage of young people achieving sustained positive destinations;
- Support and positively promote engagement with national education awards in order that the work of pupils, schools and staff is celebrated, acknowledged and recognised;
- Further develop the work of the Authority Assessment, Literacy, Numeracy, Health and Wellbeing, ICT and Probationer Forums;
- Develop a programme in partnership with Stramash in PE Outdoors to continue to meet the needs of schools with restricted indoor facilities;
- Seek opportunities to work in partnership with colleagues from other authorities, Education Scotland, HMIE, SQA;
- Support staff and schools to build capacity to meet the needs of our most vulnerable young people within our own establishments, further reducing the number of children placed in educational establishments outside the Authority;
- Support schools to further develop their understanding of the increased expectations from Education Scotland quality indicators

- 5.1, The Curriculum and 5.9, Improvement through self-evaluation;
- Work with colleagues in all schools and establishments to develop leadership at all levels, and
- We will continue to work with schools to focus on raising attainment and achievement for all pupils.

6.0 CONCLUSION

- 6.1 The next Standards & Quality Report will be reported to Community Services Committee in December 2015 reporting on progress in session 2014/15.

7.0 IMPLICATIONS

- 7.1 Policy - This report links directly to Outcome 3 in the Argyll and Bute Single Outcome Agreement (Education Skills and Training Maximises Opportunities for All).
- 7.2 Financial – Standards and Quality Report allows targeting of financial input into areas of development.
- 7.3 Legal – Meet statutory requirements as prescribed in the ‘Standards in Scotland’s etc. Act 2000.
- 7.4 HR – None.
- 7.5 Equalities – None.
- 7.6 Risk - The performance of Education in Argyll and Bute can significantly enhance or detract from the Council’s reputation and attractiveness as an area to work and live in.
- 7.7 Customer Service – This report provides elected members with an overview of Service Performance.

Cleland Sneddon
Executive Director of Education

Councillor Rory Colville
Policy Lead for Education and Lifelong Learning
2 July 2015

For further information contact:
Ann Marie Knowles, Head of Service: Education
Tel: 01369 708474
email: annmarie.knowles@argyll-bute.gov.uk

APPENDICES

Appendix 1 – Standards and Quality Report 2013/14

Standards and Quality in Argyll and Bute Schools 2013/14

Community Services: Education



Contents

	Page No.
Forward	3
Section 1: Introduction	4
Section 2: Context	5
Section 3: Legislative Duty and Service Aims	7
Section 4: What key outcomes have we achieved?	11
Section 5: How well do we meet the needs of our stakeholders?	20
Section 6: How good is our delivery of Education processes?	28
Section 7: How good is our Management?	31
Section 8: How good is our Leadership?	33
Section 9: How good is our capacity to improve?	35

Foreword

Welcome to this Standards and Quality Report 2013/14 for Argyll & Bute Council's Education Service.

This report is aimed at providing the reader on how our service performs. It highlights the many excellent developments in our service and recognises the dedication of staff, pupils, parents, and wider partners in supporting our young people *"to be ambitious and realise their full potential"*.

As Policy Lead I wish to express my appreciation to everyone involved in educating and supporting our young people in our pursuit of *"Making Argyll and Bute a place people choose to live, learn, work and do business"*.



Councillor Rory Colville
Policy Lead
Education and Lifelong Learning

Section 1: Introduction

- 1.1 Argyll and Bute, the second largest local authority by area covers approximately 9% of the total land area of Scotland. Argyll and Bute has the third sparsest population density (0.13 persons per hectare). The population of 88,050 is scattered across an area of just under 2,700 square miles. It is approximately 100 miles long from the Isle of Coll in the north to Southend in Kintyre, and 90 miles wide from Bridge of Orchy in the east to the Isle of Tiree in the west.

Over half of Argyll and Bute's population live in 'rural' areas, as classified by the Scottish Government's urban-rural Classification (2011-2012). A further 30% per cent live in communities with populations between 3,000 and 10,000 people designated as small towns. Less than a fifth of the population live in an urban area with a population of over 10,000 people.

Argyll and Bute is an area of outstanding natural beauty with mountains, sea lochs, and 23 inhabited islands. The geography provides challenges for service delivery, particularly in communications and transport.

1.2 The Scottish Index of Multiple Deprivation (SIMD)

The SIMD, produced by the Scottish Government, identifies small-area concentrations of multiple deprivation across Scotland. The SIMD is produced at data zone level, with data zones being ranked from 1 (most deprived) to 6,505 (least deprived).

Of the 122 datazones that cover Argyll and Bute, 10 were ranked as being in the 15% most overall deprived datazones in Scotland.

These ten datazones are located in Argyll and Bute's towns:

- Two each in Helensburgh, Rothesay and Campbeltown
- Three in Dunoon
- One in Oban.

The SIMD measures deprivation on seven domains, as well as providing an overall measure of multiple deprivation. One of the seven domains is the 'geographic access domain', which measures access to a range of basic services.

Of Argyll and Bute's 122 datazones, 53 are within the 15% most access deprived datazones in Scotland. Between them, they include 45% of Argyll and Bute's total population. The most access deprived datazone in Scotland covers the islands of Coll and Tiree.

Argyll and Bute Council's Vision 'Realising our Potential Together' is underpinned by 4 key values:

- We involve and listen to our customers and communities;
- We take pride in delivering best value services;
- We are open, honest, fair and inclusive, and
- We respect and value everyone.

Section 2: Context

- 2.1 Community Services is the largest of the services within Argyll and Bute and accounts for approximately 56% of the total expenditure of the Council. The Council offices are located in Lochgilphead with three education offices based in Dunoon, Oban and Helensburgh.

Within Community Services, Education is statutorily, required as prescribed in the 'Standards in Scotland's Schools etc. Act 2000' to provide school education for every child of school age to support the development of the personality, talents and mental and physical abilities of the child to his or her fullest potential.

The service is currently responsible for:

- Seventy two primary schools;
- Three 3-18 schools;
- Five secondary schools;
- Two joint campuses;
- One learning centre, and
- Two pre-school centres.

61% of Argyll and Bute primary schools have an FTE of 3 or less covering the 5 to 12 age group.

The total school pupil roll stands at 10,767 (September 2013 Census), made up of 5,680 primary pupils, 4979 secondary pupils and 16 Learning Centre pupils. This compares with a total pupil roll of 10,767 in 2012/13, 11,065 in 2011/12 and five years earlier 11,689 in 2008/09. In addition there are 1043 pre-school children. These children are in two Council pre-school centres and fifty pre-school classes. A further 738 children are catered for in voluntary, privately and independently managed pre-school establishments.

Our children and young people are supported in their learning by:

- 817.86 FTE (Full Time Equivalent) teachers;
- 71.47 FTE classroom assistants;
- 165 FTE ASN assistants;
- 14.44 pupil support assistants;
- 108.06 clerical assistants;
- 8.9 FTE librarians in secondary schools, and
- 27.67 FTE technicians.

Early Years Education provision within our schools employ 120 childcare and education workers (73.87 FTE) and the two Council-run pre-school centres each have a head of centre and senior childcare and education worker.

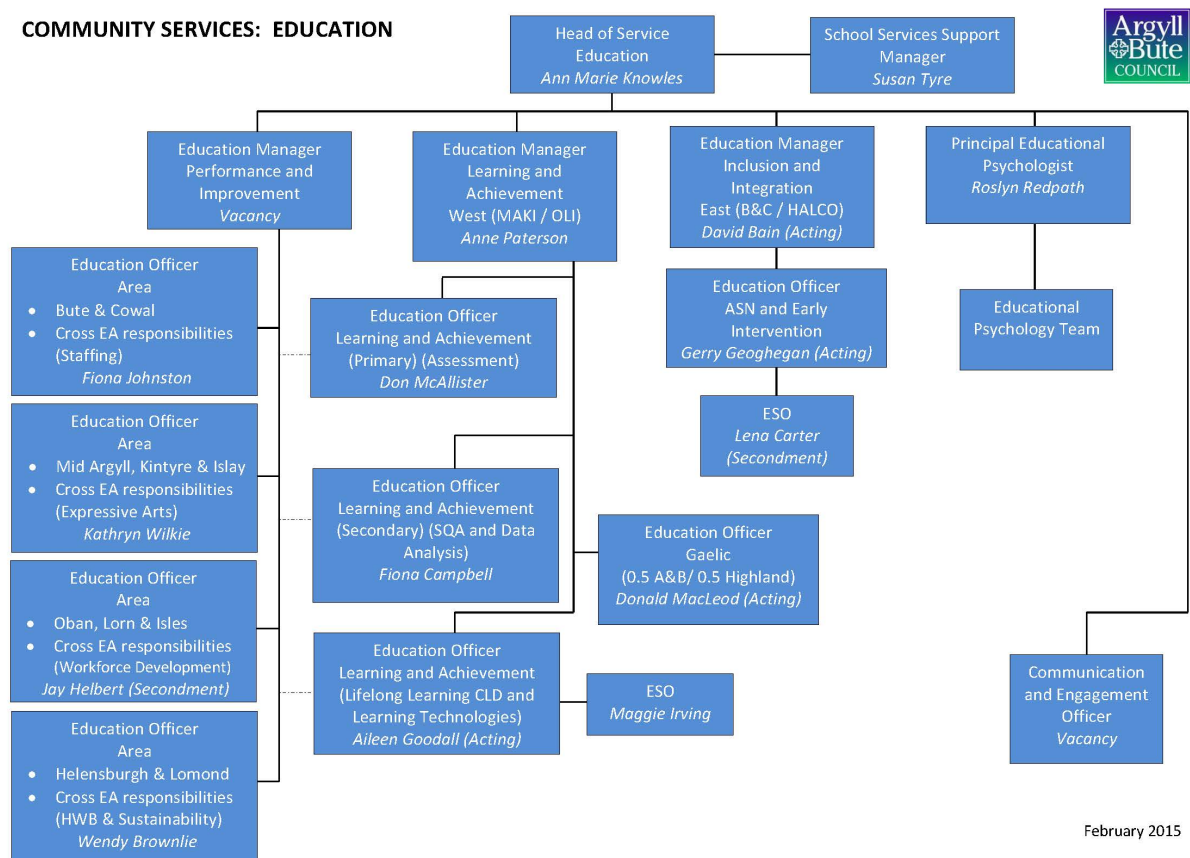
A range of provisions to support the needs of children and young people, identified as having severe and complex needs, as described in the Additional Support for Learning Act are available across a number of schools within the Authority.

The majority of children and young people with additional support needs, including those with complex needs, access their education provision in their local pre-school centre or mainstream school. The Pupil Support Service and Educational Psychology Service provide advice, guidance and training to staff on meeting additional support needs in mainstream settings, as well as offering guidance on the implementation of effective universal early intervention approaches. In addition, these services work along with others, following the Getting it Right for Every Child practice model, to provide direct support to pupils and families, as required.

Gaelic Medium Education is available in six pre-school and primary establishments at Bowmore, Rockfield, Salen, Sandbank, Strath of Appin and Tiree with continuity and progression of language skills in the five associated secondary establishments.

All schools have a Parent Council as anticipated and defined within the Scottish Schools (Parental Involvement) Act 2006.

Following Community Service Committee approval in February 2014 a revised Education Management Structure, as detailed in the organisational structure below, came into place.



February 2015

Section 3: Legislative Duty and Service Aims

- 3.1** The context for the planning of services within Education Services includes national priorities and developments, local priorities for Argyll & Bute identified through the Council Plan and the priorities contained within the Single Outcome Agreement agreed with Community Planning Partners.

The Standards in Scotland's Schools etc Act, 2000 sets out the national agenda for Education. The act provides an improvement framework for Scottish Education.

The improvement framework operates at three levels- national government, local government and individual schools. The national approach for improvement in Scottish Education has been updated since the introduction of the Act in 2000 and now includes:

- The Journey to Excellence;
- Curriculum for Excellence;
- How Good is Our School?;
- The Child at the Centre, and
- How Good is our Community Learning and Development?

- 3.2 The Journey to Excellence, How Good is Our School? and The Child at the Centre**

These national publications bring together the principles of self- evaluation, improvement planning and school effectiveness and improvement.

Councils are required to address, through local improvement objectives, National Priorities established by the former Executive. Schools are required to ensure that their improvement plans take account of the local improvement objectives.

The aim of **How Good is Our School?: The Journey to Excellence** is to provide practical support for all those schools and early education centres which are now ready to make that step from change from good to great. This change of perspective from aiming for very good to aiming for excellent is a sign that the quality culture within Scottish schools has matured, that Scottish Education is ready to take self- evaluation to the next level.

- 3.3 Curriculum for Excellence**

Curriculum for Excellence sets out an aim where: *“all children develop their capacities as successful learners, confident individuals, responsible citizens and effective contributors to society.”*

3.4 The Education (Additional Support for Learning) (Scotland) Acts 2004 and 2009

The Education (Additional Support for Learning) (Scotland) Act 2004 provides the legal framework for identifying and addressing the additional support needs of children and young people who face a barrier, or barriers, to learning. The Act aims to ensure that all children and young people are provided with the necessary support to help them work towards achieving their full potential. Collaborative working among all those supporting children and young people is promoted and the Act sets out parents' rights within the system. The 2004 Act was amended by the Education (Additional Support for Learning) (Scotland) Act 2009.

3.5 Children and Young People (Scotland) Act 2014

This Act aims to strengthen the rights of children and young people in Scotland by encouraging Scottish Ministers and Public Bodies to think about these rights and how they relate to their work. It has also created new systems to support children and young people and to help identify any problems at an early stage, rather than waiting until a child or young person reaches crisis point. This includes identifying a Named Person for every child and giving guidance on planning to support their agreed needs.

The Act is very wide-ranging and also:

- Increases the powers of Scotland's Commissioner for Children and Young People;
- Makes changes to early learning and childcare;
- Provides extra help for looked after children and young people in care, and
- Provides free school dinners for children in Primaries 1-3.

3.6 The Equality Act 2010

The Equality Act places a duty on education authorities to ensure that children and young people are not discriminated against and to ensure that they are able to have full access to the physical environment, the curriculum and information. All services for children and young people – Health, Education, Police, Social Work, Housing and voluntary organisations are required to adapt and streamline their systems and practices to improve how they work together to support children and young people.

3.7 The Scottish Schools (Parental Involvement) Act 2006

This Act aims to provide parents and carers with every opportunity to become more involved in their children's education.

3.8 Gaelic Language (Scotland) Act 2005

The Gaelic Language (Scotland) Act 2005, *Achd na Gàidhlig (Alba) 2005* gives formal recognition to the Scottish Gaelic Language. The Act aims to secure Gaelic as an official language of Scotland that commands equal respect with English, by establishing Bòrd na Gàidhlig as part of the Government Framework in Scotland and also to produce National Gaelic Language Plans that provide strategic direction for the development of the Gaelic language.

National Gaelic Language Plan 2012-17

Bòrd na Gàidhlig has a duty to prepare a National Gaelic Language Plan and to take a lead in delivering aspects of it. There is also a clear role for Gaelic speakers, public bodies, local authorities, Gaelic organisations and others to work with the Bòrd in ensuring the Plan is implemented as fully as possible. The National Gaelic Language Plan, 2012-17, is a strategy for the growth of the Gaelic language. It seeks to secure an increase in the number of people learning, speaking and using Gaelic in Scotland. The plan sets out an ambition to increase numbers and grow opportunities through key areas:

- Home and Early Years;
- Education: Schools and Teachers;
- Education: Post School Education, Communities and Workplace;
- Arts and Media, Heritage and Tourism;
- Economic Development, and
- Language corpus.

Argyll and Bute Council Gaelic Language Plan 2014-18

Argyll and Bute Council recognises the role Gaelic has played in the history of Argyll and Bute and continues to promote the language and its culture to communities. It is committed to giving Gaelic and English languages equal respect and continues to make an active offer of Gaelic services to the public. A Gaelic Language Plan was developed under sections 3 and 7 of the Gaelic Language (Scotland) Act 2005 and approved by Bòrd na Gàidhlig April 2014. The Plan describes how the Council, in partnership with other organisations, will address the needs of individuals, groups and communities. It aims to increase the number of Gaelic speakers in Argyll and Bute, increase opportunities for using Gaelic in the community, promote bilingualism in the home and in our education establishments. It further promotes economic benefits of Gaelic related activities while promoting the status and visibility of Gaelic through the themes identified in the National Gaelic Language Plan.

3.9 The Single Outcome Agreement

The Single Outcome Agreement (SOA) commits all Councils to achieving identified local outcomes which in turn contribute to the Scottish Government's National Outcomes. A number of public sector organisations are statutory partners in Community Planning including Argyll and Bute Council, NHS Highland, Scottish Fire and Rescue Service, Police Scotland, Third Sector Partnerships and Highlands and Islands Enterprise. Scottish Ministers have a duty to promote and encourage the use of Community Planning.

3.10 Authority Priorities 2013 – 2014

The Education Service Aims to:

To work together to create community, with a culture, where our young people are included, successful, ambitious and creative and where they can aspire to be the best they can be.

**Raising Attainment
and
Promoting Achievement
through**
Curriculum for Excellence

- assessment and reporting
- literacy
- numeracy
- health and wellbeing

**Raising Attainment
and
Promoting Achievement
through**

- broad general education
- senior phase models
- opportunities for all

**Raising Attainment
and
Promoting Achievement
through**
engaging families
and
the wider community

**Raising Attainment
and
Promoting Achievement
through**
the development of
effective leadership
at all levels

Section 4: What key outcomes have we achieved?

4.1 Key Performance Outcomes and Fulfilment of Statutory Duties

Attainment in National Qualifications

The Council received SQA examination results for all pupils entered for formal qualification in session 2013/14 in August. This provided comprehensive information on the outcome of examination performance for pupils across all Argyll and Bute secondary schools. Due to changes to the presentation of statistical information no national or benchmarking 'family' comparisons data will be available until spring 2015. The introduction of Insight, formerly The Senior Phase Benchmarking Tool (SPBT), presents a significant change for all Scottish Local Authorities in receiving, reviewing and presenting examination data. As a consequence of these changes, the content and style of this report differs from previous attainment reports. Schools in Argyll and Bute, in common with other secondary schools in Scotland began to work towards the introduction of alternative curriculum structures for senior phase learners (S4 – S6). The structure for S4 changed during session 2013/14 with further changes planned for implementation across 2014/15 and 2015/16.

This section of the Standards and Quality report provides information on the overall performance of Argyll & Bute pupils entered for new National Qualifications in May 2014.

The following tables illustrate performance in each of the ten secondary schools across the New National Qualifications Framework:

COURSE	ARGYLL & BUTE AVERAGE (%)	NATIONAL AVERAGE (%)	DIFFERENCE (%)
INTERMEDIATE 1	72.2	73.2	-1
NATIONAL 4	89.4	93	-3.6
INTERMEDIATE 2	70.4	77.9	-7.5
NATIONAL 5	81.7	81.1	0.6
HIGHER	76.6	77.1	-0.5
ADVANCED HIGHER	78.5	81	-2.5

Due to the implementation of the revised National Qualifications at level 3, 4 & 5 it is not reasonable to compare statistical outcomes across earlier years. Standard Grade and Intermediate 1 & 2 qualifications have been replaced by National 3, 4 & 5. These overlaps prevent direct comparisons with previous years. As a consequence of these changes extreme caution should be exercised when making comparisons.

The following tables illustrate overall performance of Argyll and Bute schools across all course levels.

Intermediate 1 *	10/11	11/12	12/13	13/14
% of number passes Grade A-C Authority Average	79.8%	78.9%	79.5%	72.8%
% of number passes Grade A-C National Average				73.2%

Intermediate 2 *	10/11	11/12	12/13	13/14
% of number passes Grade A-C Authority Average	81.1%	79.1%	80.5%	70.7%
% of number passes Grade A-C National Average				77.9%

National 4 **	10/11	11/12	12/13	13/14
% of number passes Authority Average	No National 4 presentations across 10/11 - 12/13			100.0%
% of number passes National Average				93.0%

National 5 **	10/11	11/12	12/13	13/14
% of number passes Grade A-C Authority Average	No National 5 presentations across 10/11 - 12/13			82.0%
% of number passes Grade A-C National Average				81.1%

Higher	10/11	11/12	12/13	13/14
% of number passes Grade A-C Authority Average	75.9%	76.2%	77.6%	76.9%
% of number passes Grade A-C National Average				77.1%

Advanced Higher	10/11	11/12	12/13	13/14
% of number passes Grade A-C Authority Average	75.5%	85.2%	79.3%	79.0%
% of number passes Grade A-C National Average				81.0%

Overall the results for pupils in 2014 are below and in some instances significantly below national averages. National 4 and National 5 results are positive overall.

Footnotes

* 2014/2015 will be the last academic year that Intermediate 1 and Intermediate 2 qualifications will be offered as part of the SQA diet of examinations. They have been superseded by National 4 and National 5.

** 2013/2014 was the first year National 4 and National 5 Qualifications were offered as part of the SQA diet. Therefore no performance data is available prior to this date.

¹ SQA Performance data was collected on 19th November for the preceding year's academic results i.e. data collected on 19.11.2014 was for 2013-2014 academic year. The data was collected from SEEMiS Vision.

National Averages have been taken from Summary Statistics for Schools in Scotland, No.4 2013 Edition, 11th December, 2013 (amended 11th February 2014)

What we plan to do next:

As part of the Authority approach to securing improvement for all learners the Education Service will continue to work with individual schools through a comprehensive programme of support and challenge. Key approaches include:

- i. an expectation that all Head Teachers will submit their initial analysis of their school's results to the Education Service following the initial release of results by the SQA in August;
- ii. members of the Education Team undertake a comprehensive review of the attainment sets for schools, including discreet subject areas, identification of key trends: positive and negative, three year averages and subject trends;
- iii. meaningful discussion of the outcome of statistical analysis of school reports between the Authority and individual schools;
- iv. ensuring evaluative discussions between school senior management team and subject department leaders take place. These will focus primarily on the performance of individual subject departments across one, three and five years;
- v. Head Teachers invite local Elected Members to a meeting with senior school staff to discuss the examination results in depth;
- vi. following the December report to the Council by the Head of Service and Education Manager, reports on achievement, including examination results, for individual secondary schools/joint campuses will be presented by Head Teachers/Principals at their respective Area Committee meeting;
- vii. Education Officers will take forward a programme of school visits to discuss detailed analysis and predictions for the next examination period. (Due to the revised timescales for the presentation of national attainment statistics, these discussions are anticipated for conclusion early in 2015). Where appropriate, improvement actions at subject level to be agreed. These may include working across schools to improve consistency of standards, and
- viii. in addition, examination results and approaches to quality improvement will be routinely discussed with the Education Scotland, Area Liaison Officer.

4.2 Skills for Work and Wider Achievement Partnership Awards

SQA designated Skills for Work Qualifications

Skills for Work courses focus on generic employability skills that are needed for success in the workplace. The courses offer opportunities for learners to acquire these generic employability skills through a variety of practical experiences that are linked to a particular vocational area such as construction, hairdressing, hospitality and engineering.

Skills for Work courses are delivered in partnership with our local colleges and employers, giving young people the chance to spend time in a different learning environment, meet new people and face new challenges.

The range of courses available to learners include:

COURSE	LEVEL	NO
Aquaculture	National Progression Award	9
Creative Digital Media	Intermediate 1	31
Construction Crafts	National 4	27
Construction Crafts	National 5	35
Early Education and Childcare	Intermediate 1	39
Early Education and Childcare	Intermediate 2	48
Early Education and Childcare	Higher	8
Engineering Skills	National 4	48
Engineering Skills	National 5	4
Hairdressing	Intermediate 1	49
Hairdressing	Intermediate 2	35
Health and Social Care	Higher	27
Hospitality	Intermediate 1	23
Hospitality	Intermediate 2	154
Rural Skills	Intermediate 1	26
Rural Skills (Horticulture)	National Progression Award	12
Rural Skills	Intermediate 2	12
Sport and Recreation	National 4	6
Sport and Recreation	National 5	8
Uniformed and Emergency Services	Intermediate 1	7
TOTALS		608

Wider Achievement Partnership

Working in partnership central education staff and secondary schools developed a greater range of wider achievement qualifications. The awards offered are:

COURSE	LEVEL	TOTAL
Award Scheme Development Accreditation Network	New Horizons	6
Award Scheme Development Accreditation Network	Personal Development	8
Award Scheme Development Accreditation Network	Enterprise Course	2
Award Scheme Development Accreditation Network	Bronze	41
Award Scheme Development Accreditation Network	Silver	19
Award Scheme Development Accreditation Network	Towards Independence	6
British Safety Council Basic Food Hygiene Certificate		131
CEPIS: European Computer Driving Licence		3
Duke of Edinburgh	Bronze	73
Duke of Edinburgh	Silver	17
Duke of Edinburgh	Gold	8
Friends Against Bullying (FAB)		33

Sports: Basketball Scotland - Getting Started – Basketball		16
John Muir Award		41
Sports: Pool Lifeguard		7
Princes Trust XL	Access 3	34
Princes Trust XL	Intermediate 1	8
SALTIRE Awards Scheme		124
Sports: SFA Early Touches – Football		2
Sports First Aid		24
Sports Leader Award		121
SQA: Acting and Theatre Performance	National Certificate	9
SQA: Administration	Intermediate 2	8
SQA: Leadership	Intermediate 2/Higher	187
SQA: Leadership	National 5	11
SQA: Leadership in Practice	Higher	6
SQA: Personal Development Award	Intermediate 2	12
SQA: Personal Finance – Money Management		16
SQA: Psychology	Higher	40
SQA: Psychology	Intermediate 1	12
SQA: Travel and Tourism	National 5	13
SQA: Work Experience	Intermediate 1	257
Tutoring		45
YASS – S6 Open University		28
S6 Argyll College UHI Partnership	SCQF Level 7	21
Youth Scotland: Youth Achievement Award		35
TOTALS		1424

Access to *Skills for Work* and Partner Achievement Qualifications benefitted 2,032 young people during session 2013/14. As a result of these programmes young people have developed skills for learning, life and work supporting progress into positive and sustained destinations post-school.

What we plan to do next:

- Central staff and schools will further develop and promote these opportunities thereby extending partnership working.

4.3 School Leavers' Destinations

The School Leaver Destination Return (SLDR) is a statistical return undertaken by Skills Development Scotland (SDS) on behalf of the Scottish Government. The initial destination information is based on the known status of school leavers on the 'snapshot' date of Monday 7th October 2013.

Overall Argyll and Bute recorded a 2.4% increase in young people entering a positive destination post school from the initial SLDR figure of 2011/12. Particular success was achieved by Rothesay Academy who recorded an 11% increase in positive destinations from the previous SLDR cohort and Campbeltown Grammar a 10% increase.

The table below illustrates the initial post school destinations of leavers, from the 10

Argyll and Bute Secondary Schools, who were eligible to leave compulsory education between 1st August 2012 and 31st July 2013. A total of 875 young people left school during this time and 92.5% entered a positive destination i.e. they secured a place for further study, training, employment, voluntary work or an Activity Agreement.

School	Total leavers	HE	FE	Training	Employed	Voluntary	Activity Agreement	Unemployed Seeking	Unemployed Not seeking	Total Positive	Total Other
	Nos	%	%	%	%	%	%	%	%	%	%
Campbeltown GS	88	35.2	23.9	1.1	36.4	0	0	3.4	0	96.9	3.4
Dunoon GS	176	35.2	29.5	4.0	20.5	0	3.4	6.3	1.1	92.6	7.4
Hermitage A	201	42.8	24.9	3.0	15.9	0	1.0	10.4	2.0	87.6	12.4
Islay HS	38	23.7	5.3	2.6	57.9	0	0	10.5	0	89.5	10.5
Lochgilphead HS	83	55.4	9.6	1.2	27.7	0	0	6.0	0	94.0	6.0
Oban HS	201	29.9	17.4	6.0	39.3	1.0	0	5.5	1.0	93.5	6.5
Rothesay A	48	35.4	29.2	8.3	16.7	2.1	2.1	6.3	0	93.8	6.3
Tarbert A	11	45.5	18.2	0	36.4	0	0	0	0	100	0
Tiree HS	8	37.5	0	0	62.5	0	0	0	0	100	0
Tobermory HS	21	61.9	14.3	0	23.8	0	0	0	0	100	0
Total	875	37.9	21.4	3.7	28.1	0.3	1.0	6.6	1.9	92.5	7.

Increasingly effective use is being made in secondary schools of the ‘risk matrix’ as a key tool to identify vulnerable pupils at risk of not making a positive post school transition. As a result of this and other strategies and partnership working Argyll and Bute Council achieved a 92.5% positive destination return for session 2012/13. This shows an increase of 2.4% from the previous academic session initial return and is 1.1% higher than the Scottish average for session 2012/13 which stands at 91.4%.

What we plan to do next:

Continue to work with young people and partner stakeholders to further increase the percentage of young people achieving sustained positive destinations.

Work towards the recommendations contained within the report Education Working for All. Many of these recommendations are of relevance to school-age young people, including:

- Preparing all young people for employment forming a core element of Curriculum for Excellence, and
- Senior phase pathways including industry-recognised vocational qualifications alongside academic qualifications.

4.4 Attendance and Exclusions

Attendance: Over the last four years, the percentage attendance figures in both primary and secondary schools have been consistent and in line with the national average (where available).

Attendance	2010/11	2011/12	2012/13	2013/14
Primary	95%	96%	95%	96%
National	95%	N/A	95%	N/A
Secondary	92%	93%	93%	93%
National	91%	N/A	92%	N/A

As result of Scottish Government schedule of data collection there was no data collection in 2011/12 or 2013/14.

What we plan to do next:

- Provide ongoing support to schools to maintain these positive percentage attendance figures in both sectors.

Exclusions: The number of exclusion incidents per 1000 pupils in primary schools in Argyll and Bute has fallen year on year since 2010/11 and is lower than the national figure (where it is available). The rate in secondary schools dropped for three successive years rising slightly this session. Despite this rise this rate is lower than the national figure (where it is available). The number of exclusions nationally has been falling year on year since 2006/07 and this data is now only collected by Scottish Government every second year.

Exclusions incidents per 1000 pupils	2010/11	2011/12	2012/13	2013/14
Primary	8.61	7.97	6.14	5.46
National	11.5	N/A	10.4	N/A
Secondary	61.07	51.45	51.39	52.46
National	72.2	N/A	58.4	N/A

What we plan to do next:

- Continue to work with schools in reviewing the number of exclusions and support them to aim for continuous improvement and the effectiveness of the revised Exclusions Policy.

4.5 Staying on rates

The percentage of pupils staying on to S5 (September) and to S6 in Argyll and Bute is:

Staying on rates as a percentage of the S4 cohort	2010/11	2011/12	2012/13	2013/14
S5 (September)	91%	89%	92%	90%
National	83%	85%	86%	87%
S6	64%	68%	64%	74%
National	54%	56%	59%	61%

The percentage of pupils staying on (90%) to S5 is consistently above the national average.

What we plan to do next:

- Further develop our work with schools to support pupils into positive and sustained destinations.

4.6 Achievement and Recognition of Schools and the Service in National Awards

The Scottish Education Awards celebrate the hard work and success which takes place across Scottish Education. They recognise the achievements of people who dedicate their lives to children and young people and showcase the valuable work and innovation in Scottish classrooms. Argyll and Bute continues to perform well in these awards. This recognition celebrates the success and raises the profile of our pupils, schools and staff. We are proud to note the achievement of our staff and schools. Notably;

Scottish Education Awards

Education Supporter of the Year

- Finalist, Ailsa Cassidy, Rothesay Joint Campus.

Enterprise and Employability Across Learning Award (Primary and Early Years)

- Finalist, Lochdonhead Primary School, and
- Finalist, Port Ellen Primary School.

Social Enterprise Academy Awards recognise schools who are effectively developing students as responsible citizens with more understanding of social justice and community.

Social Enterprise Academy

- Social Enterprise Award - Lochdonhead Primary School, and
- Social Enterprise Award – Port Ellen Primary School.

Kodu is a game application developed by Microsoft to introduce young people to computer games design. The visual programming language allows students to design and build 3 dimensional games. Kodu helps young people to learn the core concepts of computer science through a project approach which includes narrative writing, design and maths.

UK Kodu Games Design Cup

- Winner - Cardross Primary School.

The **Sport Scotland School Sport Award** is a national initiative designed to encourage schools to continuously improve the quality and quantity of physical education and school sport opportunities, within and outwith the curriculum. It also encourages strengthened sporting links between schools and their local communities.

Sport Scotland School Sport Award

Four Argyll and Bute Schools were amongst the first 15 schools in Scotland to gain a Gold Sport Scotland School Sport Award: Arinagour Primary School, Park Primary School, Salen Primary School and Campbeltown Grammar School. This award recognised achievement in the delivery of physical education and sporting opportunities.

What we plan to do next:

- Support and positively promote engagement with national education awards in order that the work of pupils, schools and staff is celebrated, acknowledged and recognised.

4.7 Fulfilment of Statutory Duties

The context for the planning of services within Education includes National Priorities and Developments, local priorities for Argyll & Bute identified through the Council Plan and the priorities agreed with Community Planning Partnership. In session 2013/14 Education Services undertook to deliver a number of key objectives. Success has been achieved in:

- Meeting all requests for new Children's Support Plans within the statutory timescale;
- Successful adoption of the GIRFEC practice model. Since 2012, every child and young person in an Argyll and Bute education establishment now has a Named Person;
- GIRFEC implementation and practice development took place in advance of the agreed legislative requirement;
- The revised Exclusions Policy has been introduced to conform with Scottish Government recommendations. This policy has been in use since November 2013, and
- The Early Years Team consulted with stakeholders on the introduction of the 600 hours childcare provision. Plans for the introduction of this have now been put in place.

Very good progress has been made in taking forward each of these statutory duties.

What we plan to do next:

- Continue to fulfill Statutory Requirements within recommended timescales, and
- Evaluate the impact of the revised Exclusion Policy on vulnerable groups through an examination of exclusion information.

Section 5: How well do we meet the needs of our stakeholders?

5.1 Impact on Service Users, Staff and Community

We have established practitioner forums which support the work of schools 3-18 in key curricular areas. These areas include Literacy, Numeracy, Health and Wellbeing, Learning Technologies and Assessment and Moderation. The forums are comprised of practitioners from schools and the central education team who have an interest in the relevant area.

Literacy:

Key aim: Develop the literate child in Argyll and Bute	
Key Actions	Impact for Learners
Collate and analyse literacy data from all schools over the last five years, and Develop a Literacy Action Plan.	The analysis of the P4 literacy data has resulted in an increased focus on the lowest performing 20% with an emphasis on evaluating the impact for learners of interventions put in place. The Literacy Action plan will support schools to enhance the literacy skills of all learners while focusing on reducing the attainment gap.
Support schools to gather information on the literacy skills of Looked After Children at the primary stage including their view of themselves as learners.	Improving quality information from schools is informing more effective planning for Looked After Children.
Continue the development of early level literacy through various initiatives including: <ul style="list-style-type: none"> • Book Bug; • Play, Talk, Read, and • I Can. 	As a result of the training for parents and third sector organisations parents are: <ul style="list-style-type: none"> • More confident in developing literacy skills in the home, and • Have a greater understanding of the importance of attachment.
What we plan to do next: <ul style="list-style-type: none"> • Evaluate approaches to addressing the needs of those children who are underachieving in reading to close the attainment gap; • Produce a literacy policy; • Gather further data around the literacy skills of Looked After children; • Further develop reciprocal reading; • Continue to develop assessment approaches working with the authority SSLN assessors; • Continue to update and develop moderation of writing, and • Provide an on-going programme of high quality CPD for staff. 	

Numeracy:

Key aim: Support schools to continue the development of numeracy across the curriculum.	
Key Actions	Impact for Learners
<p>Develop support materials for teachers to further develop their understanding of numeracy activities across the curriculum;</p> <p>Support schools to develop a better understanding of;</p> <ul style="list-style-type: none"> • progression in numeracy; • make numeracy development a priority as part of the school improvement process, and • engage with new guidance produced by Education Scotland. 	<p>A very successful Numeracy Bags pilot in South Kintyre:</p> <ul style="list-style-type: none"> • Enhanced the numeracy skills and understanding of early level children, and • Helped their families support their learning more effectively. <p>Learners continue to develop an increased understanding of the application of numeracy skills in real life context.</p>
What we plan to do next:	
<ul style="list-style-type: none"> • Review numeracy policy taking into account National Guidance, Progression Pathways and Significant Aspects of Learning; • Continue to populate the Argyll and Bute Numeracy Website with resources for teachers, learners and parents, and • Provide guidance and support for numeracy development workshops at a local level. 	

Assessment and Moderation:

Key aim: To support schools and clusters to embed moderation and tracking as a major strategy for assessing progress and ensuring high standards of attainment for all pupils and learners.	
Key Actions	Impact for Learners
Provide support and training to early years providers to promote effective professional dialogue and a shared understanding of standards.	<p>Early years practitioners across local authority settings and 12 private providers have a clearer understanding of standards ensuring more effective learning for pupils at the early level;</p> <p><i>“...This work let us see a better way to complete our pupils’ Learning Journey Folders.”</i></p>
Work in partnership with Education Scotland to trained 43 Local Area Facilitators who will support the skills development of staff in their own schools to moderate standards of curricular delivery and learners’ achievements.	<p>Facilitators are now delivering moderation activities ensuring learners activities are benchmarked within the school and across the cluster.</p> <p>Schools are at the early stages of developing effective procedures for the tracking of progression within the Broad General Education.</p>
Work with staff to develop an understanding of <i>significant aspects of</i>	PE planners featuring skills, assessment and next steps have been developed and

<i>learning</i> and assessment in PE.	are being routinely used across schools.
What we plan to do next:	
<ul style="list-style-type: none"> • Continue to work with partner providers, schools and other partners to provide opportunities for professional dialogue to moderate and share the standard; • Further develop the work of the Authority Assessment Forum, and • Evaluate the impact of the work of Local Area Facilitators on raising standards across quality indicators. 	

Health and Wellbeing:

Key aim: Support schools with the development of Health & Wellbeing 3 – 18.	
Key Actions	Impact for Learners
Further develop and update Health & Wellbeing Documentation and disseminate with key message information.	Schools are using these documents in a range of ways <ul style="list-style-type: none"> • To audit current practice; • To further develop staff understanding of Health and Wellbeing responsibility of All; • To create Health & Wellbeing policies, and • To improve delivery of the Health and Wellbeing Curriculum.
<p>Within Physical Education to:</p> <ul style="list-style-type: none"> • Develop a clear understanding of PE delivery in Argyll & Bute; • Identify schools not meeting the Scottish Government 2 hour PE target; • Develop a programme of CPD meeting the needs of teachers delivering PE, and • Share good practice with a focus on specific areas of improvement. 	<ul style="list-style-type: none"> • An ongoing audit of HMle reports has identified an increase in positive observations about teaching and learning within PE; • 98% of Argyll and Bute schools are delivering 2 hours of quality PE as identified in the Scottish Government Healthy Lifestyle survey, and • An extensive PE CDP programme was delivered across Argyll and Bute supporting teachers to deliver quality PE experiences to learners.
Continue to implement the Respect Me methodology across all schools to support anti-bullying.	A new Authority Anti-Bullying Policy was created, staff are becoming more confident in addressing bullying behaviours, training has begun with staff, pupils and parents.
What we plan to do next:	
<ul style="list-style-type: none"> • Support schools with the implementation of Health & Wellbeing 3 – 18; • Support schools to complete development of establishment anti-bullying policies; • Continue to provide targeted support to ensure 100% of schools meet the 2 hour Scottish Government PE target, and • Develop a programme in partnership with Stramash in PE Outdoors to continue to meet the needs of schools with restricted indoor facilities. 	

Information Communications Technologies (ICT):_

Key aim: Implement key changes from Learning Technologies strategy	
Key Actions	Impact for Learners
<p>Provide opportunities to share innovative practice using emerging technologies.</p> <p>Develop computer science, app development and robotics disciplines in interdisciplinary contexts.</p> <p>Refresh the coordinators group to place a firm emphasis on learning and teaching.</p>	<p>The impact of the increased use of technologies to transform learning across our schools is evidenced by attendance and engagement in:</p> <ul style="list-style-type: none"> • The Argyll and Bute Kodu Competition; • The Scottish Learning Festival; • Apple Teaching and Learning Conference, and • Central and local CPD events. <p>Through Improvement plans, schools are strategically planning the improvement of technology to transform teaching and learning.</p> <p>Increased support to schools, from the central team has raised staff confidence in the use of learning technologies to transform teaching and learning across our schools.</p>
<p>Provide ongoing training around Learning Technology pedagogy and approaches e.g. iPad pilot.</p>	<p>Digital skills resources and appropriate CPD opportunities have been issued to all schools with. Both have been well received and attended.</p> <p>Schools are demonstrating increased awareness of skills development and progression. This is evidenced by transformational classroom use of technology by pupils.</p> <p>The quality, consistency, range and sustainability of Learning Technologies CPD has been improved to take account of the demand for new and emerging technologies, particularly iPads as evidenced by high uptake and demand for courses.</p> <p>All iPad pilot participants have been surveyed with a 90+% positive response to value and impact on learning.</p>
<p>What we plan to do next: Continue to provide opportunities for schools and the central team to:</p> <ul style="list-style-type: none"> • Share innovative practice using emerging technologies; • Offer ongoing training in Learning Technology pedagogy and approaches, and • Review and update the Learning Technologies strategy 	

Curriculum Planning:

<p>Key aim: To assist schools in implementing their curriculum plans and review the impact of the plans for learners.</p>	
Key Actions	Impact for Learners
<p>Arrange a series of three Curriculum Design Days for all primary school head teachers.</p> <ul style="list-style-type: none"> Day 1 will focus on the evaluation of where establishments are in terms of their curriculum design; Day 2 will provide participants with support workshops on the four contexts of the curriculum, the design principles and the four capacities, and Day 3 will allow participants to share their emerging practice and to support each other in setting next steps and evaluate their progress within the HGIOS Quality Indicator 5.1 (Curriculum). <p>Part of the Framework for Raising Attainment specifically identified the need to:</p> <ul style="list-style-type: none"> Provide opportunities for secondary head teachers to discuss and network with 	<p>Primary establishments across Argyll and Bute now have a curriculum design in place following consultation with staff, parents and pupils. Examples include:</p> <ul style="list-style-type: none"> Lismore Primary School audited all aspects of their curriculum to produce an evaluative and interactive display which demonstrates breadth and challenge throughout the curriculum; Port Ellen Primary School implemented their curriculum design with evidence emerging of increased expectations and standards of achievement, and Hermitage, Sandbank, Dunoon and Dalmally Primaries undertook self- evaluation and analysis of curriculum development leading to observable improvements in learners’ experiences and achievements. <p>Very positive feedback has been received from head teachers:</p> <p><i>“I found the day clarified my own thinking about the curriculum. It enabled me to confidently return to school and have professional dialogue with my staff.”</i></p> <p><i>“I found the days to be very supportive.....the opportunity to engage in professional dialogue with colleagues from across the authority was particularly helpful.”</i></p> <p><i>“We were given a very clear steer on what was expected and I found that very useful.”</i></p> <ul style="list-style-type: none"> Working with Head Teacher colleagues from across Scotland secondary head teachers were provided with opportunities to

<p>colleagues both within and from outside the authority, and</p> <ul style="list-style-type: none"> • Deliver a programme of meetings in partnership with HMle to provide head teachers with the opportunity to gain further awareness of the national picture. 	<p>discuss and reflect on their own curriculum plans, and</p> <ul style="list-style-type: none"> • A well-received workshop took place with representatives from all schools, where colleagues were challenged to identify priorities for future action and measures of success.
<p>What we plan to do next:</p> <ul style="list-style-type: none"> • Support those schools still developing their curriculum design plan to complete this activity; • Undertake further work to support head teachers and schools across all sectors to develop depth of learning and improved attainment and achievement as a result of continuous improvement in curriculum development, and • Continue to work in partnership with CLD, UHI, Argyll College and others to ensure relevant high quality learning experiences for all pupils. 	

Sharing Practice:

<p>Key aim: To identify and share good practice across schools and partner providers</p>	
<p>Key Actions</p>	<p>Impact for Learners</p>
<p>Organise a two day 'Raising Attainment' conference in March 2014.</p>	<p>The conference effectively provided a forum for launching and highlighting a number of initiatives including:</p> <ul style="list-style-type: none"> • 'Leading Planning in the Early Years' advice and guidance; • Seminars and opportunities for professional dialogue sessions; • Children presenting effective inter-disciplinary learning; • New PRD processes, and • Examples of good Transition strategies.
<p>Develop the use of Sharing Argyll's Learning Initiatives (SALi) to promote professional learning opportunities.</p>	<p>From February 2014 SALi has been used to share professional learning opportunities and host developing resources. This has assisted all teachers, including supply teachers, to access professional learning activities. It has also provided a platform for sharing localised training opportunities across the authority area.</p>
<p>What we plan to do next:</p> <ul style="list-style-type: none"> • Further develop SALi to promote professional learning opportunities, and • Organise events enabling good practice across the authority to be shared. 	

Teaching and Learning:

<p>Key aim: Evaluate the effectiveness of Teacher Learning Community (TLC) groups and continue to support further development of these groups</p>	
Key Actions	Impact for Learners
<p>Arrange a conference for TLC Coordinators supported by a keynote address from Professor Dylan William;</p> <p>Support key members of staff to evaluate their progress to date and plan next steps collegiately;</p> <p>Extend the TLC programme by training new coordinators, and</p> <p>Provide opportunities for TLC coordinators to work together on improvement plans ensuring a consistent standard across Argyll and Bute.</p>	<ul style="list-style-type: none"> • Pupils became more involved in the improvement of teaching and learning by providing feedback on their learning experiences in the classroom. • The success of this work was reflected in feedback from teachers which included the following comments; <p>“...formative assessment strategies are embedded in classes and staff observed each other and engaged in professional discussion on theory and practice as ‘critical friends’.”</p> <p>“Pupils work with teachers to plan using prior learning; they continuously self and peer reflect to evaluate their success and identify next steps.”</p> <p>“We have revised and re-examined the new curriculum in a more analytical way – particularly in terms of planning and when designing assessment tasks.”</p>
<p>What we plan to do next:</p> <ul style="list-style-type: none"> • Evaluate the impact of TLC groups on learners’ achievements, and • Consider the development of the use of TLCs across more areas of teaching and learning. 	

Promoting the work of Argyll and Bute:

Key aim: Extend engagement with partners to promote the work of Argyll and Bute nationally and to engage in networking opportunities.	
Key Actions	Impact for Learners
Continue to showcase the work of Argyll and Bute at the Scottish Learning Festival.	Raise the profile of the work of our Literacy, Numeracy, Health & Wellbeing, Learning Technology and Assessment Forums. Sharing this work nationally allowed us to gather feedback and views which then informed the ongoing work of the Forums.
Continue to support staff to work with other local authorities and with national groups, as appropriate.	Staff participation in national groups and engagement with national officers ensures that: <ul style="list-style-type: none"> • staff are well informed and knowledgeable about national developments and initiatives, and • are at the forefront of informing these developments.
Continue to facilitate our personnel to: <ul style="list-style-type: none"> • Work with HMle as Associate Assessors, and • Engage with Education Scotland and SQA in development work. 	As a result of this engagement pupils benefit from working with staff who are motivated, engaged and well informed in curriculum development.
What we plan to do next: <ul style="list-style-type: none"> • Seek opportunities to work in partnership with colleagues from other authorities, Education Scotland, HMle and SQA. 	

Section 6: How good is our delivery of Education processes?

6.1 Inclusion equality and fairness

Schools have improved the tracking and planning for Looked After Children (LAC). Schools have a designated person with a responsibility for LAC and all LAC have planning to identify their needs and appropriate outcomes. There is evidence of improved partnership working with other services to better support LAC. Support to looked after children is needs based through appropriate assessment processes and using evidence based interventions to meet needs. Schools have procedures in place to ensure that looked after children have:

- An identified named person;
- A designated senior manager with whole school responsibility for looked after children;
- Screening to identify whether the child or young person has additional support needs;
- Procedures in place to ensure that the individual educational needs of looked after children will be known to their respective teachers;
- A support plan or equivalent if required with appropriate educational outcomes, and
- A progress review on a single agency and multi-agency basis as appropriate and support plans updated accordingly.

A child or young person has their needs and educational outcomes recorded in a universal child's plan. This identifies the child/young person's needs, appropriate outcomes and the actions required to meet these outcomes. If an individual requires more intense support then this may necessitate intervention involving authority resources, Education Psychology or support from other external services.

Attainment, attendance and exclusion statistics for LAC/LAAC are presented for scrutiny at education management team and the Corporate Parenting Board. In the senior phase, LAC benefit from supported opportunities funded by the Youth Employment Opportunities Fund. These opportunities increase their chances of obtaining a positive destination.

In order to support vulnerable young people to achieve formal qualifications specific curriculum programmes are used. For example, the EXite programme in Dunoon Grammar and the Princes Trust xL used in Rothesay Academy and Oban High School.

What we plan to do next:

- Share good practice and develop further opportunities to support vulnerable young people to achieve to their fullest potential. The planned review of Additional Support Needs (ASN) provision, will include an opportunity to review and revise ASN policy.

We have enhanced the capacity of our staff and schools to meet the needs of our most vulnerable young people. This is demonstrated by a reduction in the number of pupils placed in establishments out with Argyll and Bute. Over a three year period this number has reduced from 47 to 22.

What we plan to do next:

- Support staff and schools to build capacity to meet the needs of our most vulnerable young people within our own establishments, further reducing the number of children placed in educational establishments outside the Authority.

Education Scotland Inspection Reports

In session 2013/2014 Education Scotland conducted inspections in one 3-18 school and eight primary schools. Across a total of sixty-six quality indicators 70% were rated as good or better. This is an increase of 14% from the previous session.

Key:

KEY		
Ex	Excellent	Outstanding, sector leading
Vg	Very Good	Major strengths
G	Good	Important strengths with some areas for improvement
S	Satisfactory	Strengths just outweigh weaknesses
W	Weak	Important weaknesses
US	unsatisfactory	Major weaknesses

What we plan to do next:

- Support schools to further develop their understanding of the increased expectations from Education Scotland quality indicators 5.1, The Curriculum and 5.9, Improvement through self-evaluation.

Raising Attainment, Quality Assurance and Self-Evaluation

Education Services continues to provide a range of feedback and support to all educational establishments to assist them in taking forward their quality assurance and self-evaluation processes. In Session 2013/14 six school reviews were carried out leading to agreed identified priorities for action. Through this process and working in partnership with central staff, schools:

- Continued to raise attainment and achievement;
- Developed an understanding of their strengths and areas for development, and
- Improved outcomes for young people.

Central staff met with secondary Head Teachers to discuss school attainment and achievement. Actions leading to improved attainment were identified and prioritised.

What we plan to do next:

Continue to work in partnership with schools and partner organisations to:

- Support the identification of priorities which will secure improved outcomes for young people;
- Support self-evaluation activities, and
- Encourage and promote leadership of self-evaluation at all levels.

Performance reporting to secure improvement.

A range of performance reports were provided reports on the work of our establishments and central team through the following mechanisms:

- Reporting to the Local Area Committee;
- Management information updates;
- Committee Reports to the whole Council;
- The Education Service website, and

- The annual Standards and Quality Report.

What we plan to do next:

- Further develop the range of performance reports to illustrate the performance of Education Service, schools and establishments.

Section 7: How good is our management?

7.1 This section focuses on operational management activities necessary to ensure effective service delivery.

Policy review and development

A number of Education policies were reviewed and updated in line with recommendations from Scottish Government and other stakeholders. These included:

- The Authority Exclusion Policy;
- Our Anti-Bullying Policy, and
- Our Professional Review and Development Policy for Teachers. This was validated by the General Teaching Council for Scotland (GTCS) in May 2014.

What we plan to do next:

- Undertake further refinement of key policies in line with recommendations from Scottish Government and other stakeholders, as required.

Participation of learners and other stakeholders

Effective support was provided to schools to promote active parental involvement in their child's learning. This included the development and piloting of a numeracy resource for parents of primary 1 pupils. The resource was formally evaluated and very positive feedback was received from teachers, pupils and parents. Some positive comments from parents including:

'My child enjoyed the activity'

'This was a great game which we all enjoyed playing'.

Teachers identified that the use of this resource had led to noticeable improvement in the classroom, particularly where children had previously experienced difficulty.

What we plan to do next:

- Promote the use of key resources by teachers and schools.

Psychological services began to audit their contribution to the work of strategic groups leading on key authority initiatives and developments. This work was then mapped to key objectives across education and the Integrated Children's Service Plan.

What we plan to do next:

- Explore a model to further evaluate the effectiveness of strategic groups and consider the contribution across agencies.

Further developing the successful Twitter Pilot, The Early Years Team widened strategic engagement with relevant online communities and:

- Raised the profile of Family Information Service developments with a wider audience, and
- Increased access to professional learning opportunities for staff through use of social networks.

What we plan to do next:

- Further develop the use of social media to secure improved outcomes for staff and learners.

Section 8: How good is our leadership?

- 8.1 Further developing the effectiveness of the self-evaluative processes with schools by providing continuing professional development for teachers remained a key priority for Education Services. This focused on raising staff awareness of the national picture and expectations in terms of curriculum delivery and teaching and learning approaches. In Bute and Cowal curriculum review work was carried out with two large primaries and in two clusters with the remaining smaller schools. Building on this work, reviews were carried out in three schools, taking a closer look at their own self-evaluation evidence and engaging in discussions with pupils, staff and parents. This work enhanced staff knowledge and understanding of good practice in learning and teaching and provided them with opportunities to review and challenge their own professional practice and that of colleagues. It built capacity for colleagues to support each other in the self-evaluation process and to provide constructive feedback on observations in a climate of trust and professionalism.

What we plan to do next:

- Build on this work to provide increased opportunities for staff to be involved in the school review process.

Early Years leadership activities for session 13/14 included:

- Introducing Lead Childcare and Education Workers in four of our largest Pre5 units;
- Focusing on self-evaluation and improvement planning, and
- Encouraging all practitioners take responsibility for an element of the improvement plan.

Enhanced leadership in our schools through delivery of our established conference programme for Newly Appointed Head Teachers supported them in:

- Gaining an understanding of the work of other Council services that would support them in their role, and
- Accessing professional advice and support from peer Head Teachers across a range of areas including high level curriculum planning and self-evaluation processes.

The conference was very well received and one participant commented:

‘time with experienced head teachers gave professional input and illustrated examples that can be put into practice across a number of areas..’

Other significant achievements include:

- The establishment of a partnership with the new Scottish College for Educational Leadership (SCEL) is supporting senior practitioners to embark upon the Fellowship Programme;
- A partnership has been agreed with UHI to deliver the Primary Graduate Diploma in Education, a number of places will be taken by Gaelic speakers. This opportunity will be based in Oban and will ensure enhanced teacher capacity in

our rural areas particularly within Gaelic medium, and

- Support to Newly Qualified Teachers (NQT) through our Teacher Induction Programme. 17 NQT's participated in the programme. This included a range of activities designed to:
 - Directly impacted on their classroom practice;
 - Further develop their skills of practitioner research and enquiry, and
 - Enhance their understanding of teacher leadership.

What we plan to do next:

Continue to work with colleagues in all schools and establishments to develop leadership at all levels by:

- Delivering targeted support for teachers carrying out a supporter or mentor role for students and early career colleagues;
- Continuing to evaluate and review the Teacher Induction Scheme in partnership with the GTCS, to ensure the highest standards continue to be met;
- Enhancing the programme of professional development for teachers carrying out the role of supporter or mentor for newly qualified teachers;
- Reviewing our provision for leadership development in education to ensure that future career development provision is aligned with the new Standards for Leadership and management and coordinated with National developments in pathways to headship, and
- Exploring ways in which partnership with SCEL can be enhanced.

Section 9: How good is our capacity to improve?

- 9.1 Regular engagement with progress towards implementation of the new qualifications took place in a range of ways including:
- Discussions between central staff, head teachers, school SQA coordinators and teachers delivering the new qualifications, and
 - Briefings by SQA officers providing the most up-to-date informed support for subjects.

This support ensured:

- All schools were effectively prepared to implement the new national qualifications, and
- All schools successfully delivered National 4 and National 5 courses.

We have been worked with schools to encourage more robust pupil tracking. This work has identified pupils whose performance is lower than that predicted by prior assessment. Consequently schools have identified priorities to support improved attainment and outcomes for these young people. Progress towards these priorities are reviewed regularly at meetings between central staff and school senior managers.

The quality of evaluations from Education Scotland inspections, along with positive SQA exam results, provides evidence the work we have been leading with our schools on raising attainment and achievement, along with a focus on self-evaluation and curriculum is bringing about improvements.

What we plan to do next:

Continue to develop our shared work with schools to focus on raising attainment and achievement for all pupils, through:

- Engaging with partners and the wider community;
- Developing effective leadership at all levels;
- Progress curriculum and assessment developments and curriculum design, and
- Support a better understanding of the use of the National Benchmarking Tool (now renamed Insight), to support our analysis of attainment and wider achievement.



Argyll and Bute Council
Community Services : Education
Argyll House
Alexandra Parade
Dunoon
PA23 8AJ

Tel: 01369 708509

www.argyll-bute.gov.uk

Argyll and Bute Community Planning Partnership

Mid Argyll, Kintyre and Islay Area Community Planning Group

Date: 12th August 2015

Public/Private: Public



Outcome 4 – Children and young people have the best possible start

1.0 Purpose

The purpose of this report is to update members of the Bute and Cowal Area Community Planning Group on the progress made in relation to Outcome 4 of the Single Outcome Agreement – *Children and young people have the best possible start.*

2.0 Recommendations

The Community Planning Group is asked to:

- i. review performance in relation to Outcome 4 of the Single Outcome Agreement and note the progress that has been made in the delivery of this outcome over the past year, and
- ii. note the planned review of the performance indicator set within Outcome 4 to develop increasingly meaningful performance indicators to measure performance for the year ahead.

3.0 Background

3.1 The Argyll and Bute vision commits partners across Argyll and Bute to '*Work together to achieve the best for children, young people and families.*' In order to achieve this vision the Integrated Children and Young People's Service Plan for 2014-17 sits within the '*Getting It Right For Every Child*' (GIRFEC) framework and is the principle document underpinning the work of partners within Outcome 4. This ensures that the outcomes we wish to achieve are linked with the relevant National Performance Framework (NPF) outcomes, which are:

- Our children have the best start in life to enable them to become:

- Successful learners
- Confident individuals
- Effective contributors
- Responsible citizens; and
- We continue to improve the life chances for children, young people and families at risk.

3.2 The Integrated Children's Services plan for 2014-17 is integral to the achievement of Outcome 4 and focuses on the key activity undertaken by partners working together to improve outcomes for children and young people. The plan supports partners to use resources more efficiently to ensure that children and families will benefit from a more streamlined and coherent approach to meeting their needs.

4.0 DETAIL

4.1 Performance Measures

There are 20 performance measures within Outcome 4 of the Single Outcome Agreement and at the end of FQ4 of 2014/15 we reported the following position:

- 8 measures 'on track',
- 6 measures 'off track', and
- 6 measures currently being developed.

A number of key successes have been achieved during the course of the last year. These include:

- 97% of nurseries participating in the Childsmile Core Programme promoting and assisting children and young people to have good oral health,
- 100% of schools are providing 2 hours of physical education each week within the school curriculum, ensuring that all children and young people have access to a range of sports activities both in and outwith school,
- 3 young people represent Argyll and Bute at the Scottish Youth Parliament, actively promoting good citizenship amongst our young people, and
- 517 young people from across Argyll and Bute gained accredited certificates and saltire awards; this contributes to ensuring our young people are supported to be the best they can.

The following section will provide more detail around each of the short term outcomes which contribute to the achievement of outcome 4 to ensure *our children and young people have the best possible start*.

4.2 Successes and Key Achievements

Outcome 4.1 – All children / young people should be protected from abuse, neglect and harm

Across the partnership there continues to be a very good response to initial Child Protection Referrals. Identified difficulties in accessing appropriate health staff outwith office hours is being addressed by the Child Protection Committee.

Domestic abuse continues to be a key priority. The Early and Effective Intervention Screening Group ensures a multi-agency response to all domestic abuse referrals within 24 hours. 100% of children on the Child Protection register affected by domestic abuse have an appropriate assessment and plan in place. The Child Protection national returns are published in September 2015. Figures within the pyramid system will not reflect this until such times as these figures are published and verified.

Home safety continues to be a priority for Community Planning Partners, with a slight reduction over the last year in the number of home safety checks, however this links to the introduction of the new Universal Child Assessment and the associated administration. We anticipate that this figure will improve as these processes strengthen.

Outcome 4.2 – Children and young people should enjoy the highest standards of physical and mental health

A very positive example of the achievement of our young people includes Kilcreggan Primary School who have been recognised at a national level as an example of best practice in the field of PE Disability Inclusion Training. We continue to move in the right direction towards the achievement of this outcome, and in doing so to ensure all our children and young people enjoy the highest standards of physical and mental health.

The Child and Adolescent Mental Health (CAMH) heat target requires 90% of children and young people to be seen within 18 weeks of referral. In Argyll and Bute we have had issues with the data collection of this measure. However indications are that we are achieving 84%. We will continue to focus our efforts to improve these figures and identify an appropriate resolution to support the improvement of data collection in relation to this measure.

Outcome 4.3 – Children and young people should have access to positive learning environments and opportunities to develop their skills

The involvement of young people in Independence debates surrounding the Scottish Referendum in September of last year was just one example of the positive learning environments provided for the children and young people of

Argyll and Bute. These debates helped support and encourage young people to consider a range of topics, to develop their knowledge and skills and to contribute effectively. Young people took part in debates locally, acting as panel members, requiring them to express their views and respond to questions from the audience, alongside MSP's and Elected Members. This was a good opportunity for the young people involved and those young people who took part felt it positively contributed to their personal growth and development. This also contributes to outcome 4.7.

Secondary schools across the authority continued to make good progress in implementing the New National Qualification for pupils within the Senior Phase, with the presentation of pupils for a range of National Qualifications across all levels. This included presentations across a range of subjects in the New Highers.

In addition to this, the number of young people achieving sustained positive, post school destinations remains positive with 91% of our young people moving onto a positive sustained destination. A very positive start has been made in taking forward the recommendations contained within Developing Scotland's Young Workforce. This includes a comprehensive review of each of the 39 recommendations, the formation of a Strategic Leadership Development Programme Group, preparation of a clear action plan, routine discussion with all Secondary Head Teachers at planned meetings and focused discussions at individual school levels.

Outcome 4.4 – Children and young people are valued and supported to be the best they can

The increase in the number of young people completing personal development and confidence building courses delivered by the Third Sector partnership is a key success in the achievement of this outcome . A number of children from families affected by domestic abuse have taken part and the feedback from these participants has been excellent, with 94% stating that they 'feel better about themselves' impacting positively on their self-esteem. More crucially, following participation young people are developing their understanding that they had no fault or contribution to the domestic abuse which took place in their family, a key factor in ensuring our children and young people feel supported and valued.

Outcome 4.5 – Children and young people feel secure and cared for

We continued to ensure 100% of children on the Child Protection Register have a current risk assessment in place. Children and families are working with Centre for Excellence for Looked After Children in Scotland (CELCIS) to improve permanency planning in Argyll and Bute. The number of children with

a plan has improved over the last year, however a more sophisticated tracking tool has been developed to monitor performance across 2015/16.

Children and families continue to use Children 1st and WhoCares Scotland to provide advocacy support for children on the Child Protection Register and who are looked after. Qualitative and quantitative information from recent case file audits indicates that there is improved engagement with children and young people across social work processes.

Outcome 4.6 – Children have increased opportunities / participate in play, recreation and sport

The Active Schools programme continued to ensure the number of extra-curricular sports opportunities made available for school pupils exceeded the planned target for the year. Four schools from across the area were amongst the first 15 schools in Scotland to be recognised with a Gold SportScotland School Sport Award, recognising the innovation and achievement of our Active Schools team in the delivery of physical education and extra-curricular sport to pupils across Argyll and Bute.

The announcement of a further four year investment from SportsScotland of £50m into the Active Schools network across Scotland will further support our achievement of this outcome by allowing us to continue to develop opportunities for children and young people to participate in sport and physical activity before school, during lunch and after school.

Outcome 4.7 – Children and young people have their voices heard and are encouraged to play an active and responsible role in their communities

Supporting children and young people to have their voices heard, 108 young people were involved in service planning and redesign activities with Community Planning partners, providing the opportunity for young people to have their voices heard and to play an active and responsible role in the future design of services across Argyll and Bute. In addition, the Young People's Thematic Group of Argyll and Bute's Children is reviewing involvement of young people within the work of all thematic and locality groups.

Throughout the past year, the Youth Service has supported all 3 of our Members of Scottish Youth Parliament (MSYP) to participate in a wide range of campaigns and initiatives including;

- Care, Fair, Share – better deals for young carers;
- See it Change it;
- One Fair Wage and Poverty, and

- One of our MSYPs presented a motion to the SYP recommending that lifejackets should be compulsory for all young people taking part in watersports.

The increase in the number of young people gaining Saltire Awards is a direct reflection of the growing number of young people across Argyll and Bute who are volunteering supported through the work of the Community Planning Partners. Across the area we have a group of young people who have been using their skills and passion for IT to upskill people in their communities. Recognising the good work that has been carried out, three young people from Argyll and Bute have been offered a learning journey to deliver digital skills roadshows across Highland region during 2015-16. This is a unique opportunity which will support these young people develop and expand their horizons as well as to gain a wider range of interpersonal and presentation skills.

4.3 Key Issues

Quarterly review of these measures has brought to light concerns that not all performance measures monitored within the Outcome 4 scorecard are suitable. The Community Planning Group are asked to note the proposal to review the indicator set to ensure all measures are appropriate to the achievement of this outcome. The data for each of these measures is available as required and the owners of these measures are confident in their ability to manage and monitor performance.

5.0 Conclusions

In conclusion, significant progress has been made over the past year in the achievement of Outcome 4 – *Children and young people have the best possible start*. Community Planning Partners continue to work together to ensure all children within Argyll and Bute have the best possible start in life and in the achievement of this the Area Community Planning Group is asked to agree recommendations as set out in section 2 of this report.

Ann Marie Knowles, Head of Service: Education
Chair: Argyll and Bute's Children

23rd July 2015

For further information contact: Ann Marie Knowles, Head of Service: Education – Community Services, Argyll and Bute Council on 01369 708474

Argyll and Bute Community Planning Partnership**MAKI.Area Community Planning Group**

12th August 2015

1. Purpose

Outline of the representation routes for third sector organisations in Argyll & Bute

2. Recommendations

The group is asked to note the contents of this report.

3. Background

Representation is an integral part of the role of third sector support staff, located at our offices and to whom any queries should be directed in the first instance.

Our remit is very wide, and the number of partnerships and groups supported is not, therefore without limit or capacity to resource. We see the Area Community Planning Groups, inter alia, as key partnership meetings where local issues and interests can be represented, discussed and key actions undertaken.

4. Detail

TSI staff attend as in their capacity as the Third Sector Interface(TSI). There are a few meetings which are exceptions and if this is the case it would be clearly stated at the outset.

The TSI expects its staff to undertake the following:

1. Be clear about purpose of meeting eg if Area Community Planning Group - which outcomes are under discussion; are there any agenda items of particular interest or items which we need to speak to during the meeting. Some meetings may require particular intelligence or information about the sector

which we can support

2. Prior to the ACPG, ask local 3rd sector for any issues, concerns or good news they wish to highlight or mention, or any agenda item upon which they wish to comment. Circulating agenda and asking for any comments etc to give opportunity for this. (Feed-in)
3. Items as appropriate can then be raised at meeting and responses noted
4. Feedback to sector – we can use various communication methods, eg bulletins, website and local network meetings to feed back. Feedback)
5. Undertake actions which are appropriate, relevant and requested subsequent to the above.

5. Conclusions

The representee (local third sector) is both a diverse and diffuse body which may mean needing to report differing views from various sources. This can be done honestly and impartially without opinion on the validity or otherwise of those views. It may mean that not every third sector organisation will agree with every view offered on behalf of the sector. We make every effort to keep the sector informed, and for its part, representation is assisted where the organisations engage with the TSI and feed their views into the process.

6. SOA Outcomes

1, 3, 4, 5, 6

Name of Lead Officer Glenn Heritage

For further information please contact:

Glenn Heritage, CEO, Argyll & Bute Third Sector Interface

glenn@argyllvoluntaryaction.org.uk

01631 564839

THIRD SECTOR UPDATE

AVA, ABSEN and Islay and Jura CVS have agreed to merge. All have agreed to the Memorandum and Articles and it is hoped the process will be completed by the end of August. The new name is to be Argyll and Bute TSI.

Macmillan Cancer and Information Support Service is contributing to SOA 5 through supporting the self-management agenda and by using co-production in the community, including key stakeholders and harder to reach groups, to develop better designed services. Positive outcomes for people using the service is evidenced in the evaluation which is online at www.argyll-bute.gov.uk/macmillan

Kintyre Food Bank continues to support individuals and families in need. Demand is expected to grow during the school holidays. Support has come from Lochgilphead and Tarbert as well as locally. A food bank presence is planned at country events this summer to raise awareness.

Shopper-Aide has grown immensely, with a large number of clients assisted by volunteers, many of whom go on to find paid employment. Clachan Old Pals group meets on Fridays 1:30 – 3:30. Elderberries meet in Campbeltown Free Church every Tuesday and Thursday, 12:00 - 4:00.

It is reported that the Addaction situation is causing problems with funding. There is growing concern that clients supported by KADAS do not wish to work with Addaction. KADAS workers are still providing support on an unpaid basis, for example, supporting hospitalised clients on Christmas Day.

Dalintober and Millknowe Tenants and Residents Association will discuss ACHA`s handling of their move from Broom Cottage during a visit from Housing Minister, Margaret Burgess.

Monday Social Club leaders intend running a tea dance at the Guide Hall in the coming months.

South Kintyre Development Trust is engaged in various projects to redevelop Campbeltown town centre together with the work being undertaken at the Town Hall: partners include the Community Garden, Employability and Adult Education.

South Kintyre Seniors` Forum now meets monthly at Lorne and Lowland New Hall. Guest speakers have included representatives from Health, Age Scotland and Police Scotland. Funding has been secured to provide IT support and classes in members` homes throughout South Kintyre.

Happy Bus trips have been extended into 2016, with well over 100 participants having enjoyed outings.

**Argyll and Bute Community
Planning Partnership**

**MAKI
Area Community Planning Group**

12 August 2015



1. Purpose

- 1.1 Kintyre Initiative Partnership (KIP) met on Friday 26th June 2015, and having heard a presentation from Campbell Fox, Campbeltown Sailing Club, agreed that the project should be recommended for inclusion within the appendix to the SOA: Local for MAKI, provided it meets the criteria.

2. Recommendations

- 2.1 That the project be supported by MAKI ACPG for inclusion within the Community Led Initiatives appendix to the SOA: Local in recognition of its role as a community project contributing to achieving outcomes of the SOA.
- 2.2 That the project seeks support from the relevant outcome Lead for the SOA.
- 2.3 With approval from both, the project is included in the Community Led Initiatives appendix to the SOA: Local, MAKI.

3. The Campbeltown Sailing Club Development Plan

- 3.1 Campbeltown Sailing Club have developed a plan to develop their facility and surrounding area, linking to the Dalintober pier and beach, providing training and development opportunities and development of the Kintyre Seaports concept. This is a plan for a cross-sectoral partnership which will plan and deliver a range of watersports opportunities to both Campbeltown and the wider Kintyre area.
- 3.2 Partners will include the Council, HIE and third sector organisations with an interest both in the environment and in sport, leisure and cultural development of the Kintyre area.
- 3.3 This project is very much at the planning and development stage and will require significant partnership input and support to proceed to full delivery.
- 3.4 Campbeltown Sailing Club has applied for Lottery funding to assist with

project development work and costs.

4. Linking to Outcomes of the Single Outcome Agreement (SOA)

4.1 This project links to several of the outcomes of the SOA, in particular Education, Skills and Training Maximises Opportunities for All (Outcome 3), Children and Young People have the Best Possible Start (Outcome 4) and People live Active, Healthier and Independent Lives (Outcome 5).

5. Assessment against Criteria

5.1 The project needs to be assessed for inclusion against the criteria in Appendix 1, as agreed at the meeting of MAKI ACPG on 3 March 2015. The project fulfils questions 1-3 of the criteria:

- The project is directly related to SOA outcomes.
- The project demonstrates partnership working and community support.
- The project is in planning stages and can be categorised as 'underway'

5.2 The project needs to meet a 'yes' under the following questions :

- The project requests support from the relevant Area Community Planning Group
- The project has not yet sought support from the relevant outcome lead for the SOA

5.3 It is assumed that the project, given it is in the planning stages, is asking for endorsement to be appended in the Community Led Initiatives appendix of the SOA: Local, and not in any future reporting framework for the SOA. This assumption refers to question 6, within the criteria for inclusion set out in Appendix A.

6. SOA Outcomes

6.1 This paper is related to Outcomes 3, 4 and 5.

For further information please contact:

Shirley Macleod, Area Governance Manager, Argyll and Bute Council
Tel: 01369 707134

Appendix 1: Criteria for inclusion of Community Initiatives within the SOA: Local

	Grass root and other activity not currently included in the SOA Delivery Plan		
1.	Does the project/activity directly relate to one or more of the SOA indicators?	Yes	No
2.	Does the project/activity demonstrate partnership working or community support?	Yes	No
3.	Is the project/activity fully developed / viable / underway / ready for implementation?	Yes	No
4.	Is the project/activity supported by the relevant Area Community Planning Group?	Yes	No
5.	Is the project/activity endorsed by the relevant outcome lead for the SOA?	Yes	No
	If all answers are yes to the above proceed to 6. If one or more answer is no, further development work is required before inclusion.		
6.	Is the community group wanting endorsement from the Area Community Planning Group but not inclusion in the reporting framework?	Yes, go to 7	No, go to 8
7.	Project/activity included in community led initiatives section of the SOA: Local		
8.	Is the relevant outcome lead content for the project/activity to be part of the reporting framework and included in the strategic delivery plans of the SOA?	Yes, activity included at appropriate review period	No, remain at 7

**Argyll and Bute Community Planning
Partnership**

MAKI Area Community Planning Group

12 August 2015



Agenda Item

MAKI Area CPG – Chair and Vice Chair positions

1. Purpose

- 1.1 This report provides the CPG with an update in terms of the position relating to the Chair and Vice-Chair of the MAKI Area CPG.

2. Recommendation

- 2.1 The Area CPG is asked to note the contents of the report and agree to postpone the election of a Chair and Vice-Chair until the next meeting in November.

3. Background

- 3.1 Members will recall that at the last meeting of the CPG, Councillor Rory Colville intimated his intention to resign as Chair of the Area CPG from the August meeting onwards and that it was agreed that there would be an item on this agenda relating to the election of the Chair. Since that meeting, the current Vice-Chair, Lorraine Paterson (NHS Highland) who was the locality Manager in MAKI, has been appointed as the Head of Adult Services – West in the new structure which will support the Integration of Health and Social Care. This change in role means that Lorraine will no longer be attending the Area CPG meetings, and her successor who has yet to be appointed will be attending in her place.

4. Detail

- 4.1 It is anticipated that the new Locality Manager will begin attending the CPG meetings shortly and should be in post and able to attend the meeting in November. To facilitate the transition of the new Manager and also to allow the other members of the CPG to consider their positions (and if they would be interested in putting themselves forward to fill either the Chair or Vice Chair position), Councillor Colville has agreed to remain as Chair of the CPG until the November meeting when there will be elections for these vacant positions.
- 4.2 Members should note that in 2 of the other Area CPG's a community representative has been elected as Chair of the Group, and this involvement is being actively encouraged.

5. Conclusions

- 5.1 Given the information available and the impending change in personnel at NHS (Highland), it would be sensible for the decision in terms of the election of Chair and Vice-Chair positions to be delayed until the November meeting of the CPG. This will also allow other partners of the CPG to consider if they would be willing to take on one of these roles.

6. SOA Outcomes

- 6.1 Not applicable. This report relates to the administration of the Area CPG.

Name of Lead Officer:-

Donald MacVicar, Head of Community and Culture

For further information please contact:-

Shirley Macleod, Area Governance Manager (01369) 707134

Outcome 2 – We have an infrastructure that supports sustainable growth

Argyll and Bute

Four main issues were raised in the Outcome 2 workshops:

- Transport,
- Broadband and internet
- Mobile coverage
- Electricity / grid

Mid Argyll Kintyre and the Islands

MAKI in the main broadly reflected concerns as highlighted in other areas with some localised issues.

Topic raised	Issue discussed	Potential solutions raised as part of engagement process
Transport	A83	Long term solution found quickly – E.g. Tunnel; develop alternative routes; bridge Cowal – Kintyre peninsula
Transport	Improved ferry services would potentially encourage population and economic growth.	Year round ferry services Campbeltown to Ardrossan & Ireland
Transport	Ferry reliability	Increase lobbying via SG and other routes
Renewables	Grid Connections impeding growth	Develop Argyll and Bute plan with milestones
Renewables	Develop more community owned projects (E.g. Islay Energy Trust)	Appropriate support provided
Renewables	Visual / local Impact	Due consideration given to each development, local community plans encouraged and adopted
Broadband	Slow roll out hindering small business growth and inbound mobility	European Funding, Research innovative models, community ownership models, Lobby for faster rollout
Mobile Phone Signal	Poor in many areas hindering small business growth and inbound mobility	Alternative models, lobby
Housing	Affordability, location, size	More appropriately sized and located affordable housing
Housing	Lack of appropriate housing for key professionals needed in area	Develop program for reintroducing tied housing for high demand skilled staff
Housing	Demand for second homes pushing house prices to unaffordable levels	Increase tax on second homes
Housing	Lack of Land for self-build	Program to release land for self- build + training courses

This page is intentionally left blank

Outcome 6 - People live in safer and stronger communities

Argyll
and Bute

General agreement across Argyll and Bute and in MAKI that the area was safe and secure with a vibrant third sector. This was generally acknowledged to be a significant strength in developing programmes to encourage inbound migration

Mid Argyll Kintyre and the
Islands

This page is intentionally left blank